



## The 2021 Annual Report

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## **Editorial: VDN 2021**

Dear people of Nantes,

This activity report gives an account of the actions carried out by the departments of the City of Nantes in 2021. In detail, it illustrates what was implemented over the course of these 12 months. Despite a particular context, still marked by the health crisis, it is indicative of the City's unwavering desire and ambition to build the future, alongside the residents, by focusing on the ecological and social transition in our 11 neighbourhoods.

Since 2020 and the start of the pandemic, Nantes has demonstrated its resilience more than ever. Indeed, while taking the necessary measures to protect and help all inhabitants - especially the most vulnerable - during this very difficult period, we maintained our determination to pursue our actions in favour of a new model of society, centred on equality, solidarity and ecology. This is to meet the aspirations of the people of Nantes.

In a crisis management and transition budget of €540 million in total, €120 million were dedicated to investments. Because choosing recovery over retreat is the only way to envision a fairer, more inclusive, sustainable, innovative future, in line with our ambitions and convictions. In this way, the City intends to maintain the dynamism and quality of life for which it is known.

Because it guarantees emancipation, equality and innovation, we once again made education a priority in 2021, and it remains the city's largest investment budget. Thus, within the framework of the master plan for Nantes schools, no fewer than 23 school renovations and 7 new constructions are expected by 2025. In 2021, this took shape with the opening of the Leloup-Bouhier school group.

Sport - a vector of strong values to which we are attached, along with equity, inclusion, solidarity and respect - was the second priority of this budget. This enabled us to renovate and expand the city's gymnasium and swimming pool facilities. As for culture, in order to remove obstacles to access, the municipal libraries were made free of charge for all Nantes residents in 2021. While the Libre Usine, a new place of creation and production dedicated to the performing arts, opened its doors.

Because ensuring the safety of every resident is essential, we are striving to implement more and more means to ensure a safer and more peaceful city. To meet this requirement, 29 municipal police officers were recruited in 2021. Along these same lines, we also signed an Integrated Security Contract with the State.

The City of Nantes also continued to mobilise in order to ensure full achievement of its public health mission. In the interest of equality, our goal is to facilitate access to quality health care for all. As such, the Bellevue Health Centre was delivered at the end of the year. It now enables the neighbourhood inhabitants to benefit from a local space that brings together general practitioners, nurses, physiotherapists, speech therapists...

As health is inseparable from a healthy diet and environment, we continued our actions in favour of the ecological transition, as illustrated, for example, by the development of the "Nourishing Landscapes" operation. These huge urban vegetable gardens, in addition to greening the city and benefiting biodiversity, enable families in need to benefit from free seasonal vegetables. As for our desire to create a pleasant living environment for all Nantes residents, it was rewarded by the City's obtaining the Fleur d'Or label in 2021, an unprecedented distinction for a municipality of over 200,000 inhabitants.

Furthermore, we made it a point of honour to support our public and association partners, who are the real key players in the region, particularly in the neighbourhoods. More than ever convinced that collective energy is a force that must be nurtured, community dialogue remained at the heart of the decision in 2021, with the organisation of the "États généraux des nouvelles solidarités" (New Solidarities Assembly), the debate on 5G and the consultation on the three new tramway lines.

In conclusion, I would like to express my gratitude to the City's employees who work daily for the general interest and who illustrate the importance of a quality public service each and every day. This activity report is an opportunity for me to salute once again their commitment and professionalism throughout the year so that every resident of Nantes can live in a city that meets their needs and expectations and see themselves as part of a desirable future.

**Johanna ROLLAND**  
**Mayor of Nantes**



## Community Dialogue

In Nantes, for nearly 15 years, community dialogue has been an essential way of nurturing public projects and policies and thus adapting public action to the expectations and needs of citizens. In this context, in 2021, the city of Nantes initiated new approaches to dialogue but also wished to go further by continuing to experiment, alongside the people of Nantes, with new solutions to support and develop the power to act of the inhabitants of all of the neighbourhoods of Nantes.

### Dialogue and empowerment: going beyond ideas

Community dialogue in Nantes is also combined with support for the power to act and the possibility of experimenting more concretely with “doing it together”. Translated into the “*new impetus for proximity*”, this intention is asserted as a new way of undertaking public action, one of the aims of which is to “*strengthen the cooperation provisions and the power of citizens to act*”. In this new mandate, several mechanisms in support of citizen initiatives are amplifying the participatory dynamics already in place within the neighbourhoods.

Two initiatives initiated in 2021 illustrate this ambition. First of all, on 25 June, the City of Nantes launched the 2<sup>nd</sup> edition of the call for creativity “*Lieux à réinventer*” (Places to Reinvent). Rather than leaving certain urban spaces unoccupied, the City of Nantes is proposing that the people of Nantes take advantage of them to rethink their use, transform them, and give them a new life and dynamism. Thus, thanks to this approach, the people of Nantes have an opportunity to become actors in the transformation of their neighbourhood and their city. 9 places are to be reinvented as part of this second call for creativity: the Îlot Boucherie escalator, Vertais Square, the Port Boyer boiler room, the Dervallières dovecote, the arches of the Motte Rouge bridge, the Cens valley, the underside of the Tortière bridge, the Vieux Doulon vicarage, and the Chantrerie chapel.

In the autumn, the City of Nantes also started preparing the Nantes-style participatory budget. This participation offer will complement and reinforce the action of the Project Offices through an investment budget and forms of reciprocal commitments. Starting in November 2021, the provisions of this system were co-constructed with the concerned actors: residents (members of the activity committees, citizen advisers, members of the Accord equipment boards), project leaders, but also association members involved in the field of the power to act.

Three collective moments, in the form of citizen workshops, were scheduled in order to define the outlines of a method that provide everyone with the easiest and simplest possible access. These three days of reflection brought together a total of nearly 100 participants in order to imagine the future system and to refine the operating methods on three key topics: reciprocal commitment (50/50), collective deliberation and commitment level of the members of the activity committee. This also notably involved exchanges on the implementation stages and ideas for making the inhabitants of Nantes aware of the participatory budget and encouraging their involvement.



### 5G in Nantes, let's talk about it!

From December 2020 to April 2021, the City of Nantes initiated, in several phases, a local debate planned as part of the municipal programme about 5G. For the Community, the aim was not to crystallize tensions around positions “for” or “against” 5G, but to seek out understanding and to increase the competence of citizens on a complex subject that has many components: health, economic, environmental, societal...

Between December 2020 and January 2021, the workshop actions of a “preparatory mission” helped to define the provisions of the future debate on 5G and to build up a body of contradictory knowledge (called “Decryption Document”). The public debate “5G in Nantes, let's talk about it!” was then held from 1 to 27 March 2021.

The exchanges enabled the people of Nantes to learn about the effects of this technology, both positive and negative; to discuss how 5G could be rolled out across the territory, in a deliberate and regulated manner; and to develop a collective capacity for dialogue around digital technologies while gradually building a local “digital civil society”.

In one month, 404 contributions were collected. 9 citizen workshops were also organised by 7 Nantes Métropole communities and 2 associations. They led to collective contributions.

Released on 13 April 2021, the summary “What the debate says” was widely disseminated to elected representatives of Nantes, metropolitan areas and the services of the Community concerned by these subjects. After examining the 46 proposals emerging from the debate, a response was published in September 2021, launching the construction of a responsible digital public policy in Nantes.

### The Bois Hardy neighbourhood of tomorrow: a new page of the dialogue is written in 2021

The development of the Bois Hardy sector, as part of the Bas-Chantenay urban project, has been under discussion for several years in order to involve the inhabitants in its transformation. The lengthy urban development process and exchanges with stakeholders prompted the local authority to re-examine its initial intentions, and notably to reconsider this project's environmental aspect. The City therefore reformulated its ambitions, in terms of ecological transition but also in terms of housing construction on this site, in order to share them with the residents of Nantes and Nantes Métropole.

A citizen's workshop was launched in 2021 with the set-up of a panel with the aim of broadening the points of view and associating the existing citizen's collectives interested in the development of the Bois Hardy. 28 neighbourhood residents and users met several times starting on 28 May 2021 in order to write a new page of the project, propose citizen recommendations, and to better integrate the issues of public policy and ecological transition.

the agenda included 7 working times between May 2021 and February 2022, with the aim of answering the following two questions:

- What are the issues to be considered as part of the Bois Hardy urban project?
- How do the proposed development scenarios address the issues?

The implemented methodology guarantees an enrichment of the reflection throughout the process between citizens, elected officials and the team in charge of the project design.

## 2021 Activity Report Community Dialogue



This iterative work between the participants and the project management team led to the drafting of a final scenario. A consensus was finally reached among the participants, as much on the distribution of housing as on the uses. This citizen's workshop also brought about an evolution of the points of view of all participants, with sharing and a better understanding of the project's regulatory or urban constraints as part of the reflection of the participants.

It was also an opportunity for the inhabitants to give the project new meaning. As such, they wished not to limit the gardens and fallow areas to recreational uses, but rather to create a productive and educational space, dedicated to the challenges of transitions through the project of an urban micro-farm. This proposal became one of the conditions for consensus around the project's realisation.

For the participants, this collective investment includes a "right of continuation" that will enable them to continue involving the inhabitants in the project's roll-out, with the longer term wish of them even being part of the site's future management.



## The ecological transition

In 2021, a new strategic framework for the ecological transition in Nantes was established, inspired by the national roadmap of the 2030 Agenda, the French translation of the 17 Sustainable Development Goals. It is schematically expressed as a pentagon with 5 axes:

- carbon sobriety and adaptation to climate change;
- safe, healthy and sustainable agriculture and food;
- production and consumption patterns that are economical with natural resources and sustainable;
- reconquering biodiversity;
- environments that are conducive to good health.

This framework sets out the targets and objectives of the ecological transition, and nurtures all public policies in their contribution to the ecological transition. It also provides for the evaluative monitoring and the degree of progress of these objectives.

The sustainable development report of the City of Nantes presented to the City Council on 17 December 2021 (available online on the City and of Nantes Métropole websites) illustrates, with the help of indicators, data and maps, the different topics of the ecological transition, at various scales.

### Key facts

- In terms of carbon sobriety and adaptation to climate change: Cit'ergie Gold label alongside Nantes Métropole; systems to combat fuel poverty, with 245 home visits by energy mediators and 206 participants in the 32 eco-apartment workshops; climate change awareness workshops.
- Actions for safe, healthy and sustainable agriculture and food: community micro-farm in Bellevue; the nourishing landscapes provided 22 tonnes of fresh vegetables that were distributed to 2,500 households in great need.
- Achievement to promote production and consumption patterns that are economical with natural resources and sustainable: complementary integration of ecological transition issues as part of the Nantes urban projects; development of composting.
- Actions in favour of the recovery of biodiversity: operation zero plastic on the Petite Hollande market; development and accompaniment of 1,200 family garden allotments.
- Achievements for an environment favourable to the health of Nantes residents: actions to combat noise pollution, with the development of the traffic-calmed city; participatory approach "the street for all" to develop active mobility; 120 appointments for the Estives de Nantes Terrain de Jeux in 2021.
- Support for changing practices: for the youngest, with educational activities (80 schools accompanied by Sequoia, 137 classes in Nantes benefiting from activities provided by Ecopôle and its network of associations); as part of the events, with an approach for training and support towards eco-responsibility.



### A dashboard and a map atlas

The sustainable development report includes city-wide impact indicators that will be monitored annually for the duration of the mandate, thus constituting a dashboard for the ecological transition.

The ecological transition “portraits” by neighbourhood are based on various public, citizen and private initiatives supported by the City and Nantes Métropole. 7 themes are highlighted: energy transition, urban agriculture, reuse, soft mobility, sustainable food, free sports practice, observation and preservation of biodiversity. These 11 portraits constitute a true map atlas, a spatial inventory of local initiatives with indications on the citizen dynamics at work, towards a more sober lifestyle.

### Eco-responsibility of the administration

- Reducing the energy footprint of municipal buildings by connecting to heating networks and achieving the 2020 target of 23% consumption from renewable sources.
- Reduction of public lighting consumption, with a 30% reduction of energy consumption between 2015 and 2020.
- Limiting the energy impact of digital technology, with consumption divided by 3 thanks to the renewal of the stock of hardware with energy-saving models.
- Optimising sustainable travel for city employees, with the introduction of a “sustainable mobility” package as of 1 January 2021 and the roll-out of teleworking.
- Waste reduction and recovery, with separation at the source of bio-waste in school restaurants, gymnasiums and the Jardin des Plantes.
- Eco-responsibility of events with the training of agents and the reduction of waste produced by the Protocol Department.
- Sustainable public procurement, with nappies provided in the municipal day-care centres sourced from the organic sector.

### Sustainable public procurement

The impetus given in 2017 to sustainable public procurement by the scheme to promote responsible purchasing (SPAR) continued its consolidation in 2021 in a context still marked by the health crisis. This did not prevent the City of Nantes from integrating social and environmental considerations into its procurements, in accordance with the guidelines defined by the SPAR. The main vector for integrating social considerations is inclusion, with nearly 300,000 hours achieved in 2021 through public procurements.

Moreover, each contract is carefully examined to see how best to integrate sustainable concerns. For example, each sourcing operation leads to an exchange with the economic sector concerned, in order to measure its maturity. The specifications are adapted accordingly. This requirement and methodology aim to progressively reach the objective that the Climate and Resilience Law sets for public procurements: integration of the environmental value of offers for 100% of the contracts.

This objective is one of the major focuses of the new generation SPAR, effective under the new mandate, in effect as of 2022.



8 axes have been defined for the new SPAR: environmental health, carbon sobriety, adaptation to change, economical management of resources, food, nature issues, employment, integration and responsible economy, equality, non-discrimination, responsible digital technology.

The energy axis is of particular significance in terms of sustainable procurements, through the purchase of supplies and their consumption requirements (response to the most demanding Energy Star certifications for electrical and IT equipment, etc.) or with regard to facilities associated with Christmas lights and light shows. In the same vein, the public property maintenance sustainability programme is continuing its efforts to control energy consumption. Finally, the Community is contributing to the development of renewable energy production facilities, either through its electricity purchases by requiring packages that use renewable sources, or by including solar power facilities in construction projects.

Other significant actions include:

- the nappies provided in the municipal day-care centres are now all sourced from the organic sector;
- work is being conducted to eliminate plastics in food use, single-use items such as disposable cups in vending machines;
- the question of endocrine disruptors is part of the commitment of the City of Nantes as an endocrine disruptor-free area (City Council meeting of October 2019): specific clauses are included in supply contracts for Early Childhood and Education (school supplies, games & toys, maintenance materials), complementing the measures taken with regard to emissions of volatile organic compounds (VOC) and other compounds that pose an identified health risk.

These more recent approaches should not make us forget the older ones, which are now well integrated in the procurements in question: consideration of energy and climate issues (in line with the energy transition roadmap), particularly in building and road works, requirement for certified wood from the production chain guaranteeing sustainable forest management, health requirements for paints, cleaning products and furniture.

The following are of particular note:

- the procurement of wood, whether for wood supply contracts or work contracts involving wood materials: all wood must be sourced from supply chains that guarantee sustainable forest management, and carry the relevant certifications;
- interior paints, cleaning products and school furniture, and their health issues: in line with the Local Health and Environment Plan (PLASE) of the City of Nantes, public procurement is leveraged to "support initiatives aimed at improving indoor air quality", particularly in day-care centres, schools and other establishments for sensitive groups;
- Food products are also a central focus of the three roadmaps, presenting issues both in terms of health, environmental protection, and from the perspective of local development and food autonomy, as set out in the local food plan. Although they have a particular impact on school catering, these issues also affect early childhood care and social action. Important work is also being done on the issues of reducing food waste and composting kitchen waste, one of the main areas for action set out in the Circular Economy Roadmap. Finally, an action plan to reduce the use of plastic in school catering has also been adopted in consultation with parents.

In addition, in response to the changes taking place in the area of sustainable public procurements, Nantes Métropole initiated a series of discussions with the main organisations representing the region's economic players. This approach will take shape in June 2022 with the adoption of an initial commitment charter. The

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aim will be to integrate environmental and social issues into public procurements in a concerted manner with the Loire Atlantique departmental federation of public works. Exchanges are also underway with other players in the economic world.

In 2021, in an uncertain economic and health context, the public order showed more marked attention to the economic world and to the companies of the territory by facilitating the pre-financing of contacts through advances (2/3 of the recipients of public contracts are located in the Pays de la Loire).



## **The community project**

### **Development of the 2020-2026 community project with a collection phase involving city employees**

The general management wished to begin the new mandate with a collection phase involving city employees by means of complementary mechanisms: a quality of life at work barometer (questionnaire and qualitative workshops), an online suggestion box and free expression via postcards available at the various workplaces.

The questionnaire launched in November among all employees of the City of Nantes, Nantes Métropole and CCAS (i.e. 8,640 employees) was well received with 3,979 respondents, i.e. an overall participation rate of 46%.

Employees also expressed themselves via 400 postcards, and the 7 online proposals generated 3,736 views.

This phase made it possible to: collect positive points and points for improvement from the community; freely express opinions, disappointments, anger or pride; generate numerous proposals.

### **An unprecedented process of examination and feedback to city employees on their proposals**

The work of grouping the 2,323 collected proposals led to a summary list of 373 proposals.

The relevant departments examined each of these proposals during the second half of 2021. This resulted in a response document for city employees.

The feedback to city employees indicates what the community has or has not selected, and the proposals already implemented or scheduled during the mandate around 15 themes. Also mentioned are non-scheduled ideas that could be tried out or that need further study. In addition, the few unsuccessful proposals were explained.

Please note that the document posted on the intranet at the beginning of January was distributed to the departments in paper form.

### **A project scheduled for completion in the first half of 2022**

The 2020-2026 community project must define both the ambition for our community and the road ahead. In particular, it focuses on internally embodying the six markers of the territory's project.

It is based on the expression of city employees, but also on other analyses (end-of-term assessment, lessons learned from the crisis), resource strategies and the orientations set by the Mayor-President at the beginning of the mandate.

The first half of the year will enable us to finalize while validating the key actions to be carried out during the mandate, before sharing it widely and launching its implementation in September 2022.



## User relations

Working throughout the Nantes area and in direct contact with the public, the User Relations Department (DRU) teams are tasked with providing on-site and telephone reception services, and providing guidance and services to users in the community, alongside their public duties.

The reception teams draw on a broad knowledge base accumulated within the department to provide citizens with the most relevant answers.

The DRU teams' main tasks include:

- Examining and issuing civil status and administrative documents (identity cards, passports, etc.), and organising marriages and civil partnerships (PACS);
- Holding and returning lost and found items to users;
- Steering community processes by organising elections as well as a census of the Nantes population;
- Managing cemeteries in Nantes and monitoring funeral operations;
- Receiving, recording and forwarding mail sent to the City.

In 2021, despite the continuing health crisis and its impact on staffing, the DRU maintained all of its face-to-face activities. It continued to be a permanent member of the crisis cell in order to inform users about the organisation of Community services.

### □ **New temporary premises for the Breil-Barberie district Mairie**

At the beginning of June 2021, due to development and modernization work, the Breil-Barberie district Mairie moved to new premises, on the first floor of a new building located at 156 boulevard Robert Schumann, for at least two years.

This temporary relocation is part of a more global urban renewal project in response to issues of public tranquillity, environment and social cohesion. By 2024, the Breil-Barberie district Mairie will be back in its original location, at 103 rue Pierre-Yvernogeau, in the heart of a new public space. It will also house a community room.

### **AlloNantes**

The number of calls Monday through Friday was down in 2021 compared to 2020 with an average of 1,219 daily calls, but 2020 was a very special year due to the health crisis (the lockdown having resulted in record numbers of incoming calls: up to 4,000 on the final day of the lockdown).

Requests mainly related to the Maison de la tranquillité publique (Centre for Public Order) (162 calls/day vs 153 in 2020), the Social Welfare Centre (CCAS) (108 calls/day vs 173 in 2020), issues of public cleanliness (93 calls/day vs 90 in 2020), and appointments to obtain a national identity card (CNI) or a passport (71 calls/day vs 98 in 2020).



The significant decrease of calls for ID appointments is due to increased use of the online appointment scheduling tool that went live in July 2020 (1,979 requests between July and December 2020, compared to 15,541 from January to December 2021).

The knowledge base did not include any new topics, but was continuously enriched, particularly on the subject of Covid, to enable telephone advisers to better respond to user expectations.

### **New residents of Nantes: a redesigned reception**

The scheduled June welcoming ceremony for new residents of Nantes could not be held for the 2<sup>nd</sup> consecutive year due to the health crisis. Nevertheless, in the autumn of 2021, the DRU went out to meet residents by participating in neighbourhood association forums.

### **First double vote for the Nantes urban area**

2021 was marked by the implementation of the first double vote for the departmental and regional elections. New spaces had to be identified in 50 schools to open 408 polling stations, 170 of which were shared (same president and secretary for the departmental and regional elections). A large call for volunteers and city employees was launched to mobilise the nearly 2,000 people needed to ensure the smooth operation of the polling stations for this election, which was moved to June 20 and 27.

### **Civil status**

1,727 PACS submissions were registered (+21% after a drop of 12% between 2019 and 2020), while 1,251 dissolutions were recorded (+5.3%).

NB:

- the number of births in Nantes increased slightly with 9,007 registrations (+2.8%);
- the electronic transmission system for civil status data between Mairies and prefectures (COMEDDEC) used by the Municipalities since 2018 was opened to notaries in September 2020. In this first full year, the sector received 165,502 requests through this channel, an average of 650 per day. Each request must be processed within 21 days.

### **Census**

Due to the health context, the population census operations were cancelled in 2021 by ministerial decision.

This cancellation enabled the sector's permanent agents to concentrate on the expertise of the Répertoire des Immeubles Localisés (RIL), the aim of which is to count the number of dwellings, rather than inhabitants. As such, 3,779 dwellings were activated following this operation.

### **Towards the pooling of the metropolitan funeral jurisdiction and mail services**

In order to secure the management of the metropolitan funerary jurisdiction and to reinforce the expertise in funerary law of the City's services, it was decided to pool the funerary strategy between the two communities.

This was done in two stages: the assignment of the "Metropolitan Funeral Competence" project manager to the DRU on 1 May 2021, followed by the pooling of the position on 1 January 2022, attached to the Head of Citizen Cemetery Operations.

In addition, the project to create a joint mail service between the City (DRU attachment) and Nantes Métropole (Logistics Department) had been under consideration for several years. Announced to the personnel in



November 2020, it entered an operational phase in 2021 with regular meetings and various get-togethers between personnel members. The joint service came into being on 1 January 2022.

The aim of this connection is to establish the mail channel as a means of soliciting users and therefore as an integral part of the “User Relations strategy”.

### Cemeteries

The number of registered burials or cremations remained stable (3,515). 52 applications for coverage of funeral expenses for isolated persons or ones with insufficient resources were processed and 40 were accepted.

In collaboration with the Nantes Heritage and Archaeology Department, discovery tours of the remarkable tombs of the Miséricorde and Bouteillerie cemeteries were set up. They were created for the European Heritage Days 2021 and are online on the Nantes Patrimonia website.

### Key figures in 2021

- The AlloNantes platform received 309,875 calls from Monday to Saturday in 2021 with an efficiency rate of 90% (number of calls taken / number of calls received).
- 126,988 letters were received (-35%), 491,293 postage-paid letters (+21%) and 28,887 e-mails were received (+28%) in the contact inbox.
- 29,178 applications for national identity cards (+21% after a 14% decrease in 2020) and 19,126 passport applications (+12% after a 37% decrease in 2020).
- 71,635 civil status documents requested via e-démarches, a 12% drop in comparison with the 165,502 document requests via COMEDDEC (first full year with this electronic transmission system open to notaries).
- 916 marriages (+19%, an increase that is in part due to the end of capacity restrictions that had deterred some couples from marrying in 2020), 1,727 PACS concluded (+21%) and 1,251 dissolved.
- A 2.8% increase of registered births (9,007) and a stable number of registered deaths (3,842).
- 192,940 Nantes residents were registered on the electoral rolls;
- Double vote in 408 polling stations, 170 of which were pooled, with nearly 2,000 people mobilised per round.
- 1,267 cemetery plots were acquired or renewed and 3,515 burial or cremation records registered.
- The health crisis prevented the public events that usually punctuate the year: the welcome evening for new Nantes residents, the July 14th ceremony at the central Mairie (welcoming new French citizens and to which election volunteers are invited), public meetings, spring and autumn weddings. On the other hand, a ceremony to hand out voter registration cards to young first-time voters was held on 8 December 2021.



## Sports

The City's sport policy is intended to reinforce neighbourhood activities to meet public expectations, develop the social and educational function of sport and reinforce participation in physical activities and sports in favour of general health and well-being. For the past two years, it has of course had to adapt to the exceptional constraints brought about by the health situation.

### “Nantes Playground”: amateur sporting activities in public spaces

In response to the needs expressed by Nantes residents, in 2016 the City launched “Nantes Playground” (NTJ), the objective of which is to develop a public policy of amateur sporting activities with residents.

NTJ is now one of the keystones of the supplemental sports offer in Nantes, in addition to those available through sport associations and the municipal sport activities.

#### Closer look at the Estives NTJ

During the summer months of 2021, the Estives NTJ offered 140 activities in various places of the city: water mirror, Bouffay esplanade, Schwob and Aubin squares, Grand Blottereau and Procé parks.

Supported by 10 groups, they made it possible for some 3,000 people to discover various sports activities: Acroyoga Contact (50 participants), Trendy getaways (1,500), Free Athletes (100), Unity 4 Ride (150), Slackers 4x4 (150)...

### Sport activities: working on the ground with children

Sport is a central aspect of municipal action. In 2021, it was marked by increased services after a very disrupted 2020. In this context, special attention was paid to the summer period:

- 80 “land” sport instructors offered activities in the region throughout the summer;
- 44 service providers, including 14 sport associations and 2 departmental committees;
- 15,872 activity opportunities offered throughout the summer (compared to 12,000 in 2020);
- 2 “Sport au Parc le Mercredi” (Wednesday Sport in the Park) events (Bois de la Musse, Hippodrome, Grand-Blottereau, etc.);
- 66 “Anime Ton Quartier” (Liven up your neighbourhood) events in the heart of the neighbourhoods during the summer (2,500 young people versus 1,600 in 2020);
- 48 trips to leisure centres: Pont-Caffino, Savenay, Nozay (1,200 enrolled, compared to 750 in 2020).

### Growth of Carte Blanche aid held back by the health context

Carte Blanche holders can benefit from reduced rates, notably when attending sport events. In 2021, nearly 5,500 households used 11,500 individual cards.



Since 2017, the City of Nantes has also been providing additional support for sport, with the aim of supplementing the existing offer (sports, municipal sport school, etc.) and helping to remove the financial barriers for joining a club.

For 2019/2020 season, 2,328 grants were allocated for a budget of €287,000. These data are obviously not comparable with the 2019/2020 season. Note:

- almost half (42%) of these grants were awarded to women;
- 80% of grants went to young people aged 18 and under;
- 41% of recipients live in the City's priority neighbourhoods.

## Supporting elite sport

The City of Nantes is a strong supporter of amateur clubs and disciplines and contributes to their development through nautical sports, handball, football, and disabled sport. Many of the clubs in Nantes supported by the City compete in the amateur national championships: swimming, tennis, sailing, rowing, gymnastics, ice and field hockey, rugby, fencing, basketball, athletics, table tennis and judo.

For most amateur disciplines, the 2020/2021 season was marked by a cessation of competitions as of the autumn of 2020. This situation led to a *status quo* of the sports positions (neither advancement nor relegation). The first part of the 2021/2022 season, on the other hand, was able to take place "normally".

## Events in 2021

### At the international and national levels:

- Handball: Saga XXL - ExpoNantes le Parc;
- Cycling: Tour de Loire-Atlantique (Vélodrome Petit Breton and Start of 1st stage);
- Athletics: 24 hours on track - Procé Stadium.

### Disabled sport events - adapted sport:

- European Indoor Championship for Adaptive Sports.

### Other notable major events:

- "Sentez-vous Sport" (CDOS) - Parc des Chantiers;
- "Ruée vers le Sport" - Parvis Neptune and Carré Feydeau;
- Elephant Run (Foulées de l'éléphant);
- Nantes Half-Marathon;
- Chantenay Urban Trail;
- Corrida de la Beaujoire;
- Football: Futnet Tour - Parc des Chantiers;
- Basketball: Ball So Hard - Parc des Chantiers;
- Hiking: Christmas Hike - City centre.



### Key figures in 2021

- As part of the City's Covid exceptional financial support fund, 14 sports associations received a specific grant in 2021 (overall amount: €71,500). This system has been maintained in 2022 within the overall envelope of €1 M made available in 2020.
- 170 sports facilities, 63 of which are indoor and 107 outdoor. These facilities include 145 pieces of covered equipment: 34 gymnasiums, 12 sport complexes, 5 swimming pools and 3 tennis halls, as well as 313 open-air installations: 44 local sporting facilities (ESP), 16 playgrounds, 12 sport centres, 10 stadiums, 7 skate parks, 2 street workout facilities and 1 parkour course, with a total of 458 pieces of equipment.
- 311 associations received subsidies from the City in 2021, including: 221 clubs (including 30 omnisports) and 90 school/university clubs. A total of €4.08 million was allocated for operations and €166,000 for investment (20 clubs).



## Voluntary sector

The support for its many associations provided by the City of Nantes is based on the core values that it is committed to promoting: involvement in the voluntary sector as an inherent part of citizenship; recognition of the independence and freedom of the voluntary sector; reinforced support for projects carried out in underprivileged areas or for vulnerable groups.

The City's support for associations is based on accompaniment, making premises available and allocating grants.

The Nantes local area boasts almost 6,000 associations and some 90,000 volunteers. With widely-differing organisational methods and areas of activity, these associations are working side by side to bring innovative solutions to the challenges faced by local regions.

### 2021: the resumption of social life in the context of an ongoing health crisis

At this “**end**” of the health crisis, the Associations and Youth Department (DVAJ) has been able to adapt to ensure the continuity of public service, while continuing to provide local support for Nantes' associations as well as support adapted to maintaining the voluntary sector throughout the municipal region.

In 2021, several waves of renewed outbreaks led authorities to take new measures to close venues and then gradually reopen with restrictions on activities and capacity. The implementation of the health pass during the summer slowed down the activity of some associations.

In this context of evolving regulations, the DVAJ has been constantly informing users of the possible solutions at each stage of the health care framework.

In order to support associations in their projects, the City of Nantes once again provided financial support through a rent exemption covering the period from November 2020 to March 2021 (for associations benefiting from private premises made available by the City of Nantes).

In terms of association premises, we note that:

- the Nantes Erdre festival hall was used as a vaccination centre for the people of Nantes and the conurbation (starting in January);
- the hall of the Manufacture des Tabacs accommodated a screening centre from October 2020 to the end of September 2021;
- A mobile vaccination centre was set up in the various neighbourhoods with a major communication and mediation system to facilitate and promote vaccine access;

Many association events were able to be maintained thanks to the support and accompaniment of the DVAJ (especially in health terms). Among the events piloted by the DVAJ, the 10th edition of the SPOT festival was able to take place (after being cancelled in 2020). On the other hand, the Printemps des Voisins and Place Ô Gestes had to be cancelled again.

It should be noted that health protocols were implemented in facilities that remained accessible to residents and associations.

At the beginning of June 2020, the **gradual resumption of activity** was marked by the drafting of a “Covid usage charter for type L association premises in public access buildings”. Acting quickly, the DVAJ participated in drafting a summer programme adapted to the needs of the residents of Nantes and the health restrictions. The mechanism was extended by one year in 2021.

## 2021 Activity Report Voluntary sector



In September 2021, a **special event** in each neighbourhood served to promote the offer of associations and to renew contact with the people of Nantes. The events programme was co-constructed with the actors concerned, i.e. 421 associations. For its 11th year in 2018-2019, the campaign involved:

- 8 association forums organised in the public space and/or in the DVAJ public facilities (Nantes Nord, Nantes Erdre, Félix Thomas, Désiré Colombe, Île de Nantes, Doulon-Bottière and Dervallières)
- 1 association kiosk coupled with the inauguration of Michelle Palas Square (Bellevue);
- 3 open houses (Le Dix, Breil neighbourhood, Confluences and Madeleine Champ-de-Mars neighbourhood centres);
- 1 format based on “reaching out” to the inhabitants in Malakoff and Breil.

The diversified format of the events ensured the consideration of the history of the territories, the needs of the associations, the health context and the reality of the territorial association network. The priority objective of this new year was to **consolidate the activities of associations** and to maintain their numbers (members, volunteers), all in a friendly atmosphere.

For the first time, the DVAJ provided significant technical and **logistics support** to the teams and associations:

- 18 technicians hired;
- 66 days of preparation and technical operation for all of the events;
- 615 chairs, 351 tables, 325 display grills, 131 metal barriers and 144 benches delivered by the municipal services.

Finally, in a still uncertain health context, a reinforced **communication plan** was implemented to support the associations and encourage the people of Nantes to seek them out, with:

- 1 new visual identity for the voluntary sector;
- 1 generic poster campaign;
- 1 Ouest-France editorial supplement (circulation 196,000);
- 1 web file dedicated to the start of the association season on the city’s website (1,100 visits);
- 1 current event website dedicated to the start of the association season (2,000 visits) with a relay on the City of Nantes’ social networks and in the press;
- 1 local poster campaign;
- 11 programmes of association activities (1 per district) distributed to all mailboxes.

Despite the lockdown period in the autumn, and the various restriction measures, the DVAJ remained active with the associations, in particular encouraging the implementation of solidarity initiatives.

To support associations, the departments sent 8 newsletters about the health crisis (to entities listed in the City’s directory of associations) and 8 CADRAN (Centre for Support and for Developing Resources for Nantes Associations) news flashes on the resources available (financial support, emergency measures, remote management, etc.).

### Roll-out of the project resulting from the “Taking action together” initiative

Since 2016, the City of Nantes has been committed to implementing ambitious projects that reaffirm the partnerships that the Community wishes to support and promote with Nantes’ associations. Also, in order to enhance their dynamism and social relevance, the Community and association actors jointly defined several projects that confirm the partnerships and outline the cooperation.



In 2021, the “**Taking Action Together**” projects were, like many others, hindered by the health crisis <https://metropole.nantes.fr/vie-associative>.

- **The mutual commitments charter** consolidates and specifies the cooperation methods between the City of Nantes and the associations of Nantes. Approved by the Municipal Council and the Board of Directors of the CCAS in December 2017, it covers 5 issues (pooling of resources, promotion, simplification, recognition, communication), articulated in 17 commitments for the Community and 15 commitments for associations. **The mutual commitments charter** between the City of Nantes and the associations, which was to be assessed at the end of its first three years of existence, will instead be evaluated in 2022, with the conclusions presented at the conference on Nantes’ voluntary sector in November 2022. The mutual commitments charter was displayed in places open to associations.
- **The Voluntary Sector Conference** is a time for dialogue between the City and associations. It was held on 20 November 2021 and included some 100 associations. Bettina Laville, State Councillor, President and founder of the Comité 21, was invited to speak about the challenges of the ecological transition in the local fabric (communities, associations, etc.).

In 2021, despite the context, the City of Nantes continued to provide close support to Nantes’ associations and to maintain the voluntary sector throughout the city.

The digital services space dedicated to associations was enriched with new information resources on the functioning of associations: being involved as a volunteer and mobilising association resources . Thanks to regular and daily current event updates, associations were able to be informed in real time of health rules related to the use of association facilities.

2021 was also the year that saw the launch of a public contract for the implementation of a **volunteer platform**, that will be available in 2022.

### The Centre for Support and for Developing Resources for Nantes Associations (CADRAN)

The City of Nantes CADRAN is a resource centre for associations. It offers services and tools to support Nantes’ voluntary sector.

Its main roles are to:

- receive, advise and guide the public (volunteers, employees, project leaders);
- provide information about existing resources in Nantes and link up with a network of 50 partners active in volunteering, employment, communication, youth, digital technology, etc;
- stimulate the partner network to reinforce the visibility of the existing service offer and develop missing resources (training; reception, etc.);
- offer training for Nantes’ association volunteers.

In 2021, CADRAN’s activities included

- responses to 1,141 requests;
- 674 recipients of the “Info CADRAN” newsletter (including 138 Community staff members);
- a network of 59 resource partners (10 more than in 2020), as highlighted in a new guide for 2021;
- 22 training sessions and 12 information sessions organised for 148 associations.

In 2021, 22 new training modules were offered by 7 resource partners or City of Nantes staff.



### Continuation of the exceptional support measures for Nantes' associations to help them deal with the health crisis

Since March 2020, the City of Nantes has been working to ensure that the health situation affects the voluntary sector as little as possible, as the sector is essential to the daily life, social life and well-being of the people of Nantes.

CADRAN remained mobilised in 2021 and reached out to associations. Maintaining these links has made it possible, on the one hand, to diagnose the situations faced by associations and demonstrate Community support, and, on the other hand, to identify situations requiring urgent intervention. In 2020, a total of 292 associations indicated that the health crisis had affected their activities (124 felt that they needed financial support).

The **post-Covid exceptional support fund for associations** is intended to provide financial assistance (including to sports associations) to maintain their activities and more specifically to:

- take into account the financial impact of the health crisis on association projects (decrease of activities, membership, cancellation of events, etc.);
- help with maintaining activities and additional costs due to the crisis (equipment purchase, etc.);
- support the increase and/or development of activities related to the health crisis, particularly for vulnerable groups.

**In 2021, 58 associations** were supported for a total of **€356,350**.

As part of a comprehensive approach, a second component of this emergency fund, specifically intended for cultural associations, is being planned.

Finally, as the health crisis looks set to last, the Covid special support fund has been extended to 2022 (maintaining emergency financial support for associations in great difficulty).

### Specific support fund (FAS)

To mitigate the reduction of subsidised positions announced by the French State in August 2017, the City of Nantes created the Specific Support Fund (FAS) at a City Council meeting in April 2018. Initially planned for a three-year period, this fund was continued in 2021 and will come to a close at the end of 2022.

In 2021, **31 associations received support** through this scheme: **€182,250 of funding allocated by the DVAJ**. €97,800 were paid out from the fund to 20 Nantes associations weakened by the end of subsidized employment.

### Halvêque neighbourhood resource centre: start of works

In 2021, in the Nantes Erdre district, work on the new neighbourhood resource centre began.

With a total surface area of 2,426 m<sup>2</sup>, the facility managed by the City (East End Department of the Cities DG) will include: a reception hall (a place of orientation and conviviality for the public, usable for exhibitions), a café/exchange space (managed by Accoord), the municipal library, the games library, a festive events room open to associations and individuals, a dance and soft activities room, spaces for teenagers (11-15 years old) and young people (16-25 years old), 2 activity rooms, 1 music room, 1 kitchen and 2 meeting rooms, a "cultural greenhouse" (a transitional space with a terrace to host one-off projects and manual activities such as DIY, reuse, gardening, grain library, etc.), a space dedicated to associations (co-working), 4 offices for Accoord employees and 3 for the services of the Eastern neighbourhoods.

The total cost of the operation is estimated at €7.8 million. The site is expected to open in early 2023.

In 2021, work began on the drafting of a usage project. The choice of the name of the facility is also on the agenda and will have to be answered in 2022.



### **Haubans neighbourhood resource centre: architectural design studies and consultation of companies**

In 2021, in the Malakoff neighbourhood, the rehabilitation and extension project (+250 m<sup>2</sup>) of the Haubans neighbourhood centre continued.

With a total surface area of 2,467 m<sup>2</sup>, this facility will be managed by the City (Cities DG Heart of the City neighbourhoods department) and will include: a hall, a room for low-key physical activity, a library, an auditorium, a neighbourhood room, a kitchen, a social bridge space (to accompany users on issues of precariousness and banking integration), spaces for associations (co-working, offices, meeting room), the Accoord socio-cultural centre (toy library, youth spaces for 11-15 year olds and 16-25 year olds, cyberspace, meeting room and activities, 3 offices), 4 spaces for activities and meetings.

The total cost of the operation is estimated at €4.2 million. The site is expected to open in late 2023.

During the work, 2 spaces for teenagers will be made available by Accoord: "La roche" and "1 rue d'Angleterre".

### **Mellinet**

Following the arrival of the first residents, the opening of the school in 2022 and the creation of an association space, the site is becoming a new living space. The "project house" foreshadows the future association centre.

### **Ylora**

This premises located in rue d'Irlande were acquired at the end of 2020. Their actual delivery in mid-November 2021 gave visibility to the activities of the neighbourhood (91 m<sup>2</sup> space). The pooling of available materials is to be carried out as well as the organisation of an "open door" type event.

### **Île de Nantes neighbourhood centre: delivery of the courtyard redevelopment**

The premises of the Île de Nantes neighbourhood centre mainly consist of spaces made available to Accoord: games library, music room, cafeteria, multimedia space.

This facility also includes a multi-purpose room of 179 m<sup>2</sup> with a kitchen and 3 association offices. The occupancy rate is high (117.33% based on 8 hours/day). 23 associations are present. The facility's garden was reconfigured in 2021 (€180,000).

The landscaping of the building's courtyard has been completed. The main objectives were:

- a re-appropriation of space by transforming the courtyard into a garden;
- the construction of a terrace on the front of the multi-purpose hall;
- installation of children's playground equipment;
- the greening of several spaces;

The total amount of the operation was €100,000.

### **The Bollardière association centre**

This private room has been made available to the association Vivre à Beaulieu. With an area of 190 m<sup>2</sup>, it includes an office, three activity rooms and a multi-purpose room of 65 m<sup>2</sup>. Its use by all Nantes associations has been decided.

### **Many non-localised projects**



The “Monteil” city stadium is generating some difficulties in terms of public tranquillity, which is having an impact on the life of the Neighbourhood Centre of la Madeleine, located nearby. In 2021, the reopening took place under good conditions.

Work is planned for the André Lermite / Lamoricière school (delivery in 2023). Using the school facilities, the start of activities of the Amicale Laïque on the Désiré Colombe site remains topical.

In Saint-Joseph de Porterie, we note the extension of the library and an increase of the premises allocated to ALPAC (former Accoord premises). However, the dynamics of the Amicale Laïque are still to be confirmed.

Concerning the Bottière Neighbourhood Centre, work is in progress with the heritage department to restructure the spaces (opening of the hall with convivial spaces, door frames, etc.).

At the Confluences Neighbourhood Centre, the year was particularly delicate because of the use of the site by a difficult young public.

### Voluntary sector in the neighbourhoods

#### North-West sector - Bellevue-Chantenay Sainte-Anne, Dervallières-Zola, Hauts Pavés - Saint-Félix, Breil-Barberie and Nantes Nord

The health crisis continued to disrupt the voluntary sector. Events were only possible in an extremely limited framework. In spite of this, the work of coordinating the actors continued, particularly around 3 major timeframes:

- summer activities
- autumn forums
- year end festivities

In the **Breil neighbourhood**, several subjects relate to the allocation of premises to associations:

- the Tout et Pour Tous association, with the allocation of private spaces at 34 rue du Breil (before the planned demolition);
- the attribution of a former commercial cell to the Collectif Gru (a group of architects) which led to urban development while involving the inhabitants, thus promoting encounters and neighbourhood life. As a result, the space was assigned to the Recyclean Ligerian association.

The Vivre Libre 44 association, well anchored on the neighbourhood, proposes various activities: the association café, the Antre Deux and the Cerise sur le gâteau. In the multi-purpose room at 38 rue du Breil, weekly food distributions continued.

Concerning the “38 Breil” facility, which hosts various association actors (Lolab, Compagnie Ecart, Cie Moradi, etc.), cohabitation with the Horizon incubator has sometimes been delicate (due to intrusions into the association premises outside of opening hours). Training in listening and non-violent communication was offered to all actors of the association centre in order to make the project of the 38 evolve favourably.

This goes hand in hand with the launch in 2022 of preliminary studies to carry out work on the facility: the positioning of the reception is a major issue. This work is also part of the more global urban study conducted on the sector.

For the past 4 years in the **Dervallières-Zola** neighbourhood, coordination work implemented over the summer has also made it possible to carry out events while involving neighbourhood associations. In 2021, special attention was given to safety by the Contrie micro-sector.

An association forum was organised at the start of the autumn. It was held outdoors, near the pool. This event had not been held for many years. Its resumption (especially after the health hazards) was well received.

Finally, the Christmas market is now well installed and appreciated by the inhabitants.

The challenges for securing the facilities are worthy of note:



- installation of video surveillance and a security guard during the day at the Prinquiau association centre;
- security measures on the Fabrique and the Petits Débrouillards premises.

In the **Bellevue** neighbourhood, the development of Michelle Palas Square transformed the area. It is located next to the residents' house and its inauguration was an opportunity to organise a large-scale festive event. This was accompanied by the installation of a kiosk providing information on the association actors.

At the Meta Park, the summer offer was expanded thanks to the logistical installation necessary for the organisation of small events.

During this same year, a diagnostic and recommendation process for the neighbourhood's association offer was conducted (in connection with the transformation issues identified in the Grand Bellevue project). After consultation with the association actors, this study made it possible to identify tracks for leading a neighbourhood strategy (pooling of spaces, issues surrounding the DRAC facility, project for the Gers building).

In the rest of the neighbourhood, especially Sainte-Anne, opportunities for coordination on various subjects made it possible to support the project of the Neighbourhood Centre managed by the DIX collective. Due to the health crisis, the cultural actors in this collective were greatly impacted in 2021.

### **Hauts Pavés – Saint-Félix** neighbourhood

The Félix Thomas association centre houses the Coudray associations. In 2021, due to construction work, it also had to include the Fellonneau school recreation centre, which generated some tension on the site. Issues surrounding the securing of outdoor spaces, parking and requalification thus became all the more important.

The autumn open house was the subject of attractive activities from the many on-site associations. However, attendance proved to be quite low.

Finally, at **Nantes Nord**, the consultation process for the Winnipeg facility project was launched. It took into account the needs of the various actors, including Accoord.

At the Mano, work with the CAF made it possible to recover a large activity room (kitchen, digital space), thereby opening the way to multiple projects for the neighbourhood. Work on the Studio Relay, at the lobby and project room level, is pending.

The search for premises for the Casse Ta Routine association is continuing, since this association did not wish to join the Mano.

The autumn forum was a great success.

### **South East Sector - Malakoff Saint-Donatien, Pirmil Saint-Jacques, Île de Nantes, City Centre, Doulon Bottière and Nantes Erdre**

Despite best intentions, only the initiatives to provide individual support for the most vulnerable, activities linked to schooling and food distribution could be maintained.

It is nevertheless worth noting that the DVAJ teams maintained links with residents and associations (sandwich Fridays, Covid funds, etc.) and adapted their offers (during the summer).

In **Malakoff - Saint-Donatien**, the Neighbourhood Centre team renewed its extended support for the most vulnerable (outings and activities). This initiative highlighted a part of the population not necessarily involved in the activities and events that are usually proposed.

Regarding premises, we can highlight: the redevelopment of La Roche, the delivery of Ylora, the Malakoff Neighbourhood Centre (including a social space within the reception) and the creation of a dance hall.

Some associations are dynamic (Espace Lecture, Ambition Jeunesse, Association Maghrébine des Seniors Nantais), others are more in difficulty such as "La Malle à Case" (governance and balance sheet problems), "Créas" (possible end of activity) or "Nantes Lit Dans La Rue".



Generally speaking, the associations are not very visible, especially those located at 1 rue d'Angleterre (Urgence Maltraitance Animale, Réseau d'Échanges Réciproques de Savoirs, APIB, AAD Accès aux Droits, Nantes Lit Dans La Rue, Entraide Scolaire Amicale, Ville Simplement, Cultures du Cœur, etc.).

The rehousing process in Coudray resulted in the arrival of 12 associations.

On **Doulon Bottière**, the new "Le Pavillon" associations space found its rhythm. It offers a recognised space for exhibitions and artistic practices but had to adapt its offer (Clown en Nez Veille, food distribution, etc.).

A proposal for a third-party centre is being structured (led by the Beau-Tiers-Lieu). It is centred on the future heart of the neighbourhood with the desire to experiment with upstream projects (wellness clinic, community café, etc.).

**In the city centre**, we note - more than elsewhere - a weakness in the restarting of the voluntary sector in the autumn of 2021 (declining enrolments, etc.). In the Madeleine Champ de Mars Neighbourhood Centre, the collapse of part of the floor required renovation work that is scheduled for 2022.

In 2021, all artists were renewed (except Iris Pictures). A new association was even established (Wickle), while 3 associations discontinued their activity.

An interesting initiative with "Quartiers d'été Jeunesse" on Bouffay was born during the summer. It provided visibility in the heart of the city with regard to the proposed offer (Commerce, Bouffay, Graslin, etc.) and should foreshadow other interventions (new youth coordinator hired in 2022).

**On Ile de Nantes**, the socio-cultural centre at the Beaulieu activity space (Accoord space) is taking shape.

The programming of facilities should provide for shared spaces with sports in the future gymnasium (located at the western end). A room in the Josephine Baker school has already been made available to the programme.

**In Nantes Erdre**, the start of work on a future project for the use of the Halvèque Neighbourhood Centre mobilised the actors. This work will continue in 2022 with the anticipated hiring of the facility manager.

**In Nantes Sud**, the need to animate the Pirmil association centre is clear. The "Rêver Sèvre" summer event contributed to this, as did the food gardens. The installation of the Bricolowtech in the hall, since the winter of 2021, is bringing more life to the centre.

### Updated partnership between the Family Allowance Fund (CAF) and the City of Nantes

- **The Comprehensive Agreement for the Local Area (CTG)**

Signed in 2019, this three-year partnership agreement aims to strengthen the effectiveness, coherence and coordination of initiatives for the benefit of residents in a specific local area. Under the partnership, the Directorate of Association Life and Youth (DVAJ) produced a diagnostic survey that culminated in the development of an action plan (25 actions for young people and 12 for social and cultural activities).

The CAF supports initiatives related to the policy on social and cultural events. This is reflected in the financing of a new social centre on Île de Nantes (the Beaulieu activity area). The financing of a second social centre in Saint-Joseph de Porterie (where there is a lack of social and cultural events) is being discussed. With the Manufacture des Tabacs, which opened in September 2019, the City of Nantes has 21 social centres.

Note also: CAF also stepped up its support for the youth centres in Bellevue, Breil and Centre Sud.

- **Partnerships signed for Social and Cultural Activities and Social Activity Spaces (EVS)**

The Community and the CAF renewed their agreement to support organisations involved in coordinating social activities.

They offered associations the possibility of applying for approval as Social Activity Spaces (EVS) when they develop collective actions that promote the strengthening of social ties, neighbourhood solidarity and the



assumption of responsibilities by users. In 2018, 11 Nantes associations received this accreditation. In 2021, 15 received it. At the same time, about ten more associations have been identified for possible accreditation.

### **Develop cooperation with adult education federations in the districts**

In this area, and in addition to the current support for project development, the City received advice from the federations in order to assist Nantes associations with their educational and community initiatives (day trips during summer events).

### **Summer activities: social and cultural benefit for the people of Nantes**

Since 2020, the health context has had an impact on the people of Nantes, both socially and economically, that has prompted the City to significantly strengthen its summer activities over the past two years.

With the efforts to mobilise associations, cultural actors, citizens' advisers and residents, everyone in Nantes benefited from a quality offer of activities throughout the summer based on conviviality, cultural and sports festivities and solidarity. Particular attention was paid to urban policy districts and "grey areas" where vulnerable people are concentrated.

A few key figures to illustrate the mobilisation:

- 12 municipal departments involved to ensure a great summer for the people of Nantes; 150 city employees involved
- 187 stakeholder associations (including 130 from the priority neighbourhoods (QPV)): a positive response to the City's call for participation;
- association loyalty-building: most of the actors were already present in the summer of 2020;
- a hundred proposals per neighbourhood in all areas: sport, culture, outings, theatre, shows, dance, games, reading, participatory workshops... with convivial facilities (terraces, deckchairs, parasols, etc.);
- 6 neighbourhood resource centres, 21 socio-cultural centres, 16 parks and gardens, 8 municipal libraries and 7 museums open all summer: activities were based on these structuring sites;
- 12 participatory solidarity plots in 11 districts
- 150 events or activities in the garden, kitchen or cultural activities around these parcels
- 1,000 residents benefited from fresh, local and pesticide-free vegetables
- Cultural services of the City of Nantes and Nantes Métropole: 8 media and book libraries, 1 planetarium: 250 sessions, 7 museums and sites open, 36 heritage walks, 5 events: Scènes vagabondes, Voyage à Nantes, Aux Heures d'Été, les RDV de l'Erdre and Transfert
- The Accord strengthened and adapted its offer: 7,000 children from 3 to 12 years of age welcomed in the leisure centres, 12 multi-spots that welcomed 700 children and teenagers, 1,700 children and teenagers benefited from the proposed trips, 1,000 people took advantage of the "Échappées belles" (Getaways)

Beyond the numbers, the summer of 2021 was marked by:

- the continuation of a collective dynamic initiated in 2020: numerous inter-association and municipal collaborations;
- the fineness and balance of the territorial network: Bottière-Pin Sec, Malakoff, Clos Toreau, Nantes Nord, Breil, Dervallières, Bellevue, Port Boyer, Halvêque, Ranzay, and also to sectors that are usually



less involved, such as the eastern tip of Île Beaulieu, Contrie-Joncours, Manu, Madeleine Champ-de-Mars, Agenêts and Hauts-Pavés Saint-Félix;

- the quality and diversity of the offers to meet the needs of all audiences;
- the investment of public spaces and living environments arranged for the occasion: scenography and street furniture;
- Accoord demonstrated its ability to mobilise and innovate through enhanced programming for all.

While the summer of 2021 confirmed the added value of successful experiments and highlighted the need for escape (true success of outings and trips), it was nevertheless more contrasted than in 2020 in terms of attendance (depending on the neighbourhoods and periods).

As such, the City's reinforced intervention showed a true social and cultural usefulness for the people of Nantes, provided necessary support for association projects and cultural professionals that are still impacted by the crisis, and represented a lever to better act against inequalities tied to access to leisure activities.

The summer of 2022 will be part of a "return to normal" outlook (less guided by the logic of responding to the health crisis and its social consequences) and within a budgetary framework that is still significant but reduced compared to 2021.

### Agreement on objectives between the City and Accoord

About 1/3 of Accoord's activities are social and cultural. 21 social centres have been approved by the CAF, including new social projects on Île de Nantes (Beaulieu activity area) and La Manu (a 22<sup>nd</sup> centre at Saint-Joseph de Porterie is in the planning stages).

- Among the attributes of the 22 socio-cultural centres, there are 12 library-play areas; 5 multi-media areas; 4 broadcasting rooms, 4 music rooms and 12 multi-Spot areas. In each social centre, there are 2 positions mainly reserved for social and cultural activity assistants. These activities result in:
  - 300 partner associations,
  - 1,500 volunteers active in projects and actions (significant increase),
  - 11,600 user households are beneficiaries (significant increase),
  - 600 children are receiving academic support,
  - 1,000 people and more using the 6 multimedia spaces (Breil, Bourderies, Île de Nantes, Malakoff, Perray, Port-Boyer),
  - 600+ adults take part in French workshops,
  - 4,800 people use the library-play areas,
  - 11 territorial roadmaps defined and prepared in collaboration with the City set out the issues and priority actions for the neighbourhood. They could not be implemented in 2020/2021 due to the health context. This support will be renewed in a more streamlined form, such as "reference cards".

Within the framework of the "neighbourhood plan", in conjunction with the DVAJ, the association is developing its initiatives, particularly those for young people, with 2 priorities:

- 45 additional places on trips;
- the BAFA plan (20 young people).

Accoord consolidated its summer offer within the framework set by the City with the special opening of the 22 socio-cultural centres throughout the summer (usually closed for 15 days in August) as well as with three new programmes:



- **multiSpots:**
  - sites for free activities, involving several voluntary associations. Every afternoon, the Accoord teams took over twenty or so schoolyards and parks in Nantes to offer regular, free events for 6-12 year olds;
  - 200 children (on average) were welcomed per day in the 20 MultiSpots, constituting a genuine success in terms of attendance for half of the activities;
  - 30% of the children received were new to Accoord. On the basis of this assessment, the 2022 version will include 7 instead of 12 MultiSpots, i.e. places that have demonstrated added value, particularly with regard to the existing offer (leisure and sports facilities, for example);
- **assistants:**
  - Accoord has recruited more than 40 young people, mainly from priority neighbourhoods, to support the professional teams. It is planned to provide them with follow-up assistance with career development (apprenticeship, civic service, etc.);
- **the educational commitment pathway:**
  - in partnership with Francas, 20 young people took part in a BAFA training course that was fully paid for. In addition to this, the City expanded its integration activities: JOB Plan, cooperatives and worksites, for example.

### Key figures

- 332 associations subsidised for a total of €4.74 M under the Voluntary Sector public policy.
- 59 associations benefited from the Covid support funds: €356,350 of financing provided.
- 231 facilities managed by the DVAJ for associations (total surface area of 98,358 m<sup>2</sup>).
- 191 meeting or activity rooms (with capacity for 10 to 900 people) are available for hire.
- 10,550 one-time reservations due to room closures, and then restrictions on capacity and activities (15,000 in a “classic / non-Covid” year”).
- 1,920 activities “scheduled” per year for over 630 associations.
- 328 associations are provided premises by the City, 64 free of charge and 258 paying.
- 5,848 associations are listed in the City’s directory of associations; 4,350 of them can be viewed on the City’s website.
- 1,141 associations and project holders were referred to the City of Nantes CADRAN.
- 22 training sessions and 12 information sessions were organised by CADRAN: 148 participating associations (+46 compared to 2020).
- 10 new resource partners joined the CADRAN network (59 in total).
- 22 associations supported within the framework of the FAE (Emergence Support Funds) for a total amount of €86,800 (€59,300 DVAJ and €27,500 Cultural Development Department).
- 59 subsidized jobs (29 Employment Skills Paths (PEC) - 30 Bridge Adults) supported by the City.
- Creation of the Specific Support Fund (FAS): €182,250 of funding allocated by the DVAJ.
- €1.33 M refinancing of facilities (renovations and new projects): Félix Thomas association centre, Halvêque and Les Haubans neighbourhood centres, Bellevue residents’ centre, etc.
- €750,000 financing of the sustainable maintenance expenses of the association heritage.



## Children and Young People

The City's policy for children, adolescents and young people (16/25 years of age) is aimed at meeting their needs for construction and emancipation, with the goal throughout of combating discrimination and promoting equal opportunity. It also aims to encourage them to play an active part in public and community life and to support their initiatives.

2021 was again heavily impacted by the health crisis, requiring adaptations to best address the concerns of young people.

Since 2017, in an effort to expand its support for young people, the City of Nantes (in partnership with Orvault, Rezé, Saint-Herblain, Couëron and 8 youth organisations), has been selected in a call for projects entitled "Innovative projects for the benefit of young people". Led by the ANRU, this collective action, part of **the future investment programme (PIA)**, is intended to promote the emergence of comprehensive and integrated youth policies within a given territory. In its second phase since 1 January 2020, this programme – ending in 2022 – supports the initiatives undertaken.

### Student life: reinforced support for students

The health measures taken to fight the spread of the Covid epidemic had a strong impact on the situation of students, in Nantes as well as everywhere in France: greater insecurity, difficulties with participation in distance learning courses, dropping out, psychological distress... The City of Nantes took action with its partners (University, CROUS, associations...).

Several measures were taken, including:

- public transport pricing adjusted to the situation of students;
- a mechanism to combat the digital divide and dropping out;
- €100,000 of aid provided to the University of Nantes to equip its classrooms with digital equipment for distance learning;
- a contribution of €150,000 to the "Digital Pass" launched by the University to provide students with computer equipment and connections;
- a contribution of €40,000 for the recruitment, with the CROUS and the University, of a social worker and a position in the University's information / orientation service, to fight against dropping out;
- support for the SurpreNantes Épicerie (food aid for students).

Improved health conditions at the start of the academic year made it possible to once again hold "Students' Night Out" on 6 October 2021. Emblematic of the desire to welcome students (especially foreigners) to the territory, it brought together more than 700 participants at the Château des ducs de Bretagne and involved many partners.

### Continuation of support mechanisms for youth initiatives and projects

One of the key aims of the youth policy for over-16s is to encourage the engagement and participation of young people through experience, expression and cooperation.



This is reflected in the City's support for individuals (through the youth centres), the support for the Local Committee for Youth Projects (CLAP), and the promotion and recognition of initiatives already implemented. In this context, the City of Nantes is rolling out a comprehensive approach to provide aid to the projects and initiatives of all young people.

The health crisis obviously greatly affected the incubators for young people, and in particular project promotion events, but also in terms of maintaining links with young people. Despite a slowdown of the number of CLAP projects in 2021, 50 projects involving 199 youth were supported.

### **SPOT Festival: a 10<sup>th</sup> edition in two parts**

A strong and structuring axis of the public youth policy, the SPOT festival supports and promotes the projects of the young people of Nantes, whatever the commitment theme. In partnership with associations, the City of Nantes offers support throughout the year (listening, advice and accompaniment) to project leaders with a view to promoting their projects during the festival.

Cancelled in 2020 because of Covid, the 10<sup>th</sup> edition of the SPOT youth festival had to be split into two parts (summer and fall 2021) to meet the requirements of the health framework and to enable young people to prepare their projects under good conditions. In the run-up to the festival (spring 2021), events simultaneously involving more than 1,000 people were prohibited, while rehearsal spaces and association halls were closed to amateurs.

Thus, the proposal was made to set up a "light version" of the festival at the start of July on the Cours Saint-Pierre (to respect the health framework), then to propose a 2<sup>nd</sup> edition in the autumn, under the Nave of the Île de Nantes, for projects requiring more preparation time.

Some figures from the **summer edition**:

- €34,867.75 voted at the April 2021 City Council meeting to support 43 projects;
- 16 projects supported by the partners Léo Lagrange and Atelier des Initiatives;
- 2 concert evenings (800 people maximum simultaneously per evening);
- 1 association village all weekend (800 people / day simultaneously).

Some figures from the **autumn edition**:

- €9,983 voted at the October 2021 City Council meeting to support 12 projects;
- 4 projects supported by the Léo Lagrange Ouest incubators;
- 1 carte blanche to the Krumpp association;
- 2 evening concerts.

The SPOT festival remains committed to an eco-responsible approach (together with the Nantes Métropole Eco-Event Network) and is pursuing an action plan dedicated to accessibility for all (in partnership with the T'Cap collective). In 2022, the SPOT festival, now well established in the Nantes event landscape, should return to a more "classic" organisation.

### **Project Lab': develop, exchange, progress**

Project Lab' is the result of partnership meetings around the CLAP. It involves creating a dedicated time of exchange so that young people can share their skills and experiences.



The objective is also to encourage a time of reflection on the commitment of young people and how to value it. In this way, the idea is to promote the itinerary and support offered by the City of Nantes to young people wishing to get involved.

After a first edition in 2019, the second edition of Project Lab' (cancelled in 2020) was held in the fall of 2021: two days of meetings, workshops and exchanges for the young people of Nantes.

A few key figures:

- 25 workshops offered with free access and without registration;
- 21 association partners involved.

### **A variety of mechanisms for helping people work and take on responsibilities**

Different actions aim to involve young people in projects that are part of a group framework. This means offering forms of activity that enable them to discover new environments, act in a context that encourages the adoption of an approach related to public action, and find out what it means to act professionally:

- 15 youth workshops (100 participants);
- JOB plan (supported by Léo Lagrange Ouest): 261 missions (405 young people involved) carried out;
- 4 cooperatives were organised (summer and school vacations), allowing groups of young people to live an experience of cooperative entrepreneurship.

### **Summer activities: reinforced and renewed offer of activities and integration for adolescents and young people**

Previously, summer activities for young people essentially involved organising leisure activities for teenagers.

As part of the “neighbourhood plan” in the summer of 2019 (the “Summer is for fun” initiative) and the future investment programme, the City rolled out its initiative for the first time for working-class neighbourhoods. In 2020, the health crisis and its consequences led the Community to develop and accentuate this summer initiative for adolescents and young people.

As such, the activity and insertion offer was renewed in the summer of 2021.

On the segment of 16/25-year-olds, we note:

- the success of the “summer neighbourhood” scheme (including the city centre);
- the appropriation of work placement actions (JOB plan, youth cooperatives, etc.);
- a structuring inter-neighbourhood offer from youth actors: Acavale, Ville Simplement, Les Intergitans du Spectacle and Big City Life.

A few key figures to illustrate the mobilisation:

- 3 “504” forums - Big City Life;
- 36 youth services offered by Acavale;
- 3 bivouacs (organised by Acavale) benefited 16 young people from Beaulieu and Clos Toreau;
- 5 “Les Intergitans du Spectacle” forums - KWZ Production;
- 77 “backpack” grants awarded;
- 7 youth workshops;



- 3 youth cooperatives: Bellevue, Nantes North and Centre South (Beaulieu, Malakoff and Clos Toreau),
- 1,500 visits to “Quartiers d’été” in the city’s priority neighbourhoods and city centre areas;
- 147 young people completed at least one JOB Plan mission.

### Key figures

- 35% of Nantes’ population are under the age of 25.
- 62,000 students come to study in Nantes each year.
- 172 associations subsidized for an amount of €1.9 M for youth and student life.
- 50 CLAP projects supported in the total amount of €52,690
- 6 colleges in Nantes are experimenting with regard to the school climate.
- 199 young “Clappers”.
- 55 projects were supported and accompanied as part of the 2021 edition of the SPOT youth festival.
- 1,500 young people received at the “Quartier d’été” (Summer neighbourhood).
- 265 JOB Plan missions made available to 405 young people from priority neighbourhoods.
- 1 PIA (Investment for the Future Programme), including 14 actions and 12 lead partners.



## Early childhood

The City of Nantes has a proactive policy of developing childcare facilities and providing support for families. Support for parenthood and work-life balance are key issues of this public policy. It aims to simplify the process for parents looking for day-care services and to support the development of an offer adapted to the needs and expectations of families, both in terms of quantity and quality. This public policy also aims to fight against social determinism by acting from the earliest age.

After the strong impact of the health crisis in 2020, a complete return to normal was not possible in 2021. The successive Covid waves, the April 2021 lockdown, and the constraints resulting from teleworking severely disrupted the operation of the city's day-care centres.

Following the Government's announcements, all day-care centres were closed from 6 to 23 April 2021. The City nevertheless kept 8 childcare centres open to ensure minimum service for priority groups during this period. Children with disabilities and children in so-called preventive care were also able to access them. 3 units of 15 children were opened per facility, for a total of 24 units for 360 places. A one-stop shop, with a specific telephone number, was created to identify families' needs, to provide support, and to ensure that they were received at the facilities. Some city employees were also given other tasks, in particular to support EHPADs (Elder care facilities).

Throughout the year, the multi-care centres operated by adjusting to the different versions of the strict and evolving health protocols, in a difficult context for recruiting new city employees as is also the case at the national level.

The City continues to encourage and support the development of new spaces so that families can find individual or group day-care solutions that suit them. With this in mind:

- 112 new places in group day-care centres were opened in Nantes in 2021 (community day-care centres, and private inter-company day-care centres), of which 49 are financed by the City (Tom Pouce, Boite à Musique and Petit Bonheur day-care centres).
- as part of the new organisational principles, the range of services offered by some of the latter childcare centres (regular, occasional or emergency childcare) was adjusted to cater more closely to families' requests and constraints.
- the agreement with the Habitat et Humanisme association was renewed; its micro-day-care centre accommodates children whose parents are in social and professional integration schemes;
- it was intended to hold 5 regional child-care forums in 2021. Only one face-to-face forum was possible, in the end. The aim of these forums is to be as in tune with families and their needs as possible in order to provide them with better information on individual childcare (approved childminders, home childcare, shared childcare, etc.), and on the offer of collective childcare services. To compensate for the lack of a face-to-face format and to ensure that families have the same level of information on childcare options, a webinar was held on 19 May 2021 and a video on childcare options was posted on the City of Nantes website.



In this context, the admission committee for municipal and community day-care centres met to prepare for the start of the 2021 new autumn season as well as possible. With association partners and municipal establishments, particular attention was paid to the situations of children requiring care for health or prevention reasons.

### Ensuring high-quality childcare for all young children

In order to promote well-being and ensure the safety of young children, the City emphasizes the quality of childcare offered, whether in group facilities or at home.

- In 2021, 18 sites were upgraded or received long-term maintenance and safety improvements at a total cost of almost €1.3 million:
  - extension for the creation of a staff room and energy-efficient renovation work at the Beaulieu childcare centre;
  - installation of 3 modular units for staff rooms at the Doulon, 5 Continents and Malakoff childcare centres;
  - installation of a peripheral drain at the Chlorophylle childcare centre;
  - repair of the gate and renovation of a changing room at the Vanille-Chocolat childcare centre;
  - installation of solar films and replacement of the lighting and false ceiling in a unit at the Michelet childcare centre;
  - improvement work on the laundry room of the Les Tausins branch (acoustic insulation, ventilation);
  - partial repair of the roof structure at the Nouvelle Vague childcare centre;
  - installation of new outlets for digital inclusion at the Sully, Michelet, Manufacture, Brin de Malice and Chlorophylle childcare centres;
  - repair of the heating substation at the Manufacture childcare centre;
  - renovation of the hot water system at the Brin de Malice childcare centre;
  - repainting of 2 activity rooms at the Les Jardins de Jules Verne childcare centre;
  - replacement of the awnings at the branch of the Media library;
  - installation of an external tap at the Bout des Landes childcare centre;
  - replacement of outdoor games at the Jardin de Jules Verne and Bellevue childcare centres, and installation of three garden sheds at the Doulon and Bellevue childcare centres and the Marion Cahour branch.
- Almost €185,000 was spent on replacing some of the existing furniture and equipment in childcare facilities for young children (educational equipment, appliances, beds, bouncers, changing tables, etc.).
- The City places particular emphasis on the quality of the environment, the air and children's meals in municipal childcare facilities. As such, organic food is increasingly used in the meals for young children. Following a study on the theme of environmental health, an awareness-raising seminar was offered to all



managers of municipal facilities and associations. In addition, all kitchen staff received training in alternative cooking from Chef Gilles Daveau.

- The day-care centre nature project was set up with the Agence d'Urbanisme de la Région Nantaise (AURAN), which carried out a diagnosis of the gardens of day-care centres. Ambitious quantified objectives were set for the mandate for each type of identified day-care centre.
- All plastic bottles were replaced by glass bottles.
- The project to eliminate plastic dishes in the childcare centres continued throughout 2021 and new glass, stainless steel and porcelain dishes were delivered in January 2022.
- Meetings and exchanges were organised to support the professionalization of childminders, in partnership with the Family Allowance Fund (CAF) and the maternal and child protection service (PMI). For the first year, in partnership with the IPERIA platform, training courses were offered to childminders during their working hours and can be validated as part of continuing education.
- Childminders and community day-care centre workers raised questions about the health crisis; these were relayed to the partners (CAF, departmental council). Other responses were provided through webinars in order to explain the protocols or measures to be implemented.
- 2021 saw the continuation of initiatives relating to the quality charter for the care of young children, in conjunction with the Loire-Atlantique departmental council and the CAF.

### Giving young children every chance of success

A number of initiatives were continued on the theme of childcare for young children in Nantes, with the aim of ensuring equal opportunities for all, from their very first years of life.

- The 9<sup>th</sup> vision testing campaign was conducted at 18 out of 21 municipal schools during the 2020-2021 school year. As part of the partnership with the University Hospital, 971 children were examined by student orthoptists. Support for exchanges with parents was also developed with the help of external communication.
- The “talking with toddlers” scheme, which focuses on the prevention of language disorders, continued in 2021 in the 6 childcare centres involved (Halvêque, 5 Continents, Doulon, Michelet, Nantes Sud, Graines d'Étoiles). In partnership with the speech therapists of the CRTA (learning disorders reference centre), the teams were able to benefit from a resumption of the training of new city employees.
- Work with the CAF, the PMI and all of the medical and social partners (SESSAD, CAMSP, CNP, CMP, etc.) continued in order to improve how children with disabilities or behavioural problems are received (screening). NB: some of these children have not yet been formally recognised as such by the Departmental Centre for Disabled Persons (MDPH 44). Care and support contracts were expanded to encourage partnership monitoring of children and families in difficulty.
- In the context of the Passerelles initiative, a joint drive by the City, the Departmental Council, the CAF and the National Education Department was continued in 2021 despite the major disturbances resulting from the health crisis. A video presenting the schools (places and pace) to parents was proposed to the teams



in order to encourage pre-schooling of toddlers (from the age of 2) within the priority education networks (REP and REP+).

- The range of services provided in the 3 municipal child-parent day-care centres (LAEP) continues to be adjusted to best meet the needs of families. In 2021, operations in these facilities, which bring together some fifteen professionals, were affected by the health crisis: closure, adapted reopening (slots by telephone), then effective reopening with a limited capacity.

### Key figures

- In 2021, Nantes had:
  - 21 municipal childcare centres (i.e. 1,288 children, with 126 places in municipal emergency care structures) and 17 places in municipal family-based childcare, provided by 17 registered childminders (as of 31 December 2021);
  - 19 micro-day-care centres not financed by the City (190 places);
  - 42 non-municipal childcare centres financed by the City (1,678 places), including 35 centres run by associations;
  - 12 inter-company day-care centres not financed by the City, with a total of 418 places.
  - 5 early childhood information desks, which handled 730 requests for emergency childcare for young children.
- 549 children were admitted to municipal childcare centres in September 2021 (through admission committees held in April, June and September 2021).



## Education

It is the City's goal to make Nantes' schools places where all children can interact with one another, flourish and succeed in their schooling. To do so, it has set out to provide them with the best possible conditions: this is the City's ambition, relying for this purpose on its Local Area Educational Policy. Renewed in 2021, it has three main objectives: reducing social inequalities, acting on the health and living conditions of children, and developing key skills for the citizens of today and tomorrow.

In terms of school populations, in September 2021, 28,739 children were enrolled in Nantes schools (including special education): 20,000 in the public sector, 8,739 in the private sector (including 8,352 in the private sector under contract and 387 in the private sector without contract).

Overall, the population enrolled in primary education in Nantes dropped slightly (-1.52% / - 445 children). 69.59% of Nantes' primary school students are enrolled in public schools and 30.41% in private schools. This distribution is stable.

In Nantes' public schools, 24 additional classes were opened for the start of the 2021 school year, including 4 classes linked to the government's measure of doubling the number of first and second grade classes in priority education, 9 classes linked to the doubling of the number of kindergarten sections and 11 classes linked to demographic changes.

### A specific organisation to deal with the health context

The start of the 2021 school year took place in a context still marked by the Covid epidemic. The City of Nantes organised itself to be ready to welcome the children and staff while complying with the national instructions that evolved throughout the year.

### 2021 with a focus on work: 53 schools, 66 worksites

As is the case each year, the departure of students for summer vacations is an opportunity for the City to carry out sustainable maintenance work and improve the functionality of its assets. These works involve roofing and waterproofing repairs, interior painting, façades, boiler room networks, exterior woodwork, and the safety of the buildings...

53 schools benefited from such work (66 sites in total), for a total amount of €5.8 million.

In order to equip the schools for the start of the school year, city employees and service providers commissioned by the City coordinated and handled 900 m<sup>3</sup> of furniture, delivered before the start of the school year, which represented 59 moving operations.

In addition, development and improvement work was carried out for €1.4 million in 2021. The main aim of these operations is to develop, renovate and improve the premises or outside spaces in order to adapt to changes in schools (changes in numbers, classroom divisions, etc.) and extended care. It's also a question of considering the needs of the teaching teams (development of adult premises, shared spaces), and of the city employees or extracurricular agents working in the schools.

### Master plan for Nantes schools continuing to roll out across the city

With the opening of the Josephine Baker School in 2020 on the Île de Nantes, the City is fully entering the operational phase of the school master plan, with:



- the opening of the first City of Nantes self-service restaurant on 17 May 2021 at the Châtaigniers school;
- the opening, on 2 September, of the new Leloup-Bouhier kindergarten and elementary school, after major renovation and restructuring work, for a budget of €8.86 million;
- the start of extension / rehabilitation work for Alain-Fournier, Marie Anne du Boccage, Coudray, Fellonneau, Les Plantes, Mutualité and Urbain Le Verrier elementary schools.

### **Extended day-care: a closer relationship with families**

The health context of the 2020/2021 school year strongly impacted the organisation of after-school care. In order to comply with the health protocol of the French National Education system and to ensure that groups of children do not mix, Léo Lagrange Ouest, holder of the after-school care contract, strengthened its teams starting in June 2020 and continued to adapt its organisation as needed throughout the year. This health protocol and the Vigipirate protocol had an impact on costs of €1.3 million, corresponding to 69,000 hours of activities, or 45 FTEs.

#### **An Extracurricular week to introduce parents to after-school care**

The 3<sup>rd</sup> edition of the Extracurricular Week was held from 27 September to Friday 1 October 2021, during the extracurricular lunchtime and evening hours. The objectives of this week were to strengthen the link with families and to highlight the added value of the educational activities developed for children by the activity teams. Numerous activities and highlights were offered to families during this week.

#### **Extended day-care in Nantes in a few figures:**

- On average, 1,227 students attend the morning care session every day;
- 7 out of 10 children eat lunch at school, i.e. 13,825 children;
- On average, 5,917 children attend the evening care session each day from 4:30 to 6:30 PM;
- A total of 775 permanent facilitators from the Léo Lagrange Ouest association provide morning, midday and evening care sessions; 346 permanent ATSEMs (specialised territorial pre-school workers) also provide extended day-care at lunchtime and free evening care in kindergarten, as well as 8 teachers in the evening;
- 67 directors of after-school care facilities lead the teams.

### **School catering: “Action for healthy and responsible catering”:**

7 out of 10 children have lunch in one of the City's 88 school canteens. The City of Nantes is continuously improving the quality of its meals while maintaining a price that is adapted to the family quotient.

#### **Main advances of the action plan:**

- 2 vegetarian meals / week since September 2021;
- increase from 20 to 30% of the proportion of organic food in the menus;
- gradual transition to stainless steel containers and trays, with the launch of the first experiments;



- experimentation of pre-composting of bio-waste implemented in 20 restaurants throughout the territory.

### **A few key figures in municipal school catering:**

- 1 central kitchen and 88 school restaurants;
- 43 city employees in the municipal catering department;
- 13,700 meals served per day on average in schools in 2021;
- 2,100 meals served on average on Wednesdays and during school holidays in the 28 leisure centres;
- average cost of lunchtime service (entire lunch break + meal): €16.81 tax included (2018 reference data)
- price charged to families: between €0.85 and €6.16 according to the family quotient, with the remaining cost for the community varying from €10.65 to €15.96.

### **Leisure time activities with Accoord: easier registration in leisure centres**

#### **On Nantes e-Services, registration in leisure centres made easier**

To simplify the life of families, the City of Nantes and Accoord now offer families all of the features on Nantes e-Services that enable them to manage registrations for leisure centres for vacations and Wednesdays: reservations for Wednesdays and school vacations, modification of a reservation, justification of an absence and online payment.

The socio-cultural centres and the Accoord headquarters continue to enrol families that wish to do so directly and to accompany them in learning about this digital tool.

#### **A new geographical distribution**

Since September 2021, the leisure centre at the Leloup-Bouhier school has welcomed 108 children, while a second leisure centre with 48 places has opened on the Île de Nantes, at the Josephine-Baker school.

#### **Activities around ecology, citizenship, disability**

In 2021, the Accoord leisure centres put their educational focus on ecological activities (gardening, waste reduction, composting, etc.), the participation of children in the life of the centre and the consideration of disabilities (awareness of visual disabilities, introduction to French sign language, participation in disabled sports competitions).

#### **Accoord summer offer**

The City of Nantes mobilised to offer a varied and accessible summer programme during the two months of summer to the inhabitants of Nantes in an insecure situation: children, youth and families. This action led to:

- the multiplication of alternative places (multi-spots) in the city offering additional activities and entertainment for the children and youth of Nantes, especially from the most disadvantaged neighbourhoods;
- the organisation of trips near Nantes to allow families with the least resources to leave the city and benefit from free trips.



### Key figures for leisure centres:

- 2,818 ALSH places (non-housing leisure centres) open under a public service delegation with ACCOORD every Wednesday afternoon, plus 304 new places at the start of the 2021 school year.
- 38 leisure centres with ACCOORD.
- 2,500 children and teenagers went on trips this summer.
- 1 additional offer of leisure activities subsidized by the City of Nantes: 2 sites for Loisirs Pluriel, 1 site for Môm'Nantes, 1 site for Regart's and the Corto Loisirs offer.



### **Bridging the digital divide: 500 computers to support families in schools of the REP and REP+ (Priority Education and Enhanced Priority Education Networks)**

After the Jean Zay, Lucie Aubrac, Alain Fournier and Plessis Cellier schools in February, the loan of a laptop (with a connection) and the support offer are continuing for families far from the digital world with problems of school continuity and access to rights.

This was the case as early as April for the families without equipment of the CM1/CM2 pupils (9 / 10 years of age) of the REP/REP+ schools in the Bottière and Nantes Nord districts, and in May for those in the Malakoff district. The approach was generalized to all new CM1/CM2 students in REP/REP+ schools at the start of the September 2021 school year.

### **The Cité éducative du Grand Bellevue**

The City of Nantes, following an application submitted in 2019, has been awarded the “Cité éducative” (City of Learning) label for the Grand Bellevue territory. This label brings with it state funding of €1.05 million spread over 3 years, which will enable the development of educational actions to help children succeed.

The Cité éducative du Grand Bellevue includes 7 schools (Lucie Aubrac, Jean Zay, Alain Fournier, Plessis Cellier, La Bernardière, La Rabotière, La Sensitive), and three colleges (Debussy, Ernest Renand and La Durantière).

### **Key figures**

- 114 public schools, i.e. 20,000 children (-390 compared to the start of the 2020 school year): 45 elementary schools (including 14 in Priority Education), 48 kindergartens (including 16 in Priority Education) and 21 primary schools (including 4 in Priority Education).
- 24 additional classes opened at the beginning of the school year.
- 775 permanent after-school care leaders.
- 1,200 city employees (FTE) in schools (maintenance and catering staff, specialised local employees in kindergartens, caretakers).
- Budget for 2021: (€95.7 million of operating expenses, including staffing costs, and €53 million of capital expenditures, including the long-term maintenance of schools).



## Culture

### Renewal of the exceptional support fund for cultural actors in Nantes

As in 2020, in order to deal with the health crisis, the City of Nantes renewed its exceptional €1 million support for the region's cultural players in 2021. In all, this helped 75 associations and about 110 visual artists, compared to 110 associations in 2020

Four granting priorities were identified:

- assistance for the continuity of activities and employment

In partnership with the Loire-Atlantique department, this system provided support to a wide variety of structures that were facing financial and employment difficulties.

- financial assistance for private theatres

A specific system of direct aid for private theatres, strongly affected by their closure, was created in a total amount of €200,000. Based on the criteria for State aid, in conjunction with the Association pour le Soutien du Théâtre Privé (ASTP), it involved all 11 private theatres in Nantes.

- specific aid for the resumption of activity and the relaunch of cultural projects

This fund served to cover exceptional expenses related to the health constraints and the adaptation of activities, particularly "outside the walls" and in the public space for places that cannot be reopened. It was also used to support new projects aimed at reviving cultural activity that was severely impacted by the crisis.

- an exceptional support fund for visual artists

With an amount of €150,000, its aim is to support visual artists weakened by the health crisis. As of January 2022, it has provided lump sum grants to approximately 110 artists.

### Opening of the Libre Usine: a new municipal cultural facility to stimulate local creativity in Nantes

**Inaugurated on 4 December 2021 in the Malakoff district, the Libre Usine offers the City of Nantes a new municipal cultural facility dedicated to the creation and rehearsal of live performances. In response to the structuring needs identified on a territorial scale and to reinforce the Lieu Unique (LU) as a national stage, this space aims to:**

- **implement a major support policy for cultural production:** a role expected of the LU, given its label as a "Certified national theatre";
- **overcome the absence of venues dedicated to the final stage of artistic creation,** alongside existing venues such as the Fabriques and the Studio théâtre;
- **stimulate and support local creativity** (priority on performing artists living in the area), with the possibility of extension to include companies with a national or European reach.

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Coordinated by the Lieu Unique, the originality of the Libre usine is that it is intended to be shared between several Nantes structures. For the LU, in partnership with the Nantes National Choreographic Centre (CCNN), this new facility provides additional production capacity for the artistic forms of today and tomorrow.

Adapted to all performing arts, the Libre usine is above all at the disposal of artists and their teams to accompany them in their journey of experimentation and artistic realisation. It will also develop artistic projects throughout the city over time. Moreover, the structure is intended to be a place for sharing and exchanges with the inhabitants and will open its doors to the public during dedicated meetings.

It includes a rehearsal studio run by the city (for light artistic projects) and a production workshop (a large room for large-scale productions), and also includes a foyer that can be used as a work space, for meals and for socializing.

### **Delivery of two major restoration projects for Nantes' cultural heritage**

After six years of work, the Basilica of Saint-Donatien and Saint-Rogatien reopened to the public in September 2021. On this occasion and in connection with the European Heritage Days, more than 2,000 visitors took advantage of the available guided tours. Completed in 1902, the building suffered an accidental fire on 15 June 2015.

In October 2021, the Notre-Dame-de-Bon-Port church also reopened its doors following a first major phase of restoration work on the building's roofs and its imposing characteristic dome. During the All Saints' Day vacations, more than 200 visitors were able to enjoy the guided tours organised by the professionals of this restoration (heritage architect, fresco restorers) and the organ concerts.

### **Cultural heritage in action: the Nantes Patrimonia platform is the talk of our European neighbours**

*Cultural heritage in action* is one of the projects of the European Commission's European Framework for Action on Cultural Heritage. Its aim is to enable local actors from all over Europe to exchange their experiences and knowledge about cultural heritage and how it is valued locally in their home countries.

Selected from 125 European applications to be included in the catalogue of good practices, the new Nantes Patrimonia platform is a website that celebrates Nantes' heritage, a "wikipatrimoine" managed by the Heritage and Archaeology Department, in close collaboration with the Nantes Archives. Citizens can contribute to it according to their interests and desires. This true living encyclopaedia is organised around 3 main themes: the geography of the city; Nantes, a city under construction; Nantes and its inhabitants.

As part of this European project intended to promote heritage, it has been recognised as one of the 3 best initiated approaches.

### **A new Nantes Heritage Council**

In 2021, the Nantes Heritage Council (CNP) underwent a thorough overhaul, following a call for applications widely relayed on social networks and the various communication media of the City of Nantes. A total of 39 applications with various profiles were received.

The June 2021 City Council meeting then ratified its new composition. The committee includes 17 volunteer members (and 6 alternates): architects, historians, geographers, urban designers, sociologists, engineers, citizens in close contact with the Social and Solidarity Economy, communication officers... The CNP has equal representation of women and men and now reserves a place for a student.



### Free membership to the Municipal library network

The City Council also adopted free membership in the City Library system for all in May 2021. This initiative aims to strengthen the role of book and media libraries as a basic public service in a democratic society by:

- making knowledge, thought, culture and information media available and accessible to all, in order to fight against cultural, educational, informational and digital divides;
- ensuring that everyone, without economic or symbolic discrimination of any kind, has access to the tools of intellectual emancipation and empowerment, and can exercise their fundamental rights to culture, education and citizenship;
- fulfilling their mission as the leading network of cultural dissemination.

While simplifying the relationship between users and staff, free access allows staff to focus on the quality of the reception, advice and mediation, thus reaffirming book and media libraries as places for living together and a common good that serves the interests of all.

This resulted in a significant increase of subscription renewals and new enrolments compared to 2020, which was heavily impacted by the health situation, but also compared to 2019 prior to the Covid-related crisis:

|                   | 2019   | 2020   | 2021   | 2021/2020 | 2021/2019 |
|-------------------|--------|--------|--------|-----------|-----------|
| RENEWALS          | 14,274 | 12,929 | 18,834 | +46%      | +32%      |
| NEW REGISTRATIONS | 13,282 | 8,495  | 14,984 | +76%      | +13%      |

Free access has thus played its role in facilitating access to book and media libraries, while contributing to the clear upturn of observed activity between 2020 and 2021, despite the persistent health crisis. This is reflected both in an increase of total subscribers (46,000 / 45,000) and of the same number of loans as in 2019 (1,689,180 / 1,702,344).

However, in a particular health context, the dynamics are uneven depending on the area and the facility, and the patronage drop has not been halted in certain social housing areas. There is still a lot of room to conquer and win back audiences, for which free admission should be a key lever. To this end, as well as to make up for the lack of information for the public, it is hoped that communication actions on free access will be implemented over and above the information media of the Municipal Library.

It should also be noted that several other municipalities in Nantes Métropole adopted the same measure in 2021, so the introduction of free access for all has not altered the balance between Nantes and non-Nantes members, and is, as expected, an asset for the development of the metropolitan dynamic in public reading.

### Art in the city asserts itself and develops in Nantes

To compensate for the closure of cultural establishments due to the health crisis, the City of Nantes and Nantes Métropole set up an exceptional plan for the spring of 2021. In collaboration with local cultural establishments and actors, it led to the creation and installation of 9 outdoor exhibitions accessible to all.

In order to combine the urban renewal project with cultural dynamics, actions were carried out specifically in the Bellevue district. In connection with the twinning between Nantes and Cluj, a fresco was thus realised across the height of the Doubs tower by a Romanian street-artist. The vacant shops on Place Mendès-France were made available for temporary conversion into workshops until their demolition in 2023 (a cross-communal



project between Nantes and Saint-Herblain, with CDC Habitat Social). 14 artists are currently working there. At the same time, in order to embellish the square, a group of visual artists was commissioned by Nantes Métropole to put art and colours on the iron curtains of the shops.

More globally, urban projects and transformations of the city are becoming opportunities for artistic projects conducted with various partners, as shown by some examples in 2021:

- the realisation in November of a monumental fresco on the façade of the CAP 44 building by two nationally renowned street artists, following a call for projects launched by Nantes Métropole Aménagement and Nantes Métropole;
- urban and cultural activation of the Saint-Félix canal during the summer, with the installation of temporary street furniture and a programme of shows and workshops along the wharf;
- implementation of the project “Dialogue between street-art and the Museum of Arts”, within the framework of the building site of the Place du Commerce, which enabled two street-artist collectives to interpret on fencing an artistic echo to the works of the permanent collections of the Museum.

### Key figures

- 487 organisations or associations were subsidised by the City in 2021, of which:
  - 207 organisations or associations in the cultural development sector (project support), aid for 74 associations through support funds, support for 165 organisations or associations as soon as the draft budget was passed;
  - 41 associations in the heritage sector.
- 322 articles published in the Nantes Patrimonia contributory encyclopedia (out of a total of 813 articles at the end of 2021), 39% of which were produced by external contributors, and 102 articles linked to the heritage inventory on the banks of the Loire River.
- 3 installation commissions for the Nantes Heritage Council.
- 11,022,381 images and scanned documents viewed on the Nantes Archives website.
- More than 80,000 visitors to the European Heritage Days in September 2021, with 200 events held across 101 sites, proposed by 120 actors, including 72% from civil society (associations, residents’ groups or individuals).
- 3 “outside the walls” exhibitions of the Nantes Archives: 2 place Royale on the occasion of the 300th anniversary of the firemen of Nantes and the 80th anniversary of the execution of the 50 hostages; 1 on the history of the Hôtel de Ville (City Hall).
- 1 new book from the collection *Quartiers à vos Mémoires* from the Nantes Archives on the “quartier des ponts” (bridges neighbourhood).
- The Nantes Conservatoire provides specialised education (dance, theatre and music) to 1,700 students, while its work at primary schools in the City of Nantes benefits around 1,650 children. The “Thursday Music Hour” hosted 994 people during the 2021 season despite the cancellation of 9 concerts due to the health crisis.

## 2021 Activity Report Culture



- 46,000 patrons are registered with the City's Public Library and 1,689,180 document loans were made in 2021 (a 57% increase over 2020, a year heavily impacted by the health crisis, with a return to 2019 levels).
- During the health crisis (which forced several weeks of closings), in 2021, the metropolitan cultural facilities located in the City of Nantes hosted:
  - 20,109 visitors from 20 May to 31 December at the Jules Verne Museum (an average of 2,810 visitors per month and 109 visitors per day). Attendance rose by 26% over 2020 and is close to that of the years 2015-2019 (-4.25% at comparable opening periods and +3.25% for the months of July and August);
  - 40,999 visitors to the Planetarium, including 5,003 "outside the walls" visitors during the months of closure from January to June (either in schools or during online events). After a year and a half of closure, the reopening of the establishment was highly anticipated: 35,996 visitors from July to December (+27.1% compared to the same period in 2019);
  - 76,000 visitors to the Natural History Museum during the 202 days it was open to the public (closing from January to 19 May, limited admittance opening from May to October), representing an average of 376 daily visitors;
  - 126,597 visitors to the Museum of Art, down slightly from 2020 (-5.2%). Despite the excellent attendance at the exhibitions "Hypnosis" (77,000 visitors from 16-20 October and from 19 May to 19 July) and "A la mode" (open since 16 November, with an average of 872 visitors per day), the attendance difference is mainly due to the success of the "Charlie Chaplin in the Eye of the Avant-Garde" exhibition, which was still accessible in early 2020;
  - 840,272 visits to the Château des Ducs de Bretagne (with 223,582 visitors to the Nantes History Museum, including permanent and temporary exhibitions and the artistic programme);
  - 122,996 visitors to the Abolition of Slavery Memorial;
  - Since the cathedral fire on 18 July 2020, the crypts have been closed to the public.

# 2021 Activity Report

## Territorial Development and Participation Mission



## Development of the territories and participations

Within the Directorate General for Citizenship and Solidarity Territories (DGCITES), the Territorial Development and Participation Mission directs and accompanies the coordination of territorial action in the fields of local community dialogue and support for residents' initiatives. In this context, it manages and disseminates all local information accompanying everyday projects, two support mechanisms for citizen projects - the Project Offices and the Places to Reinvent - and neighbourhood citizen events such as the Neighbourhood Meetings.

The "Ville la Nuit" (City by Night) policy is conducted with a strong participatory dimension around a Night Council and a call for projects.

### Community dialogue in the neighbourhoods of Nantes

2021 saw the relaunch of the Neighbourhood Meetings, the previous edition of which was in the autumn of 2019. After the long months of health crisis that constrained the life of the citizens, they were preceded, at the start of the school year, by meetings in the field giving the people of Nantes an opportunity to get to know the elected officials of their neighbourhood and to exchange on local life.

53 meetings on public spaces were organised in the 11 Nantes neighbourhoods in September and October 2021. In the squares and in the street, on the markets, in the parks, during association forums or local events, these meetings enabled exchanges with nearly 800 Nantes residents. They brought to light everyday issues that will be used as input for the next Neighbourhood Meetings.

From 15 November to 8 December, the 11 Neighbourhood Meetings once again played their role as general assemblies of the citizens, bringing together some 900 Nantes residents and mobilising several departments and local partners. These meetings were the first of the mandate and were an opportunity to present the teams of elected officials, their functions and perimeters.

The Neighbourhood Meetings conducted around the start of the school year in the autumn of 2021 were evaluated and put into perspective in order to structure the rest of the mandate in terms of neighbourhood dialogue.

In 2021, several large-scale consultations were able to resume or be launched: the future of Zola Square, the public spaces of Collines du Cens (Breil-Barberie), the redevelopment of Hauts-pavés street, the sectoral workshops of the Doulon-Gohards urban project, the shared spaces of the Mellinet Barracks (Malakoff Saint-Donatien), the future of Jean V Square (City Centre)...

At the same time, and based on the experiments undertaken at the end of 2020, consultation processes in micro-sectors were carried out, notably in the form of "street surveys" often combining presence in the field and online questionnaires. This was the case, for example, at the beginning of the year on the rue de la Convention (Dervallières-Zola), then on rue Frère-Louis (Nantes Sud) or at the end of 2021 on the evaluation of developments in the rue des Hauts-Pavés and place Saint-Félix.

Throughout the year, this activity was monitored and promoted via a diary and an atlas of local dialogue in collaboration with the relevant departments.

# 2021 Activity Report

## Territorial Development and Participation Mission



### The “Places to reinvent” call for projects

In 2016, a call for creative projects was launched in response to calls by residents to reclaim Nantes’ heritage. The aim was to enhance the City’s developed and undeveloped land heritage by inviting the community, associations and players in the social and solidarity economy to promote new uses.

This call for projects took place in 6 phases: “inspirations”, “call for applications”, “examination”, “mobilisation”, “citizen vote” and “project implementation”.

In figures, this operation led to a large mobilisation that notably included: 585 citizen inspirations, 81 submitted projects, 41 presented for a vote, 7,015 voters, 34,000 choices expressed and 14 winning projects. This mechanism led to the emergence of 12 new projects and the creation of five associations.

Based on this success, a second edition was launched on 25 June 2021 by the City Council, proposing to the people of Nantes 9 new places to be reinvented (4 built-up places and 5 public/green spaces) in the various neighbourhoods. This new edition was well received by the population. Many people from Nantes came to discover or rediscover the proposed places. A first phase of citizen inspiration was conducted from June to October 2021: residents were invited to share their ideas, desires and points of view on each of the sites. Numerous citizen contributions thus added to and enriched the specifications and clarified the expectations. The call for creativity, launched on 6 December 2021 and closed on 6 March 2022, invited residents, collectives, associations or actors of the social and solidarity economy to propose a project.

The accompaniment engaged during the first edition continued in 2021 with the experimentation of a seasonal riverside café (project Rêver Sèvre), the continuation of the works concerning the urban mushroom farm (Chapelle du Martray), the launching of the works on the old Bains douches or the follow-up of the project of the 23 salle Bretagne.

### The Project Offices

The 11 Project offices, which have been operational since March 2016, help residents to engage in local life by supporting their collective initiatives and their ability to act together to carry out community initiatives in the Nantes area. These projects contribute to the management of public spaces, as well as boosting the ecological transition and developing solidarity between residents.

In each neighbourhood, they are coordinated by a committee made up of volunteer citizens and local elected representatives. This “management committee” interviews project owners, gives them guidance and comes to a consensus decision on whether the City should support them and, if so, the type of support (financial, technical or logistics). Citizens’ initiatives receive financial support of up to a maximum of €5,000 (advance payment for initiatives under €1,000 and grants for the development and start-up of more complex projects, up to €5,000). In 2021, the Project offices were allocated a budget of €300,000.

During the health crisis, the activity of the Project office was maintained, in particular to support local initiatives providing mutual aid and enjoyable micro-events in the neighbourhoods, notably over the summer period. In 2021, with the gradual resumption of activity, the Office saw a revival of projects in all 11 neighbourhoods. On average, 4 projects were presented per neighbourhood, covering a variety of themes: animation and conversion of streets to pedestrian use, art (photo exhibitions, realisation of books and frescoes), beautification of the living environment, solidarity, ecological transition...

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## Territorial Development and Participation Mission



As such, the supported projects included:

- projects for the conversion of streets to pedestrian use, activities and street beautification projects in the city centre and on the Île de Nantes;
- neighbourhood beautification projects carried out with residents in Bellevue Chantenay Sainte-Anne;
- distribution of solidarity meals and proposed activities during the year-end celebrations in Dervallières Zola and Hauts-pavés Saint-Félix;
- realisation of a participatory fresco and a photo exhibition with inhabitants of the Malakoff Saint-Donatien neighbourhood;
- book boxes to encourage exchanges in the Hauts-Pavés Saint-Félix and Île de Nantes districts;
- projects around memory while capitalizing on the testimonials of seniors on the Île-de-Nantes and in Breil-Barberie;
- projects related to the living environment with the development of public spaces with inhabitants on the Ile de Nantes and various summer activities such as dance workshops and open stages in Nantes Sud and gardening workshops.

### A few key figures:

- 37 coordination committee meetings were held in 2021 in the 11 neighbourhoods.
- 48 projects were supported by the Project offices.
- Financial support for projects of up to €101,491.

### Creation of a participatory budget in Nantes: a commitment of the mandate

In order to strengthen the work of the Project office, a participatory budget will be initiated in 2022. To this end, a work of reflection and preparation in co-construction was conducted in October 2021: survey with preliminary interviews (elected officials, technicians, citizens), workshops with civil society...

### Local urban information

In 2021, local information returned to a more steady pace: 307 neighbourhood newsletters, production of 73 flyers (nearly 57,000 copies of information materials distributed to residents).

This information concerns works affecting local residents (work on networks, roadwork, improvements, etc.), mainly at the request of the *pôles de proximité* (local centres) and neighbourhood teams. It also invites residents to consultation meetings on micro-sectors. Finally, it aims to disseminate "street surveys" on neighbourhood developments or to evaluate experiments (temporary conversions of streets for pedestrian use, etc.).

Neighbourhood information, particularly through flyers, was renewed (November 2021 edition) while adopting the format of the Nantes Métropole "works" urban charter. The editorial tone was also reworked with a more direct and educational style.

### Urban mediation: citizen tent and bus

The citizen tent and bus were used 28 times in 2021:

- 9 times for mediation with young people in Malakoff, Clos Toreau and Beaulieu;
- 12 times in the context of information on upcoming works, development projects, local consultation on public space or for the Bottière Pin-Sec project days;

# 2021 Activity Report

## Territorial Development and Participation Mission



- 6 times as part of the “rentrée citoyenne” (new citizen season), on the occasion of meetings in the public space;
- once as part of an animation around waste management at the Halvêque.

### The “City by Night” public policy

The community’s aim in initiating the “City at Night” public policy was to examine this specific time through the lens of a number of different concerns, namely: safety, public spaces, lighting, travel, economic growth, culture, social cohesion and solidarity. The policy aims to strike a balance between uses, spaces and moments of night, between the city at rest, the city of night-life and the city of work, but also the “unseen city” experienced by at-risk groups.

To successfully complete its work, the “City at Night” mission relies on community dialogue with the Night Council. By means of workshops, seminars and exploratory walks, all of the uses of the night are considered with the actors in question as part of a co-constructed approach.

2021 was again particularly marked by the health crisis (closure of bars, restaurants and clubs, cancellation of parties and gatherings, etc.). However, linkage and remote support work was undertaken to help the affected sectors.

Note that a new technical and political governance was installed and 2 Night Council meetings were held: on 12 January remotely, and on 7 December 2021 in person.

For this first year of the mandate, an action plan then followed, including the co-development of the “party” plan for prevention and risk reduction. Several mechanisms for public safety and tranquillity issues (night stations, mediators of night tranquillity, combined emergency stations, etc.) were also set up.

### Action plan for City Policy priority neighbourhoods

The mission of the DGCITES is to steer and support the social development of neighbourhoods and the empowerment of residents by strengthening the community’s commitment to the priority neighbourhoods of the city’s policy (QPV), where vulnerabilities are heightened. The City Policy and Urban Renewal Mission is specifically responsible for implementing this reinforced commitment to the inhabitants of the city’s priority neighbourhoods. This represents 54,000 inhabitants, or 9% of the metropolitan population, and 41,000 inhabitants, or 13.5% of the population of Nantes.

Following the urban violence in several popular neighbourhoods in the summer of 2018 in Nantes, the City worked for a year with association actors and citizen advisers to build an action plan for priority neighbourhoods, around 26 concrete short-term actions. With the health crisis amplifying the difficulties experienced by residents in the priority neighbourhoods, some actions were accelerated in 2020 and consolidated the following year.

In 2021, the ambition to improve the daily lives of residents was reaffirmed by relying on technical and political governance and regular dialogue with associations and citizens’ councils, gathered around “meetings of working-class neighbourhoods”. The “26 Actions for Neighbourhood Life” plan will be implemented over time. To this end, it was updated and deepened in view of the crisis marking 2021 as a year of transition both in the construction of the substantive strategy, but also in terms of implemented actions. Here are a few examples:

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## Territorial Development and Participation Mission



- Bridging the digital divide:
  - equipping CM1 / CM2 students (9 / 10 years of age) who find themselves at a distance from digital technology, in schools located in priority neighbourhoods, with the supply of 503 reconditioned computers purchased by the City and loaned under a charter (January to November 2021);
  - support for historical and emerging associations in addition to the State's mechanism for the deployment of 14 digital advisers in order to be as close as possible to the inhabitants with digital mediation actions.
- Food solidarity:
  - perpetuation of the "Nourishing Landscapes" action, with the solidarity vegetable gardens, orchestrated by the green spaces department, the Community Centre for Social Action (CCAS) led by associations in the neighbourhoods (1,000 residents were able to enjoy fresh, local and pesticide-free vegetables in 2021);
  - support for associations that maintain local food distribution on a regular basis, such as in Bellevue, Breil and Malakoff;
  - creation of a food insecurity coordination position at the CCAS position;
  - support for the roll-out of the project of purchasing groups for organic, quality products at a lower cost through an association (2 purchasing groups in the Breil and Bellevue districts with a launch in December in Bottière / Pin-Sec).
- Health:
  - after the hiring of 3 health mediators (employed by the association Les Forges) at the beginning of March 2020 for the neighbourhoods of Le Breil, Nantes Nord and Bellevue (outreach to residents, support for popular initiatives, etc.), the recruitment of a fourth mediator dedicated to the eastern tip of the Île de Nantes;
  - installation of temporary anti-Covid vaccination centres in all priority neighbourhoods, from 15 September to 9 November 2021 (3,628 vaccinations);
  - delivery of the Bellevue Health Centre at the end of 2021, for an opening on 3 January 2022.
- Strengthening the offer of activities, leisure and entertainment during the summer period

Continuing from 2020, the summer of 2021 was rich in proposals for local activities, leisure, day trips or excursions. Public services and associations were on hand to ensure a lively summer in the priority neighbourhoods. A diversified, ambitious and qualitative local programme was proposed to the inhabitants in the fields of sports, culture and leisure (nature outings, theatre, shows, concerts, dance, games, reading, etc.) with more than a hundred activities per neighbourhood.

- "Public spaces for us"

As in 2020, participatory projects were implemented and some conviviality spaces were completed: barbecues, picnic tables, benches, misting machines... The aim is to ensure beautification and reappropriation of public spaces by the inhabitants in order to improve their living environment.



## **Prevention and solidarity**

### **Prevention and solidarity department**

The prevention and solidarity department is responsible for implementing the solidarity and health promotion policies in Nantes, with a constant focus on adapting them to real needs and supporting the inhabitants, particularly the most vulnerable, in becoming agents of their own future. The implemented measures shared a number of common features:

- they encourage greater social inclusion;
- they boost socio-economic living conditions;
- they aim to maintain and preserve the independence of the elderly.

With this in mind, the department is made up of 2 thematic sub-departments (Social Inclusion and Senior Living Departments) and one cross-functional department (Support and Coordination Department), that were active in 2021.

### **Local development, prevention and solidarity centre**

Within the Prevention and Solidarity Department, the centre (PDTPS) is focused on:

- Combating isolation;
- Promoting health;
- Ensuring access to rights and services;
- Facilitating senior living.

It primarily works to contribute to the struggle against social, regional and health inequalities. As such, territorial actions are developed in the fields of social action, public health and the elderly; actions carried out by a team of 30 professionals in 5 territories.

### **Nourishing landscapes, the cluster continues its mobilisation**

The city employees involved in the cluster remained fully mobilised for this 2nd edition of the nourishing landscapes. Born in the spring of 2020, this initiative has helped the most disadvantaged to gain access to fresh, seasonal fruits and vegetables. The PDTPS was again involved in the successful implementation of this action: coordination, mobilisation of local relays, organisation of vegetable distributions, census and registration of beneficiaries, organisation of workshops, food advice...

In addition to solidarity, an educational aspect of the project was developed by the City employees with the set-up of participatory plots in conjunction with urban agriculture operators. In 2021, the season ended on 13 and 14 October at the Grand Blottereau park in the presence of the association partners.

### **Food distribution and access to rights**



What if we enabled households requiring food distribution to benefit from advice on access to rights? This is the challenge taken up by the city employees of the local development, prevention and solidarity centre. The teams proposed Nantes Solidaire information points (PINS) during several food distribution operations. The aim: Identify new households, study their situation and activate their rights. Based on their experience, the city employees also provided logistical advice to the associations to help them organise food distributions (for example, by putting them in touch with the Food Bank).

### **Resumption of the activities of the resource centres with mental health and psycho-social well-being actions**

The reopening of the resource centres in July 2021 made it possible to resume activities around the themes of psycho-social well-being. The telephone calls made in 2020 served to maintain links with the most vulnerable, to support them but also to guide them in dealing with the difficulties caused by the health crisis (psychological suffering, help with daily life). Psycho-social well-being and socio-aesthetics activities, discussion groups, and self-care workshops were naturally scheduled for 2021 within the resource centres run by the centre.

### **Resumption and roll-out of PINS in 2021**

In 2021, the Nantes Solidaire Information Points (PINS) were as important as ever, and even more so in a context of continuing crisis and a rising cost of living. The outreach approach, particularly in priority neighbourhoods, was maintained and strengthened. In particular, PINS were organised during mobile vaccination campaigns in the neighbourhoods.

### **A new senior diagnosis to support ageing well in the neighbourhoods**

In order to better support seniors in Nantes' neighbourhoods in their daily lives, the PDTPS teams (in conjunction with the Senior Living Department) continued to support the completion of senior diagnoses as part of the Age-Friendly City initiative. These diagnoses by neighbourhood enable us to consolidate our knowledge of the challenges of ageing and to identify the vulnerabilities and resources within the territory. In February 2021, sociologists performed a diagnosis of Malakoff. It establishes short, medium and long term recommendations to improve access to rights and sociability. 2021 was marked by a reflection on how to effectively implement these recommendations.

### **Continuation of the digital groups**

In 2021, the city employees at the cluster continued to structure digital groups by neighbourhood. The issues are:

- coordination of actors on the digital 360° (access to rights, employment, digital culture, support for children / youth / parenthood on media education in particular);
- reinforcement of digital mediation and hardware assistance actions (co-constructed roadmap).

### **Monitoring of the neighbourhood of fragile and isolated groups: for coordinated pinpointing**

In 2021, the PDTPS participated in building solutions around the issue of isolation. A working group (with the DPVA) notably focused on improving the identification of isolated seniors and optimising monitoring tools.



### Key figures

- 200 partner associations in the prevention and solidarity outreach networks, with adaptation to the health context.
- More than 6,500 beneficiaries of the Nantes Solidaires Information Points.
- 633 households contacted with 1,126 calls made as part of the social telephone watch.
- 2,500 households received at least one basket of vegetables, thanks to the 54 Nantes “nourishing landscapes” sites, with a total of 22 tonnes of vegetables produced for low-income households.



## Solidarity - Social inclusion

### Centre for User Relations & Access to Rights (PRUAD)

The Social Inclusion Department, that includes the PRUAD, was reorganised in 2021. At the same time, as the health crisis continued, the teams had to regularly adapt and organise themselves to ensure continuity of service for the most vulnerable citizens of Nantes.

#### A renewed organisation

After several months of reflection, the new PRUAD organisation has been in place since 1 September 2021. It aims to guarantee a secure framework for all city employees and users. It is structured around the creation of three services (resource engineering, social support and advice, and services and proximity).

In this context, and in order to strengthen its role as a facilitator of access to rights and services, the PRUAD welcomed operators from the territory, the social worker from the resource centres and the project manager for foreigner access to rights.

#### A year marked by adjustments due to the health crisis

To improve the reception of residents in times of health crisis, the PRUAD had to adapt.

The telephone platform created in 2020 was maintained. It provides a listening ear, a first level of response and orientation, and arranges appointments. The aim is to facilitate people's access to their rights.

In view of the health crisis, the reception and communication procedures were adjusted to receive residents with or without an appointment under the best conditions.

#### Some key figures:

- 4,500 visits to the CCAS per month on average;
- 8,250 calls;
- 200 e-initiatives;
- 350 visits to the digital space (4 accessible computers);
- 6,895 residence declarations;
- support for more than 10,000 people;
- 1,471 households received "socio-budgetary" advice in 2021 during 1,936 interviews, including 564 at the solidarity office and 119 at home.

#### Focus on the aid department



The CCAS aid department paid out €1.9 million of optional financial aid in 2021, a 22% increase compared to 2020.

14,320 Nantes residents received aid in 2021 and nearly 4,000 payments were made to third-party organisations, particularly for sports and cultural activities.

### **Strengthening support for housing**

The services supported 426 individuals in 2021, a 52% increase over 2020 (a year already marked by the Covid crisis). On average, each month, 19 new people started a follow-up within the service, compared to 14 in 2020, an increase of 34%. The duration of support for the assisted persons (mostly under 45 years old and employed) has been stable for the past three years: between 11 and 12 months.

In terms of cases of discontinued assistance, 47% involved access to housing. However, in 38% of cases, they resulted from the user abandoning support because of delays in accessing social housing.

### **Sustained food aid**

The health crisis contributed to a decrease of the available funds of many Nantes households and highlighted significant budgetary fragility. In response, an adapted mobilisation made it possible to support food aid through the distribution of financial aid (€1.3 million), access to various social catering offers, support for associations (€312,500) for the purchase of foodstuffs and food distributions.

### **Local reception in favour of digital inclusion**

With the increasing dematerialization of administrative and social procedures, digital inclusion must be developed through a local reception. Whether for access to health care, housing, employment, banking services, mobility, the exercise of one's citizenship..., digitization requires knowledge to be acquired in computer science and the ability to process information.

In order to support the digital inclusion of the people of Nantes, the CCAS applied in 2021 for a call for expressions of interest from the State and obtained funding for a digital adviser position for two years. Over the course of 2021, the CCAS digital space recorded 3,722 visits.

## **Housing Accommodation and Social Emergency Centre (PLHUS)**

### **Launch of the network of social emergency actors**

Following the strong mobilisation of social emergency actors in 2020 in the context of the health crisis, the City wished to continue the work dynamic in complementarity with the association world by launching the actors' network in September 2021. 35 associations mobilised to identify themes that will enable them to strengthen their actions for the homeless.

### **Agnès Varda space: second year of operation**



A new facility, created by combining public baths and the Pierre Landais social restaurant, has been named the Espace Agnès Varda. The facility receives and refers 150 to 200 people per day (92% men, 8% women) from Monday to Saturday with an operation that has adapted to the health context. In 2021:

- 25,188 showers provided;
- 11,517 meals served in the social restaurant.

In spite of the health context, mediation actions in health, culture, sports and leisure, and support in accessing the law were proposed throughout the year, also with a daily reception.

### Opening of the family day centre

The Family day centre opened to the public on 18 January 2021. With a continuous service, this space welcomed families without stable housing and met their basic needs. 304 family visits were recorded, representing 865 people. These women, men and children were able to shelter, cook and rest in a dedicated space.

### 5 bridges: opening of the Ô vives centre

The Ô vives reception centre, a central element of the 5 Bridges project, opened on 28 June 2021. The first occupants of the units moved in during the summer, while the inauguration (open to the neighbourhood) took place in November. Coordinated by the Village Solidaire association, the collective life between the different components of the place is one of the challenges for 2022.

### CNHR: an increasingly vulnerable public

The Nantais Refugee Accommodation Centre assisted 192 people (an increase over previous years). The observation of greater vulnerability of the welcomed public continued, notably including people in great psychological suffering for whom the access to autonomy is extremely complex.

Highlights:

- sharp increase of reunification's of Eritrean families tied to the war in Ethiopia;
- increase of complex situations and breakdowns of support contracts;
- a slower rhythm of housing allocations by social landlords;
- participation and interventions of several CNHR professionals in the conference of the magazine l'Autre;
- start of the resumption of collective activities: sports, "French as a Foreign Language" (FLE) outings in the city, beach excursions, pallet furniture making workshops, sewing workshops...

### CHRS "La Parenthèse": continuity and innovation

Despite a context marked by difficulties with regard to accessing rights for the supported people, the team at the Social Housing and Reintegration Centre (CHRS) provided social support to families on an ongoing basis throughout 2021.



The main obstacles to accessing independent housing for the supported people remain:

- the growing tension on the rental stock and notably the lack of large dwellings and proposals adapted to people with reduced mobility;
- difficulties with regard to accessing decent and sustainable income for migrants (40% of the people received are recipients of State Medical Aid (AME), who have few qualifications or have physical or psychological disabilities).

This year also saw a significant commitment to social innovation with:

- the “Outside the Walls” programme: this programme to reinforce housing support is implemented by 2 CHRS for the City of Nantes. It offers homeless people support to quickly access housing with a flexible lease (transitional support period) from the first months;
- the COACH project: This programme, tested by 3 CHRS in Nantes, has an innovative vision of integration (employment and housing). Based on a reinforced support approach for direct and rapid access to housing and employment, it builds on the person’s wishes and skills to optimise the chances of a successful integration process;
- a project in collaboration with the Senior Living Department (DPVA) to house 2 people in the Bout des Landes autonomous residence (accompanied by the CHRS and the integrated reception and orientation service (SIAO)).

### **Key figures:**

- 119 people with various profiles were provided with integration assistance: 15 single people, 1 couple without children, 16 single-parent families and 14 couples with children;
- 11 people received emergency assistance, namely 5 single mothers with 1 or 2 children;
- 15 families left the shelter (66% of which obtained social housing).

### **Migrants: continuation of the City’s measures**

In 2021, the City of Nantes actively contributed to sheltering and rehousing 198 migrants living in the “Daubenton” squat and 29 others residing in the “Maison du peuple” squat. Pending their referral to appropriate services, 183 isolated men were taken in on 2 February at the vacation centres located in Préfailles and Piriac. In addition, 44 people (single women, families, couples, minors in distress, people suffering from pathologies or having a job in Nantes) were taken in charge by the SIAO.

The 105 places dedicated to statutory refugees and the 35 places for unaccompanied foreign minors, created by the City of Nantes and financed by the CCAS, were made permanent. The resources devoted to them were strengthened.

In August 2021, the City of Nantes supported the creation of 30 additional places for isolated foreign minors. This transitional arrangement, 85% of which is financed by the metropolitan homelessness fund, enabled them to benefit from accommodation and social support, pending their reorientation towards other arrangements at the beginning of 2022.



### Key figures in 2021

- 8,392 households in Nantes received at least one financial grant, all schemes combined.
- 30,340 visits across the facility (counters, board room).
- 3,722 visits to the digital space.
- 6,895 active declarations of residence as of 31 December 2021.
- In 2021, the City paid subsidies totalling €2,168,427 to associations in:
  - the mission for migrants: €1,066,491
  - social emergency: €615,644
  - territorial development: €336,750
  - elderly people: €82,737
  - inclusion initiatives: €52,000
  - assistance for the people of Nantes: €14,805



## **Solidarity - Senior Living**

### **The Senior Living Department in the face of the health crisis**

In 2021, the consequences of the epidemic situation (clusters, vaccinations, etc.) and the restrictions generated by the health crisis disrupted the activity of the services, with an impact on both professionals and users.

In this context, the teams demonstrated their adaptability on a daily basis. New services were created and 2 social workers joined the EHPADs (Elder care facilities) in September 2021 (priority support for isolated residents 1 day / week). For its part, the Senior Living Department (DPVA) was equipped with a quality and risk management unit in December 2021 (data management, communication, etc.), while discussions continued throughout 2021 on the preparation of the outline of the future House of Longevity and Generations.

Of note, a senior-friendly event was held from 30 August 2021 to 11 September 2021. Called the “generations’ walk”, it involved the CCAS personnel members concerned. Co-piloted by the EHPAD de la Madeleine and Hirondelle de Sèvres, it involved a discovery of Nantes on three-wheeled cycles on 2 circuits (Les Machines de l’Île and Jardin des Plantes). This excursion was crowned by a festive moment in the garden of the EHPAD de la Madeleine.

### **The Independent Homecare Coordination Centre: implementation of the Age-Friendly City action plan**

The backbone of the intervention strategy for seniors of the City of Nantes and its CCAS, the Age-Friendly City Action Plan was finalized and approved in December 2021. It is based on a collaborative effort involving more than 7,500 residents (mostly seniors), some twenty City and Nantes Métropole departments, and more than fifty local association and institutional partners.

As the City’s contribution to the Nantes Métropole longevity roadmap, this action plan is designed to meet the future challenges of our territory: demographic transition by 2030, caring and inclusiveness for all seniors, longevity as a major concern. It integrates the lessons of the health crisis and establishes certain imperatives: necessary fight against the isolation of the elderly, dynamics of solidarities and social link in proximity.

In 2021, the finalization of the action plan was based on two highlights:

- Participatory webinars with more than 20 municipal and metropolitan departments and close partners (OR-PAN, ACCORD, Maison de l’Emploi, etc.) in March;
- a seminar in September, bringing together 40 association and institutional partners.

The plan has 6 strategic priorities: providing accompaniment for senior living; “reaching out” and local public service in response to the needs of Nantes’ seniors; making the invisible visible; acting on structural, individual and solidarity mobility in the service of autonomy; promoting healthy ageing: prevention and well-being for all; becoming a stakeholder of the city: social link, commitment and resource.



## Providing accompaniment for senior living: evolution of the service offer

- Increased number of support requests in connection with the Carsat assistance plans

As of 1 January 2021, all persons covered by social security, regardless of their resources, are now entitled to a personalized action plan from Carsat. This has resulted in a 40% increase of the number of initial requests (processed by the assessors of the Local Information and Coordination Centre (CLIC)).

- Blue housing system, towards a paradigm shift

In 2021, significant work was carried out with 8 social landlords in order to extend Nantes' supply of blue housing, with the aim of:

- promoting home care for ageing people with limited resources;
- accompanying the relative loss of autonomy in a preventive approach;
- enabling people to remain in their current home or neighbourhood;
- fighting against the isolation of the elderly while promoting "outreach".

It should be noted that act II of the "Blue Housing" system sets the objective of reaching a volume of 2,000 blue housing units by 2026 (compared to just over 1,000 currently).

- Deployment of an innovative home living system (DIVADOM)

Collaborative work between the actors involved (health, medico-social and social sector) led to the submission of the DIVADOM project in April 2021 to the Regional Health Agency (ARS) and the Departmental Council, which validated it in September 2021.

Conducted until October 2024 by the CCAS, this experiment proposes a new form of support for elderly people who are losing their autonomy, thereby allowing them to benefit from a basket of home services (24 hours a day, 7 days a week) adapted to their needs (monitoring with connected teleassistance, night-time home interventions, assistance with daily life, reinforcement of preventive and curative interventions, support for caregivers, and proposals for social life activities).

- O'Menu system - home meal delivery

844 people benefited from this service in 2021 with 134,702 meals delivered (307 new beneficiaries). The proportion of people under 60 years of age has been stable for the past 2 years.

- Small DIY Projects

**This offer contributes to people remaining in their homes, by improving their daily living conditions.**

**In 2021**, 85 people (including **66 new beneficiaries**) benefited from 184 requests for small jobs (2/3 have low resources).

- Home Respite

This service contributes to people remaining in their homes, by improving the living conditions of caregivers. 28 new duos made their first application in 2021, out of 67 active files as of 31 December 2021.

- Teleassistance

There are 1,988 beneficiary households as on 31 December 2021 (450 new cases in 2021). Since October 2021, the Departmental Council has entrusted the management of this service to the CCAS, which serves



as pilot of the service. Of special note in 2021: more attractive rate (subscription at €15 versus €20.08 before), possible registration via the web...

### Maintaining “outreach” and local public service

- In-home intervention in the context of caregiver support

In 2021, the health crisis with the lockdown periods continued to impact caregivers and supported persons on a psychological level. Faced with these distressing situations, the *Maison des Aidants* caregivers centre provided targeted support to the caregivers with the assistance of a psychologist.

- Group information meeting for seniors by the CLIC

Despite the unfavourable health context for collective prevention actions, the CLIC initiated a conference programme in 2021 on the theme of “ageing well at home” in Nantes’ neighbourhoods.

- Register of vulnerable persons: a heat wave prevention monitoring tool

In 2021, 265 people were registered on the municipal register (75 new registrations). In the absence of a heat wave, work was carried out to identify the degree of vulnerability of the target public. This enabled us to classify people into 3 categories according to their level of isolation.

- “Age-Friendly Neighbourhoods” diagnostic surveys

After Dervallières and Nantes Nord in 2019, and Malakoff in 2020, the turn of the Bellevue neighbourhood now came to be the subject of a neighbourhood diagnosis, scheduled to end in February 2022. This was an opportunity to meet with seniors in three areas: Mendès-France, Lauriers and Bourderies. These exchanges enabled us to co-construct an action plan.

### “Making the invisible visible”: actions in favour of the most vulnerable

- Solidarity pricing

49.53% of meal delivery beneficiaries have access to the solidarity pricing (including 36% in the lowest bracket). It provides the most vulnerable Nantes residents (income below €1,206.13/month for a single person) with access to a more attractive home delivery service (between €1.75 and €7.52 per meal). This meal delivery solution was all the more relevant as few of the “O’Menu” partner structures were able to open (8 out of 28).

- Bridging the digital divide

Actions to bridge the digital divide continued in 2021 with the experimental roll-out of #APTIC cheques. These passes, designed on the model of restaurant vouchers, supplement the identification and orientation towards digital mediation offers, by allowing the user to pay for all or part of the assistance or training services received from certified providers. Out of 187 booklets distributed in the city of Nantes, 46 were issued to Nantes residents aged 60-69 and 50 to residents aged over 70.

### Senior mobility: promoting autonomy

- The issue of senior citizens’ mobility was the subject of inter-departmental work and partnerships, particularly with ORPAN. The aim: diagnose problems in the neighbourhoods, identify resources and



make recommendations for the short, medium and long term. The reflection continued in 2022 with the aim of concrete actions.

- The Malville intergenerational restaurant developed initiatives with the residents to facilitate and accompany the mobility of its users: pedestrian accompaniment, accompaniment by car and minibus, organisation of carpooling.

### Promoting healthy ageing for all

- Action four for “ageing well” as part of the local mental health contract

In 2021, a working group dedicated to the “ageing of people living with a mental disorder and the development of psychiatry for the elderly” was launched as part of the “territorial mental health project”. An internal evaluation of the “ageing well” system was carried out (first half of 2021). It demonstrated the need to resume accompaniment, as the indicators of isolation and fragility of the beneficiaries had deteriorated during the year.

- Support for caregivers

Group activities at the *Maison des aidants* (Caregivers’ Centre) were again suspended for several months. To compensate for this, 39 activity videos were distributed by e-mail to 534 caregivers (“laughter therapy”, sophrology, yoga, etc.). On average, 5 people (4th spot opened in 2021) can be welcomed simultaneously at the drop-in centre, including 4 with transportation provided by “Titi Floris”. In all, 1,009 half-days of reception and 60 admission interviews were carried out at the drop-in centre during the year. In addition, the Caregivers’ Day on 6 October 2021, organised at the Nantes Nord festival hall, was an opportunity to offer a time of conviviality and festivity to combat their feelings of isolation. In parallel, a forum of help and support services for caregivers was held (participation of approximately 110 caregivers).

- An “eat and move” action at the Malville Intergenerational Restaurant (RIG)

The association “Kiné Ouest Prévention” (in partnership with the Conférence des financeurs, Harmonie Mutuelle, the mission against isolation, city employees of the local development centre and of the RIG) deployed a new action for seniors to regain the desire to eat well and to resume physical activity serenely. The life of the project had to adapt to the health context: individual and then group workshops (led by physiotherapists and dieticians) in view of the easing of constraints.

### Becoming a stakeholder of the city: social link, commitment and resource

- As part of the DIVADOM system, a partnership was set up with the after-school organisation Léo Lagrange Ouest. 10 young people between 18 and 22 years old committed themselves, 2 Saturdays / month, to visit elderly beneficiaries of the scheme and provide small services. Before starting in December 2021, they received training on how to support seniors who are losing their independence.
- Despite the health crisis, the RIG Malville continued to welcome elderly people for various activities and workshops (dance, digital mediation, puppets, memory, etc.) and cultural actions (VIP festival, workshop with the National Choreographic Centre of Nantes, shared creation Chœur de femmes, etc.).



## Medical and Social Facilities Centre

### Independent Living Residences: 2021 overview in the institutions

- Independent living residence Bout des Landes
  - Works in 22 apartments: renovation of floors, painting and replacement of bathtubs with showers to improve accessibility (beginning in December 2021).
  - Experimentation with an emergency reception system: its purpose is to respond to the needs of a senior public faced with temporary rental difficulties. Temporary stays have also been offered as a “gateway” before obtaining a permanent place. In all, 4 people were cared for in this context in 2021. The accommodation is provided free of charge for a maximum of 6 months.
  - Experimentation with a reception system for migrants: in December, 2 furnished apartments were made available to two beneficiaries 47 and 58 years of age. The target audience does not necessarily meet the usual age requirement. The referrals are made by the SIAO and the accommodated persons are accompanied by the professionals of the CHRS la Parenthèse throughout their stay.
- Le Croissant autonomous residence
  - The residents of Le Croissant, accompanied in connection with the ToutAime project with the association Cité monde, developed a tale for very young children entitled “At the animal carousel, Ouistiti leads the dance!” ». They also wrote a song and made sets for the animated film based on the tale. During the various workshops, the residents were able to let their imagination and artistic creativity speak for themselves.
  - The residents participated in writing a show for a performance in September 2021. During a “snakes and ladders” game focusing on memories, residents shared life stories that were recorded by the Aphoristes theatre company. These recordings were then used to write a funny and touching show.
  - A resident of the facility turned 100 on 22 October 2021. On this occasion, a city employee made a video montage of photos from his childhood. Through her research efforts, she was able to get in touch with a descendant of the owners of the castle of Rochefort-en-Terre, where the photo montage was distributed.
  - The association of residents of Le Croissant again organised and carried out a programme of activities over several days on the occasion of the Telethon in early December (scooter rides, wellness workshops, gourmet bingo, exercise bike, walker race, etc.). They collected €497.67.
- Pirmil autonomous residence
  - In partnership with the association Peindre est un Jeu (Painting is a Game), creative workshops were conducted from February to July 2021 to develop a collaborative primer as part of the “Illustr’Ages” project. The book was co-illustrated and co-written by seniors from several structures and children (6 classes from the Saint Jacques de Compostelle school). 12 Pirmil residents contributed to this intergenerational project. The residents came to the school to share the outcome with the children. Based on this success, the collaboration with the association continued with a collective fresco project to decorate and brighten the residence’s restaurant.

## 2021 Activity Report Solidarity - Senior Living Department



- The terrace on the Sèvre nantaise side has been fitted out (sunshades installed) so that the residents can enjoy this pleasant and appreciated space for a greater part of the year.
- Port Boyer independent living residence
- Residents participated in the “Tricothon” (Knitathon) to raise funds for the Telethon. The challenge was to make rectangles of wool that were assembled to cover the Saint-Nazaire bridge. A gigantic scarf of more than 3 km (the longest structure in France) was thus unfurled on the structure. Sponsorship at no cost was arranged for the 10,000 pieces of wool used in this project, before being transformed into 400 blankets distributed to charities.
- A partnership project involving the Conte Iz Not Dead festival and Prun’ radio was developed for elderly people in the neighbourhood and young foreign-language students from Rutigliano high school. Meetings were held around the tales of the Thousand and One Nights. They culminated in a performance in the residence grounds in September 2021. A booklet with photos of young foreign-language students and residents around the story of Scheherazade was also published.
- In October 2021, the residence, which has 2 frescoes within it, was added to the Port Boyer artistic journey organised by the association Vis Ton Rêve.
- Sylvain Royé autonomous residence
- To improve the building’s insulation and the comfort of residents during hot weather, interior and exterior improvements were undertaken. In addition, the installation of a shelter for the terrace was also validated (work planned for early 2022).
- On 14 July, a friendly barbecue, adapted to the health constraints, was organised in the residence garden thanks to the loan of a marquee by the City protocol department.

### **EHPAD (Elder care facilities): implemented actions**

The social life of the establishments was strongly impacted by the various restrictions imposed by the health situation. The support of volunteer city employees of Nantes and Nantes Métropole, present in particular during these periods, was of great help in maintaining the indispensable social link. Activities were offered.

For the residents:

- Actions organised by association partners (Petits Frères des Pauvres, les Blouses Roses, Jalmalv-Nantes, etc.);
- Implementation of an animal mediation for the most dependent residents at the EHPAD Hironnelle de Sèvre and of a sophrology workshop;
- Maintenance of monthly festive events (birthday parties, etc.);
- Organisation of a meal on 27 May 2021 by Michelin-starred chef Jean-Yves Gueho from the Atlantide and his pastry chef for the residents of the Madeleine;
- Interview by a journalist of 3 city employees and 5 residents at the EHPAD (Elder care facility) la Madeleine. The result was a booklet entitled “Behind the walls of La Madeleine” compiling the testimonials.

For the staff:

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- Application for a subsidy from the Regional Health Agency to improve the working conditions was accepted for the EHPAD (Elder care facility) Hironnelle de Sèvre, which resulted in the development of a rest room, a new workstation / reception desk...
- Organisation of a fortnight of well-being for the agents of the EHPAD (Elder care facility) of la Madeleine (daily massages, etc.).
- Establishment of activities: guardian angel game, "live my life" on all of the trades at La Madeleine.
- Increase in the number of care assistants in January 2021 (+ 1 FTE), reorganisation of schedules (reduction of spread working hours), elimination of interrupted schedules during the week (reduction on weekends).

For the families and relations:

Despite the successive epidemic episodes, the Social Life Councils (CVS) were maintained. At the EHPAD (Elder care facility) Hironnelle de Sèvre, a CVS was held on site (in person) and by videoconference. Representatives of the residents, professionals, families and some members of the CCAS board of directors were present. The agenda was exclusively devoted to the assessment of the Covid period and of each person's experiences. All of the families had access to a video feed of the discussions.

### Adaptation of day care centres

The health crisis forced the Récollets and Haute-Mitrie day centres to change their organisation. They also reduced their capacity by 50% until early June 2021.

However, most of the activities were maintained or postponed:

- continuation of the partnership with CLEPCO, provider of the adapted gym activity;
- set-up of an art therapy workshop at the Récollets day centre;
- resumption of outdoor activities: outings, cinema, walks with "le vélo sans âge" (Biking at any age);
- Earth workshop: proposed by a ceramist on cycles of 4 sessions of 1 hour at the Haute-Mitrie;
- maintaining of e-mail exchanges with caregivers and implementation of an internal evaluation.



## Key figures

### The Maison des Aidants caregivers centre

- 840 caregivers supported by the MDA (+41%), including 321 new persons;
- 2,772 telephone calls received (+35%); 684 interviews at the service;
- 311 psychological support interviews and 40 in-home visits;
- 1,009 half-days at the drop-in centre (+67%);
- 790 participations in group activities; 144 group activities offered (excluding caregivers' day);
- 39 activity videos e-mailed to 534 caregivers.

### CLIC (Local Information and Coordination Centre)

- 5,174 people monitored (4,707 in 2020);
- 16,190 interviews conducted (13,527 in 2020);
- 1,632 home visits (982 in 2020 - fewer home visits due to the lockdowns).

### MAIA (Policy Approach for Inclusion of Assistance and Care Services in the Field of Independent Living)

- 75 people accompanied by the Nantes MAIA in 2021;
- 24 new situations handled in 2021 for 43 requests (27 entries and 16 refusals);
- 21 exits treated in 2021 (death, entry into EHPAD, stabilisation, etc).

### Haute-Mitrie day centre

- 54 people attended the Haute-Mitrie facility, including 28 women and 26 men (average age 79 and 50% from Nantes);
- 53 people benefited from the proposed transportation;
- 32 entries and 22 departures.

### Les Récollets day centre

- 52 people attended the Les Récollets facility, including 33 women and 19 men (average age 82, including 46 from Nantes).
- 30 entries and 23 departures.

### Covid vaccination (residents)

- Independent Living Residences: 84.62% vaccination rate;
- EHPAD (elder care facilities): 95.97% vaccination rate.



## Public health

Living well in Nantes is also about providing healthcare, both physical and mental, for all and at any age. As such, given the many factors that contribute to personal health (such as food, beverages, air, sedentary lifestyles, hygiene, facilities, housing, socio-economic contexts, social and personal relationships, access to care and information, education, etc.), well-being and public health are a key focus of all public policies.

### 2021 another year still strongly marked by the health crisis

The Public health department (DSP), by virtue of its vocation, once again demonstrated its responsiveness, organisation and agility in supporting the implementation of screening and vaccination centres (especially mobile ones), but also in ensuring, on a daily basis, the management of health protocols and “contact tracing”, in close collaboration with school principals, educational teams and families.

Despite a year marked by health constraints requiring adapted actions, many projects were launched or completed in the context of the commitments of the **2nd Generation Local Health Contract (CLSa)**, in order to:

- ensure health data are monitored;
- promote the mental well-being of the people of Nantes;
- facilitate access to rights and care for vulnerable groups;
- develop initiatives aimed at prevention and promotion and children’s health;
- promote living environments that are conducive to the good health of Nantes residents;

### Monitoring public health in Nantes

#### Covid initiatives

- monitoring of the incidence of Covid via the dashboard of the frequency of PCR/antigenic screening and hospitalizations at the Nantes University Hospital, with the support of the Nantes Metropolitan Council’s Geography and Observation Department (DGO);
- creation of a mapping and monitoring tool for Covid cases in Nantes schools (with the technical support of the DGO, supplied by the Children’s overall health department);
- monitoring the development of a metropolitan health observation tool, in conjunction with the Nantes University Hospital (Argos - “Health Weather forecast”), through the sharing of hospital data and other data produced by Nantes Métropole (travel, air quality, food supply, etc.);
- bi-weekly and then weekly epidemiological monitoring of the pandemic in 2021, with 69 analysis points enabling regular monitoring and covering national, international and departmental data (figures, graphs, etc.). The aim is to compare the local situation with that of the national territory;
- communication of the results of the cancer registry study, carried out at the request of the DSP, concerning the impact of social “disadvantage” on the risk of cancer in Nantes Métropole;



- an inventory (by the Pays de Loire Regional Health Observatory at the request of the DSP) of the activity of health professionals practising in Nantes Métropole (in light of demographic changes) and the use of these health professionals by the inhabitants of the conurbation. The study attempts to summarize the similarities or disparities between the 24 Nantes Métropole communities;
- development of the observation process on the environmental health axis (air quality, green spaces, food insecurity, etc.), with the support of the DGO and the Ecological Transition Coordination Department (DATE);
- Support for the Nantes Nord and Bellevue health centres (layout, reception design, development of prevention, organisation of ceremonial events, etc.);
- monitoring of health centre projects in the Bottière and Breil neighbourhoods with the association Accompagnement soins et santé, the confederation of health centres (C3Si) and Nantes Métropole Habitat.

### Promote the mental well-being of the people of Nantes

As part of the Local mental health council (CLSM):

- **14 thematic meetings:** social inclusion (3), youth mental health (6), ERESC (5). The challenge is to draw lessons about how the lockdown affects users, inhabitants and professionals;
- **7 actions as part of the SISM (mental health information week)**, compared with about twenty outside of the health crisis, with:
  - 1 theatre play followed by a debate (140 people);
  - 1 open house of Bipôles 44 (50 people);
  - walk in Vertou by Vie.Toit.44 (8 people);
  - 1 open house of the Clubhouse Nantes (60 people);
  - 1 photo exhibition at the GEM (Groupe d'entraide Mutuelle Nouveau Cap), a contact point for access to rights at Colibri, physical activity sessions by Dynamixt.
- **PTSM** (Local mental health project): 7 meetings;
- **sector update:** 16 meetings;
- **management of individual situations:** 58 municipal compulsory care orders;
- **production of a local mental health directory:** 1,000 paper guides distributed;
- **housing agreement** for people with mental health problems: 3 people rehoused (26 people rehoused in the last 7 years);
- **5 consultations** for individual situations and 60 people concerned by reports to the Mayor (phone calls, letters, e-mails);



### ■ **training sessions:**

- 8 training sessions PSSM (Mental Health First Aid: 80 people);
- 1 Diogenes training (130);
- 2 awareness-raising moments (Agnès Varda, Alpaga Style);
- a half-day awareness-raising session for integration through work actors (130 people);
- elected officials and mental health training: 4 elected officials trained individually and 1 collective training (45 elected officials);
- neighbourhood action: 3 “learn, understand, act in the East neighbourhood” moments.

### **Fighting addiction and reducing risks**

#### **“Mois sans tabac”- tobacco-free month campaign**

- 2 “exchange and support” meetings with vulnerable groups led by the Apsyades association;
- 1 intervention of the Apsyades with the public of the Agnès Varda centre.

#### **Establishment of 5 Tobacco-free spaces:**

- 8 awareness-raising sessions carried out with the population by the Ligue contre le Cancer 44 (101 young people and 351 adults sensitized);
- survey: 256 votes “for” and 14 “against” the implementation of tobacco-free spaces.

#### **Alcohol plan - Party plan**

- outreach patrols by the Veilleurs de soirées (VDS – Night patrol) in the late afternoon (1,160 people met) and evening at the Hangar à Bananes and in the city centre;
- 6 combined first aid stations at the Hangar à Bananes provided by Avenir Santé and the Protection Civile 44;
- 2 “training pack” sessions provided by Avenir Santé and the Croix Blanche.

#### **Covid initiatives**

- **organisation of Covid prevention outreach patrols** by the VDS in the city centre during the day;
- **1 “anti-viral mediators” system** proposed by the ARS for 1 month in 8 QPV (City Priority Neighbourhoods) prior to the installation of temporary centres: prevention, information, awareness and vaccination actions by the first aiders of the Civil Protection 44;
- **set-up of temporary centres** in the 8 city priority neighbourhoods from 15 September to 9 November;
- **4 training sessions by the CFPD (Centre Fédératif de Prévention et de Dépistage) in joint coordination with the health mediators:** 2 sessions for Accoord (2 x 30 people), 1 session for city employees (10 people), 1 session for associations;
- participation in Covid follow-up meetings organised by the ARS: vaccination of the general population (1 meeting per week from January to the end of April) and vaccination of the population in great insecurity.

#### **Prevention of addictive behaviour**



- intervention in Nantes Nord (disrupted by the health crisis);
- 1 comprehensive analysis by researchers from the Groupe d'Études et de Recherche Interdisciplinaire en Information et en Communication (Geriico - the Interdisciplinary Information and Communication Study and Research Group) of the University of Lille with the involvement of people and organisations from Nantes Nord: Draft presentation of a mapping and recommendations at the end of December with 3 follow-up committee meetings.

### “Vaccination in Nantes” project

- 4 meetings of the technical committee (public institutions and freelance partners).

### “Coordination of actors in risk reduction (RDR)” project

- 3 meetings: 12 association structures represented with the presence of the Regional Support and Expertise Structure (SRAE) for addictive behaviour.

## Facilitate access to rights and care for vulnerable groups

- activity of the Health and Vulnerability Coordination Unit, the objective of which was to promote access to rights, care and preventive health for vulnerable groups. It brings together some twenty representatives of institutions or partners involved in social emergency services. It aims to develop innovative projects and provide opinions / recommendations to be factored in by partner institutions in the provision of services;
- In 2021, the health and vulnerability coordination unit made it possible to share information on the actions carried out in slums and squats of Nantes in order to promote Covid vaccination; It also led to the development of the health axis of the Territorial Contract for the Reception of Refugees (CTAIR);
- monitoring of the health mediation system developed in the Nantes priority neighbourhoods of Bellevue, Le Breil and Nantes Nord, and in the eastern part of the Île de Nantes; their role consists of facilitating access to rights and healthcare for vulnerable groups, by ensuring the day-to-day running of the “outreach”, first level information and referral to professionals and existing resources procedures;
- The DSP also supports the monitoring of health mediation in Nantes' slums, a system now managed by the City's CCAS.

## Promote living environments that are conducive to good health

### “Eating, Moving”

Continuation and development of actions initiated during the 1<sup>st</sup> lockdown due to the health crisis:

- **solidarity baskets of fruits/vegetables, legumes:** in connection with other departments, continuation of solidarity baskets in Nantes and support/accompaniment of initiatives with networking of actors. Three aspects are considered: solidarity pricing for households eligible for the *carte blanche* (white card), animation/mediation and networking/participation (ethical analysis performed on the project in conjunction with the University of Montreal, the EHESP and the University of Nantes);
- **nourishing landscapes:** participation in the project group to develop the health component: networking with nutrition resource players; organisation of an awareness-raising session for association actors



(common to the solidarity baskets) on the sensory approach to food (2 sessions with Pommes et sens), realisation of recipe cards and a recipe booklet with the participation of inhabitants; co-organisation of the harvesting event in the Grand Blottereau park in October:

- 3 half-days with about 100 participants;
- Participation in workshops with tasting, preparation of recipes with the City protocol department...;
- delivery of a basket of vegetables and a recipe booklet.

**As part of its commitment** as an active city of the National Nutrition and Health Programme (PNNS), promotion in the form of posters of 4 actions performed by or with the community:

- summer recreation with the “Du pain sur la planche” association at Le Breil;
- Food insecurity seminar of the network of food referents;
- nourishing landscapes;
- the bread festival in schools.

### **Participation in partnership or institutional bodies**

- participation in the governance of the Regional Organisation for Support and Expertise (SRAE) in Nutrition (member of the monitoring committee, contribution to the preparation and relay of the survey on food insecurity, preparation of the regional nutrition forum, technical group communities, etc.);
- preparation and participation in the Conseil métropolitain des acteurs de l'alimentation dedicated to the accessibility project in February 2021.

### **Facilitation or co-facilitation of internal and external coordination efforts**

- facilitation of an internal working group “sufficient and quality food for all” then mobilisation with the CCAS and the DATE for a training-action proposed by the ANSA (Agence Nouvelle des Solidarités Actives) on the coordination of the fight against food insecurity;
- co-animation with the SRAE nutrition of the group of nutrition resource associations which carried out a survey on the snacks of the children surrounding the professionals in question;
- co-leadership, with the territorial development, prevention and solidarity unit (PDTPS), of nutrition work groups, notably in certain neighbourhoods including Nantes North and Nantes East; initiation of a network on the Île de Nantes, South Nantes.

### **Accompaniment and/or participation in various projects on nutrition and physical activity**

- snack group with Léo Lagrange Ouest and the municipal school catering;
- physical activity loop as part of Urbinat in Nantes North;
- food and migration as part of the CTAIR with “Du pain sur la planche” and the food bank.

### **Initiation of programmes consistent with the local health contract**

- preparation of the experimentation of the D-walking programme of motivation to walk.

### **Contribution to bodies, schemes**



- strategic pedestrian plan of Nantes Métropole and technical committee;
- EPCIs (Public Establishments for Intercommunal Co-operation) conference on food accessibility;
- food insecurity workshop of the DG Cité seminar.

### **Valuation of projects in connection with forums and symposiums**

- SRAE regional nutrition forum (October): presentation of nurturing landscapes;
- national conference of healthy cities (November): presentation of nurturing landscapes.

### **Promotion of healthy urban planning**

As part of the local environmental health action plan (PLASE2), the public health department is working to ensure that health issues are taken into consideration in urban development programmes. The aim is to consolidate and strengthen ties between healthcare and urban planning. This entails:

- participation in the “Living conditions, urban planning and health” work group of the regional environmental health plan (PRSE3);
- recommendations from the Health Impact Assessment (EIS), concerning the integration of the future Bellevue multi-professional health centre (opening in early 2022);
- expertise for various departments on a range of topics (polluted soils, vegetation in day-care centres, cleaning products in childcare centres, furniture in schools, etc.) and on issues related to the coronavirus (cleaning / disinfection, aeration / ventilation, misting, etc.);
- hosting the action-research project of a doctoral student from Sciences Po Rennes on the links between energy insecurity and health (2022 thesis). It should be noted that a partnership with the CHU is continuing in order to establish the methodology of a health questionnaire;
- regarding endocrine disruptors: following the City’s 2019 adoption of the Health environment network (RES) charter “*Villes & territoires sans perturbateurs endocriniens*” (Endocrine Disruptor-Free Cities and Areas), the drafting of an action plan was finalized prior to validation performed by the PLASE2 steering committee. An awareness-raising session was also offered to employees of the City and Nantes Métropole on this topic, led by a doctor from the National Cancer Institute (INCa);
- participation in the project actions in the Nantes Métropole area for the improvement of air quality (ANAQA), piloted by the DATE, for prefiguring an action plan in favour of air quality to be implemented by 2025;
- with regard to radon, the 2020-2021 prevention campaign had been cancelled (health crisis), but dosimeters were given to about ten residents based on previously-completed measurements or audits. At the end of 2021, the 13<sup>th</sup> campaign began on the last 5 micro-neighbourhoods of Hauts-Pavés Saint-Félix, a hundred or so dosimeters were distributed. The DSP participated in the measurement campaign (regulatory, steering: BATII) in municipal public access buildings (ERPs) and, where necessary, provided expertise to the relevant departments.



### Child health pathways: resilient school healthcare

#### A renewed school health programme

The Children's overall health department was marked in 2021 by a strong renewal of the team: 5 new doctors, a social worker and a nurse joined the service.

#### Prevention

- 2,583 compulsory medical check-ups carried out for Grande Section (kindergarten) pupils, i.e. 72% of GS children examined (lower percentage than in previous years due to the health crisis);
- 3,043 nurse's check-ups given in year 4, representing 89% of all enrolled children. (lower percentage than in previous years due to the health crisis).

#### Integration

- 1,042 students in individualized care projects (PAI): 67% asthma, 29% allergies.
- 355 students accompanied by the school health department in their efforts to have their disability recognised by the Maison Départementale pour les Personnes Handicapées (100 students were recommended for admission to a specialised institution).

#### Health education

- 7,880 students received health education, 57% of whom were from priority schools (according to National Education classification);
- 8 key topics covered: emotional and sex education, oral and body hygiene, sleep and lifestyles, screens, nutrition, psychosocial skills, first aid and harassment.

#### Child protection

- 101 reports of concern and 22 official reports filed in 2021;
- 965 families benefited from educational support, etc.).

#### Social and medical support

- 1,121 educational teams, involving 1,051 students. The main reasons are 68% language and/or learning disorders. Next come behavioural and/or psychological disorders, which concern 27% of the teams;
- 515 schooling monitoring teams were assigned, 28% for autism spectrum disorders, 27% for behavioural difficulties, 17% for intellectual disabilities, 16% for language disabilities;
- 221 families benefited from support in getting access to care.

**The department's action still strongly impacted by the management of the Covid crisis**



- contact tracing management in schools: the comprehensive child health unit provided the “contact tracing” from nursery school to CM2 (child and adults intervening in the school). Adaptation to frequent changes of health protocols. In this context, the City hired a full-time person for one year and also benefited from a temporary city employee as a reinforcement for 6 months.

### Partnerships relations

- 11 associations were supported in their annual event project;
- 2 events were supported by means of communication support:
  - Citizen Pso in connection with the world day (psoriasis);
  - Golden September in the fight against childhood cancer;
- the partnership agreement between the City of Nantes and the Blood Donation Agency was renewed.



## Equality

The Equality Department, shared between the City of Nantes and Nantes Métropole, assists departments and supports local players in a collective effort to promote equality. It is working to make Nantes an egalitarian city, ensuring access to rights for all, inclusive and emancipating.

### Equality and anti-discrimination measures

Combating discrimination has been incorporated into all of the City's areas of activity.

- **Facilitating access to rights for groups facing discrimination**

the "AntidiscrimiNantes" initiative aims to make it easier for people facing discrimination to access the law and obtain support. This approach is based on:

- **AlloNantes Discriminations** telephone number (02 40 41 95 96): handling of some fifty situations relating to discrimination;
- an online submission form on [metropole.nantes.fr](http://metropole.nantes.fr) and the Nantes urban contract website;
- a network of concerned people and organisations that meet to promote access to applicable law, to improve how situations are dealt with and to fight against obstacles to legal access; in 2021, the Equality Department assisted the network in the construction of a mutual commitments charter;
- a network of youths against discrimination (set up in 2020) in conjunction with the City of Nantes youth department (20 actors involved in the fight against discrimination);
- an active partnership with the regional centre of the Human Rights Defender to better handle the encountered situations: [antidiscrimination.fr](http://antidiscrimination.fr) platform and 3928, participation in the network of actors, stand-by duty at the Maison de la tranquillité publique (Centre for Public Order), linkage with the national [antidiscrimination.fr](http://antidiscrimination.fr) platform.

- **Increasing the skills of those involved locally in the fight against discrimination**

The Equality Department organised awareness-raising sessions on non-discrimination law for the networks of actors. The objective was to qualify the actors in the field with regard to the law specific to discrimination.

Since 2019, the City of Nantes has taken part in an **Experimentation Fund for Youth** project under the aegis of the INJEP (National Institute for Youth and Popular Education), which focuses on discrimination against young people. In this context, it developed, with four territories (Grenoble, Villeurbanne, Aubervilliers and Nantes) training courses on non-discrimination law, the history of immigration (based on the exhibition *US! How to make a common society?*), the accompaniment of the youth actors (ramp-up of competences) and the preparation of new communication actions intended for youths.

with the support of the equality department, the ATDEC - Maison de l'Emploi developed a training programme with employment intermediaries and recruiters in so-called "shortage" jobs (hygiene and digital sectors). Awareness-raising actions were deployed based on a series of 10 films produced with the design school.



- **To better understand how discrimination affects the people of Nantes**

An opinion poll of 700 Nantes residents conducted in December 2020 on the perception, feeling and experience of discrimination was presented, and conclusions drawn in 2021. It led to prioritization of the areas of public policy highlighted in relation to the equality marker.

The Human Rights Defender also presented the barometer on discrimination in employment among young people in 2021.

- **To support internal initiatives by the human resources department**

Under the framework of the Diversity label, the City maintains a proactive approach to ensure equal treatment and non-discrimination in Nantes . This process involves continuous improvement.

### Building the non-sexist city

The “non-sexist city” public policy extends the dynamic undertaken to correct inequalities between women and men in Nantes and to fight against expressions of sexism, particularly sexist and sexual violence. However, its ambition also includes questioning social representations and changing mentalities.

- **Citad’elles initiative**

Citad’elles is a resource centre for women (and their children) who are victims of violence, whether physical, sexual, psychological or verbal. 7 days a week, 24 hours a day, women are received, listened to, given support and provided with information in a safe and comforting environment. On arrival, they are taken in charge by a coordinator who accompanies them through a process of protection and reconstruction, with the help of various professionals: lawyers, midwives, psychiatrists, psychologists, etc. The service is free and confidential.

Citad’elles maintained its physical and telephone reception 24/7 during the health crisis, including lockdown periods. In 2021, 1,240 women called or dropped in at Citad’elles. Highlights in 2021:

- On 24 November, the Rencontres de Citad’elles brought together 200 local actors in the fight against violence against women to review the two years of activity and participate in thematic workshops;
- the consolidation of partnerships and the development of new collaborations with local associations;
- the visit of Elisabeth Moreno (Minister Delegate to the Prime Minister, in charge of Equality between women and men, Diversity and Equal Opportunities) and the State financing.



- **Taking action to ensure gender equality in representation**

The “Street names, making space for women” scheme: The feminisation of street and City facility names, although still not systematic, continued (238 women’s names at the end of 2021). Heritage Days and “Women’s Heritage” days highlighted the role played by women in the history of Nantes.

The City of Nantes organised events (awareness-raising show, conference-debate) and promoted association initiatives on 8 March (International Women’s Rights Day) and 25 November (International Day for the Elimination of Violence against Women).

The Equality Department participated in several awareness-raising initiatives aimed at young people (middle and high schools) and acquired new educational resources.

- **Taking action on gender equality in lifestyle choices**

Support for women’s entrepreneurship continued with information initiatives (awareness-raising for young people, job fairs, trade shows) and support and financing mechanisms, with a focus on women in priority neighbourhoods.

Despite the health crisis, the Nantes Métropole CSR platform continued the “NégoTraining” workshops led by Audencia, designed to train women in salary negotiation (58 sessions including 33 online, 579 women participants).

- **Ensure universal access to health protection.**

In late 2021, the City Council voted to create a menstrual action plan around 4 main areas: fight against menstrual insecurity, fight against the taboo of menstruation, preservation of health and the environment, and universal access to health protection. As part of the latter, it is planned to experiment in 2022 with the deployment of free, high-quality sanitary protection dispensers in 30 City and CCAS facilities.

- **Preventing and combating sexist and sexual harassment at work**

The City of Nantes set up a listening and support system for its employees who are victims of sexist and sexual harassment in the workplace.

### Universal accessibility

With the support of the Nantes Universal Accessibility Council (CNAU), the City of Nantes has as its ambition to build an inclusive society for all people with disabilities, while preserving their autonomy and the full exercise of their citizenship. The Equality Department works in all areas of the City and Nantes Métropole, involving the departments of both communities.

### Actions to promote mobility

- **Ensuring pedestrian continuity with unobstructed pavements:** in Nantes, 300 km of routes are planned for priority development across all 11 neighbourhoods: this involves, at the start of the mandate, an inventory of the accessibility status of these pedestrian paths, and defining a multi-year work programme.
- Providing **public and on-demand transportation accessible to all:**



- With 100% of the public transportation network vehicles, 80% of bus stops and 100% of tram stops now benefiting from universal accessibility, **the Nantes public transport network** is one of the most egalitarian in France;
- The 2019-2026 public service delegation agreement between Semitan and Nantes Métropole sets new accessibility objectives. For example, **training for drivers** on how to handle people with disabilities (co-developed with members of the Nantes Universal Accessibility Council (CNAU)) continued in 2021. Consultation with CNAU members continued on the improvement of the new Proxitan vehicles and on the new trams;
- The **project for the Nantes Train Station** and its surrounding area continues to be the subject of special attention. There is regular consultation with the members of the CNAU. The accessibility of public transportation routes and stops during the work on the Place du Commerce was also the subject of consultation.
- **Receiving users in adapted premises**
- **208 public access buildings** (ERP) have been **made accessible** since 2015, thereby bringing the accessibility rate of the City's built-up assets to 34%.

### **Building an inclusive society to enable independent living and the full exercise of citizenship**

- Making culture accessible to all: following work with associations and cultural partners, the cultural season (accessible to the visually impaired) was published using adapted communication media (documents written in large print and with an audio description).
- Promoting access to sport: the 2019-2022 plan for disabled and adapted sports includes the accessibility of sports facilities and the development of all types of sports for people with disabilities .
- 3 projects for the creation of special education units are currently underway in Nantes schools. They are in addition to the 5 already in existence, in order to accommodate children with intellectual disabilities, in partnership with the National Education and the Adapei.
- The "Growing up well in Nantes" local educational project was adopted in June and includes a series of actions to support children with disabilities throughout their educational career and at all times.



## International cooperation and solidarity

### Taking action together for development and international openness

Nantes' international collaboration arrangements vis-à-vis its partners are geared towards developing direct relationships with local authorities. The objective is to act together to help meet the respective challenges of our territories in terms of: sustainable local development, democracy and citizenship, cultural exchanges and openness to others.

- Agadir (Morocco):
  - continuation of the cooperation between the Festival des 3 Continents and the International Documentary Film Festival of Agadir.
- Rufisque (Senegal):
  - continuing set-up of the Maison des Arts de Rufisque, a future site for creation, distribution, artistic and intercultural education. It will provide a venue for discussions between students, artists and children from Rufisque and the Nantes region. The association Solidarités Nantes Rufisque (school twinning), the École des Beaux Arts of Nantes-Saint-Nazaires and the Maison des Arts of Saint-Herblain are associated with this project;
  - support, via the Essentiel, Arria and Flam Africa associations, for projects in overall health, promotion of sport, mobility and education for young people.
- Dschang (Cameroon):
  - three-year cooperation programme involving support for associations in Dschang, institutional communication and the development of several iconic places and services in the city: tourism office, Museum of Civilizations, municipal lake, multimedia resource centre.

Note: cross-mobility of 12 young people from the cities of Agadir, Dschang, Rufisque and Nantes, co-financed by the Ministry of Europe and Foreign Affairs, in partnership with the Centres d'Entraînement aux Méthodes d'Éducation Active (Cemea), the Francas (Mouvement de Jeunesse et d'éducation Populaire) and the association Parcours le Monde. Due to the international health context, implementation was hampered in 2021.

- Haiti:
  - in conjunction with the Brittany region and Nantes Métropole, the City of Nantes is supporting the structuring of the Association of Mayors of Grand'Anse (AMAGA), so that local elected officials are more involved in the development of their inter-municipal territory, in conjunction with the Haitian State and NGOs;
  - post-emergency aid, following the earthquake on 14 August 2021, in the far south of Haiti. This involved replenishing equipment and stocks of medical consumables of the hospitals and health centres of the Grand'Anse (cooperation between AMAGA, Nantes Métropole, the city of Montreal, the International Association of Francophone Mayors and the NGO Coopération Santé Internationale).

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- Palestine:
  - support for the inhabitants of Abu Dis, notably through the financing of a health centre, within the framework of a trilateral cooperation between the cities of Nantes, Rezé and Abu Dis;
  - participation of the City of Nantes in the scholarship programme of the French Consulate in Jerusalem to welcome Palestinian students in Nantes from the beginning of the 2022 academic year.
- Recife (Brazil):
  - continuation of the support for a library in the underprivileged area of Caranguejo Tabaiaras by the association Malakoff Nantes Lit Dans La Rue;
  - organisation of actions and musical workshops, proposed in Nantes by the association Macaiba, with the aim of raising awareness of Brazilian culture.

#### Key figures

- The City of Nantes provides assistance to Nantes associations that develop international solidarity programmes. Despite the health context, 18 projects were supported in 2021 as part of the APDIS (call for Solidarity International Development Projects) for a total of €64,100.
- The commitment of young people aged 16-25 in the field of international solidarity is also encouraged through the CLAP-International Solidarity Exchanges programme. In this respect, grants were awarded in 2021 for a total amount of €5,600, in support of 11 individual or association projects in 6 different countries.

#### Close relations with our twin cities

The frequent contacts between Nantes and its twin cities nurture a greater openness to Europe and to international affairs, especially among young people.

#### European twin cities

Despite the impossibility of organising missions abroad in 2021 due to the health situation, the links with the twin cities remained strong. The many projects that were initiated and then cancelled at the last moment due to Covid restrictions were postponed to 2022.

- Saarbrücken (Germany):
  - the “Young Ambassador” programme was renewed for another year for the period from October 2020 to August 2021. The programme is the result of a partnership between the cities of Nantes and Saarbrücken, the Association Française du Conseil des Communes et Régions d'Europe (AFCCRE), the Office franco-allemand pour la Jeunesse (OFAJ), the Agence du Service Civique and the Centre culturel franco-allemand (CCFA) in Nantes. Within this framework, Alexia Thiessen Achille from Saarbrücken worked in Nantes from September 2020 to August 2021, while Esther Amilien, an ambassador from Nantes, was able to work in Saarbrücken. The role of these ambassadors is to guide and support joint youth projects by the two cities, and to promote cultural and community exchanges. In 2021, they managed to organise several projects despite the difficult health context:
    - video-conference animations during the Franco-German week and the Europe week;

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### International cooperation and solidarity



- animations in professional high schools in Nantes;
- organisation of a stay in Saarbrücken at the beginning of July on the theme of “sport and discrimination” for about fifteen young Franco-Germans.
- Exchanges between the cities of Nantes and Saarbrücken:
  - organisation of an exploratory mission to Saarbrücken at the beginning of December around youth and sport with ACCOORD (mission postponed to 2022);
  - videoconference involving Uwe Conradt (mayor of Saarbrücken) and Yves Pascouau (municipal councillor in charge of Europe): contacts at the beginning of the mandate and programmed meetings with Franco-German associations); support for youth, cultural and sports projects for 2022.
- Tbilisi (Georgia):
  - support for the teaching of French in the Georgian schools Marie-Brosset and École 151 with the association AGIRabcd. The latter provided this support via videoconference. No young people in civic service were able to go to Tbilisi to support the teaching of French;
  - support for Trempo’s exploratory mission to work with partners in Tbilisi on new musical projects;
  - Within the framework of Tbilisi World Book Capital UNESCO 2021, a mission was planned as well as literary exchanges. These projects were postponed to 2022.
- Cardiff (Wales):
  - meeting with Nantes associations with links to Cardiff (CCFB, ELANC) to transmit a message of friendship to the Welsh on 1 March on the occasion of Saint David’s Day, the national holiday of Wales;
  - in connection with the Embassy of the United Kingdom and the representation of Wales in Paris, exchanges for the organisation of cross missions in the two cities in 2022 in order to prepare musical and sports projects, in connection with the Rugby World Cup 2023.
- Cluj-Napoca (Romania):
  - 2021 marked 30 years of cooperation between the two cities. To celebrate this anniversary, a Nantes artist from Studio Katra et Kero, and an artist from Cluj, were invited to create a large fresco (graffiti) together in each of the cities. In Nantes, the artistic work is painted on the Doubs tower, located in Bellevue;
  - support for the Franco-Romanian Cultural Centre in its Tranzit 2030 project (production of video and photo portraits of actors (from Cluj and Nantes) of social, urban and environmental innovation, organisation of an exhibition postponed to 2022).

#### **International Twinning in Japan, South Korea and the United States**

Despite a difficult context in 2021 linked to the continuing health crisis, a very substantial action programme was developed. Videoconferences, university, school and association exchanges, but also the hosting of delegations, cultural programmes (exhibitions, events), particularly in parks and gardens, when the situation allowed it, encouraged a real dialogue between institutions, associations and their partners.

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Community links between Nantes and Niigata or Suncheon were made easier and supported.

But it is more particularly Seattle which was highlighted in 2021 on the occasion of the celebrations of the 40th anniversary of the twinning, in coordination with all of the involved actors and partners, either virtually or in person. 2021 was marked by the Nantes-Seattle twinning, with a perspective of the actions to be carried out to build a “multi-sector” partnership planned in Seattle (postponed to April 2022).

- Niigata (Japan):
  - reception of Japanese researchers from the Japanese Centre for Local Authorities, continuation of virtual exchanges between Nantes and Niigata and arrival of a young Nantes resident in Niigata as part of the JET (Japan Exchange and Teaching);
  - Gastronomic and cultural programmes continued as part of the 2021 Tables de Nantes and based on Niigata’s culture of tea and sake;
  - exhibition “Nippon’s journey in Covid times” Niigata May, June 2021;
  - the Pôle des Arts Graphiques proposed to the Maison de l’Erdre, on the island of Versailles, a graphic return of the trip realised in February 2020 (12,157 visitors);
  - welcome of Mr. Kenichi Matsuda, Minister in charge of Culture and Communication and representatives of the Japanese Embassy for a meeting with Mr. Pierre-Emmanuel Marais, Deputy Mayor of Nantes, on the Nantes-Niigata twinning and a programme dedicated to it.
- Suncheon (South Korea)
  - With the support of the City in May 2021, KoreaNantes proposed a Drama Party Nantes Suncheon, as part of the Korean Spring Festival;
- Seattle (Washington State / USA)

Planned for 2020 and postponed to 2021, a new initiative with the city of Seattle was launched on the occasion of the 40<sup>th</sup> anniversary of the twinning between the two cities.

The course of the programme proposed by the cities of Nantes and Seattle in 2021 evolved due to the health context, but remained overall quite similar to the planned programme, with the signing of a joint declaration by the 2 mayors, many highlights throughout the year and a Nantes summer in the colours of Seattle.

The official launch of the 40th anniversary of the twinning and the communication actions, events that were symbolically planned at the beginning of the year, were successfully carried out in 2021:

- Joint declaration officially signed on 12 February 2021 between Johanna Rolland and Jenny Durkan, mayors of Nantes and Seattle, confirming the importance of the partnership and the commitment to pursue projects and actions, with a view to innovation and sharing of experience;
- in March 2021, detailed information on the respective sites of the 2 cities concerning this anniversary, videoconferences between Pierre-Emmanuel Marais, Deputy Mayor and Lisa Herbold, Council member in charge of twinning;
- in June 2021: interview by videoconference between Johanna Rolland and Jenny Durkan, for the 40th anniversary of the twinning and to draw up the main lines of the future cooperation;

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- Nantes Park Beautification Project in Seattle in March and creative work undertaken in connection with the high schools of the Passe-Partout Nantes Seattle programme;
- exchanges and videoconferences between the ONIRIS project in Nantes and Seattle Pacific University;
- launch of a "Nantes / Seattle" beer": the "8,000 Kms" as part of an original partnership between brewers from Nantes and Seattle;
- special Nantes-Seattle evening at the Nantes Museum of Arts on the occasion of the exhibition "United States of Abstraction" then beer tasting at the Jardin des Plantes;
- "Salish Art" exhibition offered to the public of Nantes in June and July in the Garden of the Natural History Museum by the Maison des États-Unis and the Duwamish Cultural Centre of Seattle;
- The "Nantes est un Jardin" association joined this programme with the realisation of a playful plant sculpture, "Shake Garden", inspired by the grunge cultural universe of Seattle, in the dynamics of the Voyage à Nantes;
- a "Seattle orchard" in the Grand-Blottereau garden: the first Seattle cranberries were planted in the American part of the Garden;
- The Indigenize (Museum garden) and Canoe Journeys (La Géothèque) exhibitions closed this "Seattle summer" with screenings, conferences and book signings for the International Day of the World's Indigenous People.

The institutional and cultural exchanges continued with:

- welcoming of director of Seattle's District 2 to the City's departments: housing, urban development, city policy);
- festival of American sports proposed by the association France Etats-unis at the Plaine de Jeux de Sèvres in September: participation of a geocaching association in partnership with Seattle;
- Seanergy exhibition from 21 to 24 September at the Beaujoire Exhibition Centre;
- Official welcome of a delegation from Seattle by Pierre-Emmanuel Marais with about fifteen companies from Seattle present and the Consul of France in Seattle;
- Aboriginal Futurisms exhibition at the Festisol National Meeting, an Aboriginal virtual installation proposed by the association De la Plume à l'Écran;
- Pierre-Emmanuel Marais and other elected officials from Nantes welcomed a delegation led by Tammy Moralès, Council member from Seattle for a dedicated work programme in December: housing, urban development, homelessness policies, human rights and women's rights, culture.
- Jacksonville (Florida / United States):
  - active continuation of community exchanges in close collaboration with the Maison des Etats-Unis in Nantes, despite the cancellation of the language immersion sessions;
  - Twin Links exhibition presented by France États-Unis (American adventure, including a stop in Jacksonville).

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#### Key figures

- 12,157 visitors for the exhibition Nippon Tokyo Niigata Journey at the Maison de l'Erdre on the Île de Versailles (coordination between 6 associations / Pôle des Arts Graphiques).
- 30,000 outdoor visitors (estimate based on museum attendance) for the exhibitions Art Salish, Indigenize, Shake Garden Nantes Seattle for the 40th anniversary of the Nantes-Seattle twinning in the garden of the Nantes Natural History Museum.
- nearly 50 institutional, association, cultural and economic partners mobilised for the 40th anniversary of the Nantes-Seattle twinning.
- 5 delegations welcomed.

#### Cosmopolis, a space open to Europe and the world

Through its cultural programme (exhibitions, conferences, shows, films, etc.), the Cosmopolis space offers a pathway to European and international citizenship for all. It promotes commitment by associations and institutions and helps the people of Nantes open up to the world.

In 2021, due to the pandemic, the site was only open to the public for 6 months, starting in mid-May. 9 exhibitions and festivals, as well as 121 cultural events (conferences, films, shows, educational workshops), were able to be held while complying with strict health regulations:

- Korean Spring Festival # 9 - Exhibitions of paintings (minhwa), objects, furniture and clothing of traditional Korean culture, offered as a preview in France before being exhibited at the Korean Cultural Centre in Paris. Conferences, concerts, dance.
- Kuru [Believing in the city] - Through a series of photos and objects, the photographer Alban Lécuyer questions the place of Kuru, the spirit of the place in Bobo-Dioulasso (Burkina Faso) in the evolution of architectural practices and in the political history of the city.
- Algeria, the forgotten giant - The recent history of Algeria through the eyes of 5 great Algerian and French photographers with an educational exhibition.
- Decoding. What kind of democracy in the digital age? – Highlight of the Cosmopolis space with 1 month of exhibitions, conferences, films to understand the impact of digital technology on democracy.
- Cosmo-BiB - Dive into the heart of underground publishing, through the works of some thirty artists, projections, performances, conferences, films.
- Festival des Solidarités - Worlds in motion - Exhibitions and debates to highlight the diversity of citizen mobilisations in the fields of solidarity, citizenship and transitions.
- Festival des 3 Continents - Festival of cinema from Africa, Asia and the Americas.
- Nordic literary meetings - Festival of literature. Meetings with fifteen writers from Denmark, Finland, Iceland, Norway and Sweden: humour, detective, saga, nature writing, new voices, society, history, poetry.

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- Tour of Russia Festival - Trans-Siberian Railway, aboard the myth - 32 days to cross the country on board the Trans-Siberian Railway, crossing the borders between Europe and Asia and discovering the Russian world, its culture and history. Exhibitions, concerts, literature, conferences, films, testimonies, culinary tastings...

4 projects had to be postponed to 2022 and 3 were cancelled.

Despite the health context, the space welcomed 16,500 visitors, including more than 1,200 schoolchildren, for the “Decoding – What kind of democracy in the digital age?”».

New communication tools enabled us to maintain the link with associations and the public. For example, from January to mid-May, the Cosmopolis space resumed publishing special “Restons en Liens” (Let’s stay in touch) newsletters to give associations a voice. A total of 7 newsletters were published between January and April 2021.

The Cosmopolis team also mobilised for the creation and management of Facebook and Instagram accounts, as well as the design of a website that went live in mid-December.

Note that the space was renovated during the year.



## Nature and gardens

Where the environment is concerned, Nantes plans to make more room for nature in the city, both as a structural part of the landscape and a medium for social cohesion, while boosting the ecological transition in the Nantes area. Its stated aim: to place “the city in a garden”.

### Protecting biodiversity

For several years, the city of Nantes has been pursuing its urban development while at the same time protecting and enriching biodiversity in the area.

In this framework, the reflection on the future of the Prairie de Mauves site is continuing with the aim of ensuring the long-term exceptional ecological value of this area while opening it up to the public. A first concrete action was the return of a herd of 9 Nantes cows in the spring and summer to maintain the good condition of these wet meadows (which are home to rare species such as the chequered lily) and to prevent the land from becoming overgrown.

The initiative also contributes to support the revival of the Nantes cow breeding which had almost disappeared. By allowing grazing on public land, the City is supporting the project of the association “La Vache Nantaise” to create a reserve herd, which will facilitate the installation of new breeders while the number of animals is still limited. Aim: to set up a 100% local meat and milk micro-channel around Nantes, the cradle of the breed.

In addition, the City of Nantes, in collaboration with naturalists, wishes to create or restore 50 biodiversity oases by 2026. In order to deal with collapsing biodiversity, these oases (through the creation of wetlands, the restoration or establishment of new woodlands, hedgerows) will act as small reservoirs of life in the urban environment to sustainably protect the local fauna and flora.

In 2021, the first developments concerned the Ceineray basin (renaturing of the wharf with the planting of 5,000 plants of local origin and creation of a water forest from plants previously taken from the banks of the Erdre); la Chantrerie (rehabilitation of the pond) and the moat of the castle (creation of pastures naturally mowed by 2 Ouessant sheep). All of these improvements will be visible in the spring of 2022.

### “Paysages Nourriciers” (Nurturing Landscapes) to help the most disadvantaged

In 2020, the Covid health crisis increased food insecurity amongst the most vulnerable households in Nantes. Through the Nourishing Landscapes project and in line with the emergency Community measures, the Nature and Gardens Department (new name of the Service des Espaces Verts et Environnement - the Green Spaces and Public Works Department) gardeners set up solidarity allotments, making it possible to provide 22 tonnes of vegetables free of charge to the most vulnerable families in Nantes, through large-scale distribution campaigns in the summer and fall.

## 2021 Activity Report Nature and gardens



In 2021, the “Nurturing Landscapes” operation was consolidated. With 24 production sites compared to 50 in 2020, the new edition focused on larger and better optimised spaces.

On the “professional” side, 3,500 m<sup>2</sup> in the municipal nursery of Grand-Blottereau and 2,000 m<sup>2</sup> in 11 local vegetable gardens were cultivated by municipal gardeners. 17 vegetable species were planted, with some new ones: peppers, eggplant, cucumbers and beets joined the “traditional” tomatoes and zucchini. A rotation of crops over the seasons has been organised to optimise production. In addition, aromatic and flowering plants were planted to create small, productive organic “ecosystems” that do not require pesticides.

On the “inhabitants” side, 12 other sites were set up in the 11 neighbourhoods of Nantes: These plots were cultivated by local residents, accompanied by associations (Nantes Ville Comestible, ACCOORD, etc.). The need for gardening having been felt all the more with the Covid crisis, these vegetable gardens have enabled the inhabitants and the beneficiaries of these vegetables to dig in with their own hands. These spaces proved to be favourable places to develop social ties and solidarity within the 11 neighbourhoods of the city.

The entire production of Nantes Nourishing Landscapes, whether the vegetable plots of the inhabitants or the municipal gardeners, was distributed throughout the summer and early autumn to the people of Nantes faced with food insecurity. This vegetable donation provided a supplement for household food purchases.

Compared to 2020, a more regular distribution was organised for the concerned audiences (fewer in number but receiving vegetables several times over several months). The number of beneficiaries of these vegetables was increased by a donation made to the actors involved in food aid (Le Secours Populaire, La Croix Rouge, la Banque Alimentaire and the association Diaconat Protestant).

In 2021, “Nourishing Landscapes” also added an educational component: 70 CP / CE2 classes (6 to 8 years of age) from 11 schools in Nantes took part in an awareness-raising programme “from the garden to the plate”.

### **The people of Nantes have green thumbs**

Over the last 30 years, Nantes has been encouraging the deployment of communal gardens (allotments or shared gardens, etc.) to promote social cohesion, mainly by increasing the number of gardens in neighbourhood centres. The City now has 1,213 parcels spread across 78 allotment sites, including 27 family garden sites and 51 shared garden sites. Thanks to the 53 associations that coordinate and manage them, the gardens give residents an opportunity to actively help shape their cityscape, preserve natural heritage and protect the environment.

In 2021, 3 new shared gardens (Marion Cahour square, Sainte-Madeleine church, Malakoff mosque) were made available .

The “Ma rue en fleurs” (My Street in Bloom) campaign has gone from strength to strength in recent years: From 20 September to 19 November 2021, more than 8,000 seed packets, including 5,000 in Nantes, were distributed to the inhabitants of Nantes Métropole.

### **Stepping up educational initiatives on environmental issues**

In Nantes, there is a very diverse range of educational initiatives for school children on sustainable development. After the Covid-related disruption in 2020, activities were able to return to their cruising rhythm in 2021, with adapted health protocols.



Four sites offer activities for school children in Nantes (422 class sessions in 2021):

- ★ Maison de l'Erdre: 2,975 pupils visited the site;
- ★ La Chantrerie farm: 3,325 pupils;
- ★ Parc du Grand Blottereau: 1,375 pupils;
- ★ The Jardin des Plantes botanical gardens: 2,875 pupils.

### Improving living conditions

- ★ Delivery of the requalification work at Place des Lauriers, with the creation of a flower meadow and a new square around the Maison des Habitants et du Citoyen.
- ★ Fittings (fences, enclosures, access) on the Mauves meadow in order to accommodate a herd of Nantes cows.
- ★ Redevelopment of playgrounds in various social housing areas (Feuillade square, Irish Martyrs Square, Bottière Pin-Sec).
- ★ Revegetation work on the Ceineray wharf, at the foot of the Maquis de Saffré square, as part of the "Rêver Erdre" project.
- ★ Planting of 300,000 bulbs, visible in the spring of 2022, to mark the "Fleur d'Or" distinction obtained by the City of Nantes in 2021, as part of the competition for cities and villages in bloom.
- ★ The Extraordinary Garden continues to win awards, with the Grand Jury Prize at the National Landscape Awards.

### Key figures

- ★ 101 parks, squares and council gardens located across the city.
- ★ 1.9 million people visited the Jardin des Plantes in 2021 despite Covid, and the partnership with artist Jean Jullien continued for the "Filili Viridi" exhibition.
- ★ 850,000 annual visitors to the Jardin de l'Île de Versailles, a little over 600,000 to the new Extraordinary Garden, as well as to the Grand Blottereau and Beaujoire parks.
- ★ 35,000 visitors attended the 2021 edition of "la Folie des plantes" (The Madness of Plants), organised with limited entertainment and the requirement to follow a strict health protocol.
- ★ "Nourishing Landscapes" - the 2021 edition in figures:
  - 24 vegetable gardens across the 11 Nantes neighbourhoods; 7,500 m<sup>2</sup> of cultivated land in Nantes;
  - 60,000 organic vegetable plants produced in municipal greenhouses; 17 species of vegetable plants, 28 varieties of vegetable plants and 18 aromatic plants;
  - about twenty tonnes of vegetables harvested.



## Urban development

Within the Urban Development Department, the two Nantes-Ouest and Nantes-Est Local Area Development Departments (DTA) are working on a daily basis to:

- Continuously monitor the Nantes area, identify the sectors liable to change and anticipate urban developments;
- Conduct broad-ranging feasibility studies with the city and metropolitan departments, in line with public policy and factoring in the participatory approaches initiated by the City of Nantes;
- Contribute to defining development and programming guidelines, revising Nantes' Local Urban Planning Scheme (PLUm) and the conservation and upgrading plan (PSMV);
- Draft recommendations on town planning, architecture and landscaping prior to property operations on public or private land;
- Monitor the construction of dwellings and public or private facilities in the area.

### Continuation of the Landscape and Heritage Plans

Combining the perspectives of urban development, heritage and nature in the city, the Heritage and Landscape Plans (Plans Paysage et Patrimoine - PPP) are the result of a collective effort by users and experts on the theme of the urban landscape and the City layout. Their purpose is to define a vision for the urban development of the sector that respects residents' feelings and their attachment to their living environment. This project, launched by the City at the end of 2015, involves community workshops. These neighbourhood workshops bring together the residents, associations, collectives, a consulting landscape designer and departmental representatives from the City and Nantes Métropole.

#### ▪ City centre and Loire at the heart

**Dobrée-Gigant Landscape and Heritage Plan:** the Community's analysis of the recommendations of those residents who participated in the Dobrée-Gigant PPP workshop, recorded in the vulnerable landscape atlas (volume 1), was delayed by the elections and the health crisis. It was spread over 2020 and early 2021. The City's response to these recommendations (volume 2) was presented to the participating residents in May 2021.

At the same time, a first realisation of the commitments made in the framework of this PPP was implemented in 2021. This involves the citizen workshop concerning the development of Voltaire street and Jean V square as an accompaniment to the rehabilitation works of the Dobrée Museum. This workshop, conducted in the spring of 2021, provided food for thought in proposing a development programme aimed at beautifying this museum district.

Continuing from 2020, the year 2021 enabled the **Loire at the Heart** project to:



- present the Gloriette Petite-Hollande project in a public meeting (videoconference) on 15 January (following the preliminary consultation carried out in 2020) and to validate a first preliminary project for the same sector at the end of the year;
- finalize the preliminary studies, after 16 months of studies, on the Quai de la Fosse sector and thus integrate them into the AVP development of new tram lines (DNLT);
- participate in the drafting of the specifications of the Anne-de-Bretagne bridge competition with the project management team;
- initiate a process of transitional arrangements and activities around the Saint-Félix canal (quai Favre) during the summer; this approach should be extended to 2022;
- finalize the specifications for launching technical studies on the Hôtel Dieu block, scheduled to begin in early 2022;
- initiate a communication document on the Loire at the Heart project that should be presented at the next public meeting to be held in Q1 2022.

### Surroundings of City Hall:

- The DTA continued the thinking begun as part of the City Hall Surroundings study, which was completed in 2020. A working group led by the DTA made it possible to draw up programming guidelines and a timetable for arbitration in 2022.

### ■ Chantenay

**PPP Bellevue Chantenay Sainte-Anne:** the community's analysis of the recommendations of those residents who participated in the PPP Bellevue Chantenay Sainte-Anne workshop, recorded in the vulnerable landscape atlas (volume 1), was delayed by the elections and the health crisis. The City's response to these recommendations (Volume 2) was provided in the autumn with a public meeting at the Chantenay Mairie in September 2021.

**Beekeeping House:** the building renovation project (led by the Nature and Gardens Department) was finalized for the first half of 2021. Construction work began in the autumn of 2021.

**Dubigeon sector, restoration of the Black Crane:** piloted by the DGCAV – Heritage and Archaeology Department), the studies were carried out in 2021. Restoration work is scheduled to begin in July 2022.

Begun in 2021, the extension work on the Ecole Mutualité is in progress.

### ■ Dervallières Zola

#### **Study of Place Zola (contractor Atelier Ruelle):**

Phase 1 - diagnosis: consultation with the neighbourhood's residents and shopkeepers on the future of the square and its surroundings. These meetings, which began in 2019, proved to be very popular with local residents. Phase 2 - development of 2-3 differentiated scenarios



The study continued in 2021 with the third phase commitment, that involves more in-depth work on the selected programming scenario. This stage was completed in December with a consultation workshop aimed at completing the programme on expectations in terms of functions and ambiance.

**Dervallières:** this project is part of a new regional ANRU agreement.

Key figures: 60 ha, 4,926 inhabitants, 96% social housing, 52 demolished and 310 redeveloped dwellings in the Lorrain De La Tour sector.

- Surroundings of Grand Watteau: the development of public spaces, led by the Nantes Ouest design office, has been completed on the southern part of the building. The games area and the western part of the facilities still need to be finalized.
- Lorrain - De La Tour sector: deconstruction of 52 dwellings for which rehousing is in the process of being completed, renovation and residential conversion of 310 dwellings according to different levels of intervention. The DTA accompanied the lessor in the choice of the design and build group: Eiffage and JBA architects. This choice will make it possible to specify the schedule of interventions on the public spaces accompanying this project.
- Place des Dervallières: the DTA participated in the selection of the project manager for block A: At year-end, the FAUN architectural firm was chosen to carry out an operation involving 24 housing units and ground floors including local shops. The master plan for the public spaces produced by the MAP paysagistes project management team was validated in September. The next step is to finalize an AVP. The approach to accompanying the transformation (“metamorphosis”) of the square is being implemented with the inhabitants in order to prefigure the new spaces, test new functions and accompany the construction site.
- The **urban farm project** in the Dervallières park will be able to develop using the model of a market garden farm, with integration through economic activity. An AMO (Project Management Support) to accompany the operational aspect was launched at the end of the year.

### ■ Hauts Pavés Saint-Félix

**Sourdille:** le Sourdille site conversion project was launched with Bouygues Immobilier. The project will see the construction of a community day-care centre with 40 places, nearly 100 housing units, a “co-living” residence and a green core area open to the public. Planning permission has been granted and has not been contested. The asbestos removal and demolition is scheduled for Q2 2022 and the structural work, starting in September 2022, for delivery at the end of 2024.

**Bethléem:** The future of the site of the Sisters of Bethlehem convent, chemin de la Houssinière, was studied. Several issues were discussed: management of the waterways on the site, the integration of a TAN transformation, the council houses and flats programme, the architecture and landscaping. A building permit was filed in December 2021, to be amended in early 2022. The construction of an innovative social residence led by ADOMA is planned for the social part of the operation.

**Saint-Félix - Fellonneau:** the school project was finalised and planning permission granted. The district’s residents were provided with information on the transformation of the sector, in line with the PPP. Discussions were held with the Loire-Atlantique Departmental Council for the possible integration of a wooded parcel into the city’s public domain, which resulted in the availability of this parcel for school children during the construction of the school. The project set-up and the programming of future spaces was developed in 2021.



The reflection will continue in 2022 in order to accompany the delivery of the school group planned for the beginning of the 2023 school year.

**Saint-Augustin:** delivery of the main part of the operation. The renovation of the “21st century” building is still in progress. Delivery is scheduled for 2022.

**Green route:** the redevelopment of the Lavandières square was carried out by Nantes Métropole Habitat, while the redevelopment of the rue Noire, between the school and the Capucins park, took place in the autumn.

**Presence of green spaces:** Following the diagnosis launched on the district concerning the green spaces and their attractions, an action plan was designed around 4 axes: To reduce the urban barriers, to extend the existing parks / squares, to take advantage of urban changes to increase the offer, to identify and preserve the green jewels that link the neighbourhood.

### ■ Île de Nantes

The **urban project in the southwest** continues to develop, with the creation of new roads around the CHU (University Hospital) project: the new boulevard Simone Veil (which will eventually be extended to boulevard Léon Bureau), the new boulevard Gisèle Halimi.

The project for the future school in the République neighbourhood is continuing. The project management team was chosen back at the end of 2021. The application for planning permission will be submitted in late 2022.

The design of the parks project began in 2021 with the launch of studies for the Estuary Gardens (south of the boulevard of the same name) and the first phase of the Loire Park (the rail garden at the western tip).

Two **major and socially responsible operations** were delivered in 2021, to kick off the Southwest project:

- the **“5 Bridges”** project that includes reception structures for people lacking accommodation (a day centre with 80 places, a night shelter with 30 places, a 40-place accommodation centre), 72 family dwellings for rent or for social housing, offices dedicated to social and solidarity economy companies, a solidarity restaurant and an urban farm placed on the roof of a building;
- the **O’Slow** project that includes a CROUS student residence of 119 units, as well as 56 family units.

### **Start of work on the new République neighbourhood**

As a reminder, the new district has the ambition to be small and large, everyday and metropolitan, in a suburban spirit and based on a logic of mixed use, social mix and ecological transition. The pooling of parking lots is prescribed to limit the surfaces dedicated to cars in favour of the renaturing of the soil and the open ground. This neighbourhood translates the ambitions of the “Sustainable Manifesto” on resilience (low carbon building, land management, etc.), eco-mobility (the place of the pedestrian, car-sharing, provision of bicycles, cargo bikes, etc.), well-being and health (indoor/outdoor air quality, provision of green spaces and public spaces that are calm and planted).

Implementation began in 2021, with the issuance of building permits for the 5 Block A operations and the start of work. A shared building site base for these 5 operations was set up to improve the working conditions of



the workers. Block A will provide for the development of mixed programmes of 30,000 m<sup>2</sup> of floor space, comprising 236 housing units, including 65 social rental units and 45 units for social housing.

Two building permits for Block B were also granted for mixed-use projects consisting of 10,500 m<sup>2</sup> of floor area, including 128 housing units.

The building permit for the French Red Cross social village, “Henry’s House,” was granted in 2021 and construction is scheduled to begin in 2022. This project will include an independent residence for low-income seniors, an Alzheimer’s drop-in centre, 15 inclusive housing units for adults with Down’s syndrome, 8 units for parents of young children in difficulty and a 12-place parenting centre, a solidarity-based “clothing store” and common areas to encourage sharing among residents and with the rest of the neighbourhood.

**The development of the Prairie au Duc neighbourhood is continuing**, with the start of work on the “Fusion” operation (59 housing units and a 47-room hostel), the launch of consultations for mixed-use programmes at the western end of the boulevard (blocks E and J, approximately 25,000 m<sup>2</sup> of floor space) and the continuation of work on the Nantes Atlantique Design School, which is scheduled for delivery in 2022.

The **other sectors of the Île de Nantes** continue to develop, with the delivery in 2021 of two projects on private land: “L’Atypik”, located in the rue de la Tour d’Auvergne (25 housing units, including 6 social housing units, and ground floor shops) and “Neo Verde”, located on boulevard des Martyrs Nantais (65 housing units, including 17 social housing units and 16 affordable housing units, ground floor shops, a day-care centre and premises for the Ecopôle association).

Several projects were started in 2021: “Faubourg 14”, boulevard Victor Hugo (34 housing units, including 10 social housing units), “Bamboo”, rue René Viviani (60 housing units, including 20 social housing units), “Fusion”, boulevard de la Prairie aux Duacs (59 housing units and a 47-room hostel), “Stella”, rue de l’Echappée (17 housing units, including 6 social housing units), Belle Rive, boulevard Gaëtan Rondeau (a mixed-use 10,000 m<sup>2</sup> project comprising 117 housing units, including 41 social housing units), and a vast 20,000 m<sup>2</sup> office project by the La Poste group: the “Maison de l’Emploi”.

The extension of the Beaulieu shopping centre began in 2021 to accommodate the Primark brand.

Lastly, 2021 was marked by the delivery of Hall 6 East in the creation neighbourhood, which now houses a digital and creative business hotel with 6,000 m<sup>2</sup> of floor space.

### ■ Breil-Barberie

**Breil:** the “heart of the neighbourhood” study continued with the validation of the orientations of the guide plan in June and their presentation to residents in July. Operational adaptations were carried out: day-care centre in the rue des Primevères, EDS at 34 rue du Breil, technical study and land negotiation in the Saint-Luc sector, call for projects for the occupation of commercial cells, definition of the public spaces project.

**Massenet:** the future of the Massenet site was the subject of work meetings with the Réalités group, which was retained by the State to develop the project. Planning permission was sought at the end of October. Eventually, some 160 units will be built, 25% of which will be social and 10% affordable. A public access to the valley and a space for family gardens will also be created. 1.5 ha (of the 3 ha site) will be returned to the Community.



**EDF site:** with the medium-term prospect of the transfer of the EDF site in the rue de la Perverie, a new OAP was launched and integrated into the modification of the ongoing PLUm. It follows a dialogue with the site owner and his architect to define a desirable project on this site. The orientations included: creating a new public access to the Cens, hosting a community day-care centre, strengthening social and affordable housing in the neighbourhood, as well as “renaturing” and planting the site.

**Orange:** the site conversion project was launched at the end of the year. Nearly 300 housing units and a medical centre will be developed there.

**Orange car park:** Looking ahead to the imminent site transfer, a reflection was conducted in order to determine the urban development issues and the desirable orientations from the Community viewpoint. They will be put forward, if necessary, during a consultation of developers that the owner could launch.

**Collines du Cens:** Block B has been delivered. It is providing a temporary site for the Mairie annex, before its relocation to the future block A. The consultation on the future of public spaces was conducted and a scenario was retained following the opinions of citizens. The first floor of the former Mairie annex was transferred by the City to Lamotte and the construction of Block A was launched. This block will include a community day-care centre, 85 housing units, the future Mairie and a community hall.

**Route de Vannes:** the urban study between the Vannes traffic circle and Beauséjour continued with the validation at year-end of the guide plan for the axis. Coordination is led by DTA West.

**Rosa Parks College:** the City gave its agreement to the Loire-Atlantique Departmental Council for the possible retrocession of a property on Boulevard du Massacre in order to facilitate the gymnasium extension project. Several considerations were proposed, including a re-addressing of the college on the Massacre-Coubertin corner in order to reinforce its urban anchoring.

**Brisset participatory housing:** following a legal appeal, this self-development project was the subject of a new building permit application (new appeal in progress).

**École des Plantes:** the operational phase of the school extension project was launched and the public space project was clarified. It involves creating a new square on the Marie-Thérèse Eyquem street side and a new pedestrian soft link from the rue des Plantes.

### Supporting Nantes residents access to social housing

The housing department provides reception services, information and guidance for Nantes residents to assist them in their housing journeys, particularly in gaining access to social housing. The department also works with social housing associations and partners to help in implementing the metropolitan housing strategy in the Nantes urban area, primarily in finding housing for priority households and settlement.

- In doing so, the City contributed, with social housing associations, to meeting the social housing needs of 3,333 households. Of the city quota, 609 households were allocated housing. After decreased activity in 2020 due to the lockdown, 2021 was a much better year (though without a return to the 2019 situation).



- 38 new housing programmes (867 units, including 760 PLUS / PLAI and 107 PLS) were delivered by 11 different social landlords, enabling 747 households to benefit from new housing delivered in 2021.

### Key figures

- 28.36% of social housing in Nantes, counted city-wide under the Solidarity and Urban Renewal Act as at 1 January 2021 (27.20% on 1 January 2020 and 43,644 social housing units).
- 20,367 applications for social housing were awaiting processing on 31 December 2021 (for a first choice of location):
  - 64% of the applications were made by first-time applicants and 36% were requests for a transfer;
  - The average waiting period for applications in Nantes is 24.8 months.
  - 51.5% of requests were in relation to a single person (high demand for T2 housing).
  - 1.5% of households applied for wheelchair-friendly housing.
  - 576 households interviewed by the housing department (excluding households relocated for demolition)
  - 1,083 requests awaiting allocation on the city quota.

### Substantial support as part of the ANRU urban renovation scheme

The alternative accommodation scheme supported by the City of Nantes refers to the local charter concerning the 4 Nantes neighbourhoods under agreement with the ANRU and to the metropolitan alternative accommodation charter. Its purpose is to ensure that the affected households are treated equally.

- Grand Bellevue, Nantes Nord, Bottière-Pin Sec and Dervallières are the four areas of Nantes that are part of the new National Urban Renewal Programme (NPNRU). An agreement with the ANRU has been in place since 5 October 2019.
- As part of these renovation projects, 692 housing units have been planned for eventual demolition. For 588 other households (230 in Bellevue, 174 in Nantes Nord, 132 in Bottière Pin Sec and 52 in Dervallières), the re-housing process is assisted by an external service provider commissioned by the City. Since March 2021, these activities have been conducted under contract.

### Trade-boosting initiatives in Nantes

2021 was marked by the continuation of support measures for Nantes' merchants, as well as by prospective reflections on the commerce of tomorrow. These reflections made it possible to build a new city centre action plan with the partners, in particular to support merchants in their digital and ecological transitions.



The city centre action plan is based on 4 orientations and about forty actions:

### **Orientation 1: strengthen and differentiate the commercial offer of the Nantes city centre**

It is a matter of working on the efforts to differentiate the city centre commercial offer by freeing up commercial spaces in the heart of the commercial circuit and working on the transformation of the sites facing challenges. This axis also integrates reinforced affecting (brands and project holders), a development of the temporary offer as well as the implementation of a city centre observatory. In terms of commercial real estate, 2021 was marked by the reorientation of the Notre Dame de Bon Conseil project towards a leisure and restaurant offer, the release of two service stores in Place Royale and the set-up of temporary stores. We also note the validation of the project of temporary works of art with a commercial vocation proposed by the Compagnie de Phalsbourg, the collaboration with the CIC (search for a new location and release of a building on the Cours des 50 Otages), the exchanges with the Caisse d'Épargne (use of the premises on Place Graslin) or the reflection carried out with Redevco (development of the building occupied by C&A)...

### **Orientation 2: promote the Nantes City Centre as a destination**

It is a matter of building on its strengths (commerce, culture, heritage) and more specifically targeting certain audiences (families, working people, etc.). 2021 was the occasion to validate the arrival of a new event "Noël nantais" conceived by the Voyage à Nantes.



### Orientation 3: support a city centre in transition

The health crisis accelerated the awareness of the transitions to be implemented. The first step is to support the digital component: MaVilleMonShopping platform as of 2020, reinforcement of individual support (shared community manager apprentices) with the support of Nantes Métropole and the Region. This system will be deployed over 3 years (10 merchants in 2021, 25 in 2022 and 45 in 2023). The provided technical and financial support is also enabling Plein Centre to structure its transition with the implementation of a new service offer. This action led to the arrival of the digital gift voucher as of September 2021.

Ecological transition actions are also being strengthened with the roll-out of the eco-committed business charter and the reduction of energy consumption. Two experiments were launched for cafés and restaurants to reduce and recycle food waste and reduce single-use packaging.

### Orientation 4: improve the marketability of the city centre

This involves continuing the work on user comfort by making the city centre area a more pleasant place to live. Actions in the areas of cleanliness, safety and accessibility with some outstanding illustrations in 2021: free public transportation starting in April, increased police presence (recruitment of 70 additional officers), testing of new sanitary solutions in partnership with merchants (ICI toilettes)...

### Key figures

- Centre-ville (City centre): 1,800 commercial premises (including 1,100 retail operations, 540 cafés/restaurants and 200 service businesses), 6% vacancies (including 3% available premises), 12% turnover with significant transformations in the main streets (Crébillon, Marne, Orléans).
- 17,000 m<sup>2</sup> created since 2014; 5,000 m<sup>2</sup> still to be marketed (basement of Carré Feydeau, Passage Coeur de Nantes and Passage Chatelaine).
- Localism: some sixty *pôles de proximité* (local centres) representing nearly 1,300 commercial activities; 3 commercial studies carried out in 2020-2021 (HBR, Route de Vannes and Zola); commercial stability in the neighbourhoods.
- Support for urban projects in the city's priority neighbourhoods, particularly in the commercial centres of Breil (stores to be tested in 2021), Bellevue, Dervallières, Bottière, Boissière and Chêne des Anglais.
- 10 km of streets illuminated, including 400 decorations in the city centre and around thirty neighbourhoods illuminated for the 2021 festive season.
- €366,500 of subsidies were paid to retail associations in 2021 (€130,500 to Plein Centre and €236,000 to UNACOD).



## Safety and public order

The City is active in ensuring public order, the management of public spaces, and risk prevention and management as part of its Safety and Public Order policy.

### La Maison de la tranquillité publique (Centre for Public Order)

The Centre for Public Order (MTP) acts a resource centre, helping to establish closer dialogue and relationships with the various City departments on issues of safety and public order by addressing citizens' concerns with regard to disturbances, antisocial behaviour, neighbourhood relations, regulations and parking. Requests are handled and tracked individually by a single contact person, who can also refer members of the public to the most appropriate departments (such as the national police, district mediators and judicial conciliators).

The Centre for Public Order is also:

- A helpline: "Allo Tranquillité Publique" (at +33 02 40 41 99 99), from Monday to Friday 8 AM – 7 PM and Saturday 8 AM – 1 PM;
- A website, [www.maisontranquillite.fr](http://www.maisontranquillite.fr), for quick access to information on regulations, use of public spaces, safety, parking and public order;
- A physical reception service at 11 boulevard de Stalingrad, open Monday to Friday, 8:30 AM to 5:30 PM.

### Key figures

- 125 nights of surveillance were conducted by the night surveillance brigade (BCN), with 66 reports of regulatory violations in 2021 and 329 establishments were provided with special surveillance for one night or more.
- 882 specific spaces for motorized two-wheelers.
- €9.7 million of overall revenue (i.e. from parking meters and residential subscriptions) was collected in 2021 (+25% compared to 2020).
- Volume of transactions (payments via parking meters) in the two managed parking zones rose by 21% in 2021 (3,170,425 transactions in 2021, compared with 2,616,364 transactions in 2020).
- 119,876 post-parking passes (FPS) issued in 2021, compared with 104,939 in 2020 (+14%).
- Ticketing, by the roadway parking department, for obstructive and highly obstructive parking in public spaces increased (+18% compared with 2020).
- 262 mandatory periodic visits carried out in 2021 (226 by the communal safety commission and 36 by the departmental safety sub-commission), an increase of almost 50% compared to 2018 (this is due to efforts to make up the delay in 2020 due to the health crisis). 6 unfavourable opinions during the safety commission visit in 2021, including 1 unfavourable opinion formulated by the departmental safety sub-commission.

## 2021 Activity Report Public order



- 39 authorisation inspections for commencement and acceptance of works carried out in 2021 by the municipal and departmental safety commissions, including 11 between July and early September for the reopening of discotheques.
- 511 applications for Work Permits for public access buildings (ERP) registered in 2021, including 147 as part of an application for planning permission.
- During the 11 plenary sessions of the Municipal Safety and Accessibility Committees, 522 applications were examined, of which 491 were applications for Work Permits for public access buildings (4 unfavourable opinions).
- 81 applications for events in a public access building were processed in 2021, of which 21 were for an exceptional use of the public access building and 35 linked to the organisation of a trade fair or conference at the Parc des expositions or Cité des Congrès.
- 7,870 people were received in person at the *Maison de la tranquillité publique* (MTP – Centre for Public Order), i.e. an average of 32 per day; 38,305 calls, i.e. 138 per day. Website: 106,705 visits recorded, i.e. 292/day and 2,132 requests via the contact form.
- Municipal Police: 356 street patrols, 22,924 interventions, 22,151 tickets issued, 305 roadside checks carried out, 573 offenders apprehended, 2,111 GRC (Citizen Relationship Management) processed, 1,200 reports and statements of offence drawn up, 4,653 vehicles impounded.
- 1,302 reports received in the hygiene sector.
- 38 organisational squalor orders and 27 operational squalor orders issued.
- 85 noise complaints handled by the hygiene sector.
- 165 stop-work orders issued for construction at night.
- 58 food hygiene inspections.
- 12 fires and 49 material falls requiring the intervention of a civil security team and 23 emergency measure decrees (safety perimeters, dwelling ban, access ban).
- 944 event case files, 506 of which required the issuing of a public order. Due to the health situation, many events could not be held and were cancelled or postponed.